

KOSOVO POLICE

PROTECTOR

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**KOSOVO POLICE
READY FOR INTERPOL**



INTERPOL

CHIEF EDITOR'S COMMENT

Kosovo Police (KP) on 6th of September of this year marked the 19th anniversary of its establishment, a day which marks an engagement and commitment era toward safety, peace, stability and democracy in the Republic of Kosovo. Kosovo Police during the 19 years journey has faced with various situations, which it managed to manage and overcome successfully thanks to the professionalism and principle based-leadership and highest democratic standards.

To achieve such values, KP has paid importance to the guiding principles such as: equal and fair treatment of all individuals, respecting the human rights and fundamental freedoms, impartiality and neutrality, integrity and transparency, which makes Kosovo Police a most credible and transparent institution amongst the police organizations of western Balkans. During these years, KP has been bearer of many successful operations conducted in partnership with many homologue agencies of the region and wider.

The reflection of KP successes crosses the Kosovo borders, because KP today with its work, commitment and professionalism impacts directly not only on the safety of our country but also in the region and wider.

This relies on the fact that the Republic of Kosovo is leader in regional level for the successes and measures undertaken in prevention and combating the violent extremism and terrorism, where Kosovo Police has had a positive role in this direction, which has directly faced with the cases of such nature and it has been quite challenging. Another challenge from the police aspect still remains the issue of increasing professionalism and police integrity as well as the international cooperation.

As result of non-membership on the regional and international mechanisms, such as: SELEC, INTERPOL etc., Kosovo Police encountered in difficulties in managing some cases of international character.

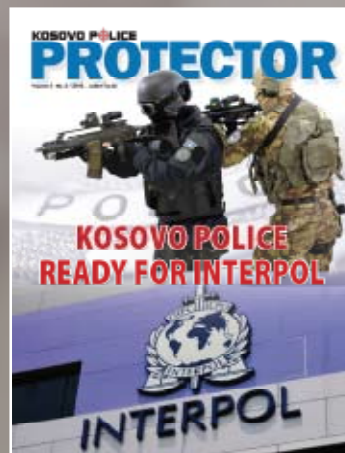
Anyway, thanks to the commitment of the Kosovo institutions in the security field, especially of Kosovo Police, many important countries expressed their readiness to find cooperation ways, including also the bilateral cooperation, which is being done through ILECU.

Referring the safety results and mutual cooperation in the law enforcement filed, conducted through ILECU, we believe that this end year KP will join INTERPOL.

The membership of KP on international mechanisms shall affect to further increase the global safety which is on the interest of Kosovo, regional countries and wider.



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ADDITIONAL POINT:

Opinions, comments and views expressed or included in the content of some articles in this edition do not necessarily reflect the official attitudes or views of KP.

RASHIT QALAJ, GENERAL DIRECTOR OF KOSOVO POLICE

On August 2018, Rashit QALAJ is appointed General Director of Kosovo Police.

He finished primary and secondary education at his hometown in Ferizaj, to continue in Prishtina with higher education where he was mainly oriented in management.

Mr. QALAJ besides the continuous commitment to serving citizens and the country, before being appointed to the position of the Director of Police, managed and led very important directorates and departments within the Kosovo Police.

His successes in the management and leadership of the Department of Operations in the Kosovo Police from 15 April 2013 up to his appointment as General Director have been highly evaluated, since during this period the Republic of Kosovo went through very sensitive processes and planning, organizing and management of police personnel, in particular the operational and specialized units in the management of various often critical situations have been at the highest professional level of performing duty under the management and leadership of Mr. Qalaj.

His commitment, ongoing training within the country and abroad, his experience and hard work created the opportunity for Mr. QALAJ to become a head of the police organization despite challenges. His ongoing efforts, together with other local and international actors, include the acceptance of the Kosovo Police into INTERPOL.

Several trainings completed:

- Training on New Security Issues 2006, Geneva center for security and Policy from 19 April 2006 – 05 July 2006
- The Language Study Program for Security Issues from 16 April to 11 May at the Marshall Center in Germany.
- The Program on Terrorism and Security Issues from 12 February – 19 March



2010 at the Marshall Center in Germany.

- The Training on Security, Stability, transition and rebuilding from 21 June – 08 July 2011 at the Marshall Center in Germany.
- Training on Investigation Issues in Vienna – Austria
- International School of Police Staff and Police Command – Northwestern University - Center for Public Safety 10 September – 30 November 2012
- European Integration School Advanced Module, 22 February - 26 May, 2013
- The course on defense management in the broader security context – The United Kingdom Defense Academy and the University of Cranfield from 16 March to 01 May 2015.
- Strategic Leadership Program - United Kingdom Defense Academy and Cranfield University - November 2015.
- Integrity Building Course, United Kingdom's Defense Academy and

Transparency International for Defense and Security, 29 February - 4 March, 2016

- Training on securing international activities and summits, Turkish Police Academy November 2017

Professional Experience

- 22 May 2000: The start of the basic training at the Police Academy in Vushtrri
- 17 June 2000: The start of work at the Police Station in Lipjan
- 30 May 2002: Promotion at the rank Sergeant
- 27 June 2003: Promotion at the rank

Lieutenant

- 17 January 2005: Promotion at the rank Captain
- 07 March 2005: Station Commander – Ferizaj
- 02 May 2005: Chief of Regional Operations – RPD Ferizaj
- 25 January 2006: Promotion at the rank Major.
- 10 March 2008: Acting Deputy Regional Director of Operations – RPD Ferizaj
- 22 October 2009: Deputy Regional Director of Operations – RPD Ferizaj
- 01 February 2010 Acting Regional Director – RPD Ferizaj
- 18 October 2011 Acting Regional Director - RPD Prishtinë
- 26 June 2012 Regional Director - RPD Prishtinë
- 15 March 2013 Promotion at the rank Lieutenant Colonel
- 15 April 2013 Director of the Department for Operations RPD Prishtinë.

The Kosovo Police General Director Mr. Rashit Qalaj hosted the American Ambassador Greg Delawie in a meeting

Today on 13.09.2018 in the General Directorate of Kosovo Police, the American ambassador Mr. Greg Delawie, along with the senior officers of ICITAP, met the General Director of KP Mr. Rashit Qalaj, who was accompanied by his staff.

The Director Qalaj as a sign of appreciation for the mutual cooperation thanked the Ambassador Delawie for his visit and at the same time informed him about the commitments of KP and the goals towards fulfillment of its legal duties and obligations in the interests of security and order in the Republic of Kosovo.

During the meeting, among others, the Director Qalaj emphasized that Kosovo Police is well prepared and engaged in providing security in the country and in the fight against organized crime, and at the same time emphasized that Kosovo Police will continue to increase its professionalism and integrity. On this occasion, Ambassador Delawie



congratulated Director Qalaj for his appointment as the General Director of KP, wishing him success in his work and at the same time Mr. Delawie confirmed

the further support of the US Embassy for Kosovo Police in various fields in particular in strengthening the rule of law in Kosovo.





KFOR Commander General Mr. Salvatore CUOCI visited the General Director of Kosovo Police, Mr. Rashit QALAJ

On 4th of September 2018 The General Director of Kosovo Police Mr. Rashit QALAJ, accompanied by his senior staff hosted the general of KFOR Mr. Salvatore CUOCI in an official meeting. The director QALAJ as a sign of gratitude for the mutual cooperation thanked the General Salvatore CUOCI for his visit, and at the same time informed him for the engagement of KP and the aims to fulfil its legal duties and obligations for the good of safety and order in the Republic of Kosovo. Kosovo Police has professional capacities and is prepared to provide safety, combat organized crime, trans-border crime as well as the close cooperation with all relevant national and international institutions, as a result of the need of engagement, cooperation and involving of Kosovo Police in international mechanisms. It was emphasized that Kosovo police has good cooperation with authorities of KFOR, cooperation which has shown positive results in various fields, including successes and joint patrols, mainly in the border line. During the meeting he pledged for mutual

cooperation in the future, including the exchange of experiences and field trainings, with the aim to advance

further the both institutions which have joint aims for the safety of the country and citizens.



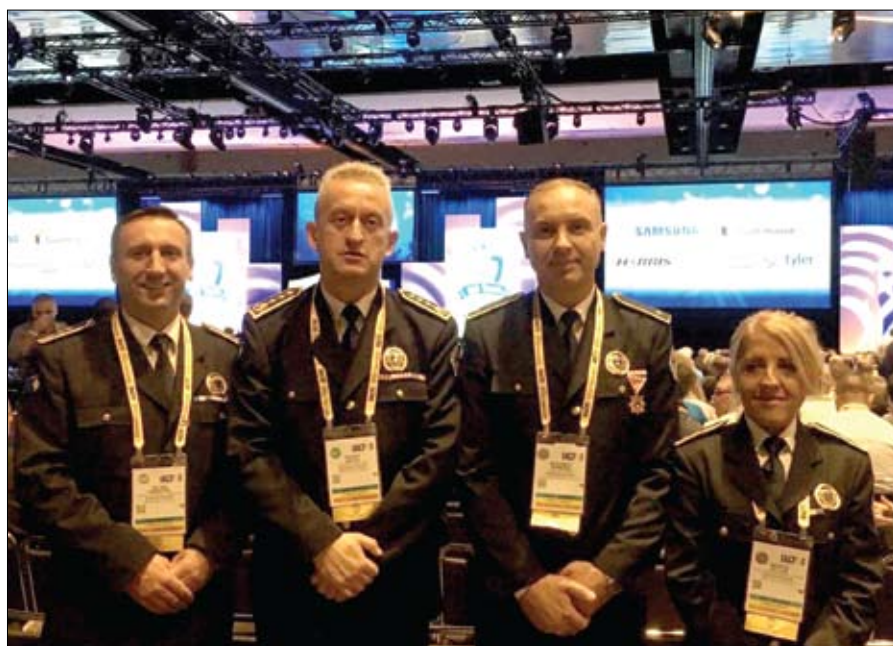
The KP General Director participated in the 125th conference of the International Association of Chiefs of Police

General Director of Kosovo Police, Mr. Rashit QALAJ, was in Orlando, United States of America in an official visit, attending the 125th IACP (International Association of Chiefs of Police) conference.

In this conference, where a large number of senior police chiefs from various countries of the world participated, the US President Mr. Donald TRUMP held a speech to the attendees, which among others emphasized the need for global co-operation and support of states in the joint mission for a more peaceful and secure world.

This conference of international character enables the exchange of police experiences, the handling of problems and phenomena in the field of order and security, as well as the recognition of the latest technologies applied in the field of security.

Director QALAJ, among others, paid primary attention to the issue of international police cooperation, with special emphasis to Kosovo's membership in Interpol. For this aim, dozens of meetings have been conducted with the representatives of various countries around the world, while attending various sessions related to the most important topics



such as: police reform through the data management, integrating an ethical framework into the culture of police organizations, media relations in the 21st century, today's executive police chiefs, female police chiefs redefine leadership like never before etc.

Also in this conference special focus has been given to the fight against terrorism and violent radicalization, transnational organized crime and other types of crime.

On this occasion, Director QALAJ also used the opportunity to participate in the exhibition of various police equipment, with the aim of advancing KP equipment with modern technological equipment in line with global developments.

This conference of police character is one of the largest conferences held annually in the US, where the Kosovo Police has been supported by American ICITAP.





Anti-terrorist leaders of three states, Kosovo, Italy and Albania held an official meeting at Kosovo Police

On 19th of September 2018 at the premises of the General Directorate of Kosovo Police (KP), the KP Directorate against Terrorism was the host of the tripartite meeting, with the anti-terrorist directorates of the Italian and Albanian Police. This meeting comes as a result of previous meetings in Italy and Albania, in the context of assessing current threats and continuing mutual cooperation between the three police organizations.

The meeting was also welcomed by the Director General of KP, Mr. Rashit QALAJ, who among others said, "Considering that terrorism as a phenomenon has a very broad stretch, exceeding national or regional borders, no country alone can be successful in preventing

and fighting terrorism. The only way to guarantee success in this respect is cooperation and timely exchange of information, so we as a Kosovo Police highly appreciate this tripartite cooperation initiative between the Kosovo Police, the Italian Police and the Albanian Police, which obviously is of particular importance for the security of all our countries, but also contributes to regional as well as global security." Director Qalaj

finally at the end emphasized that cooperation within this group as well as other forms of cooperation will have the full support of the Kosovo Police as an important partner in regional and global security and will open the way to full membership on international security mechanisms. Among others Qalaj emphasized that he will seek the help and support of representative institutions in the efforts of KP membership at INTERPOL, during the general assembly in November this year. During the meeting, the participants pledged for mutual cooperation and commitment to advancing information exchange and support among partners, with common interests in preventing and fighting this phenomenon.



PREVENTION AND COMBATING HUMAN TRAFFICKING IS A PRIORITY FOR KOSOVO POLICE

Among general duties and authorizations deriving from the Law on Police is the prevention, investigation and detection of criminal offenses including combat of trafficking in humans.

Kosovo Police, respectively the Directorate of Investigation of Trafficking in Persons continuously undertook important measures in identification of the victims of trafficking as well as combating it, and in this direction a number of police operations were conducted aiming to achieve the foreseen objectives.

Kosovo Police continuously expressed its readiness for cooperation with regional countries and wider and as a result of such cooperation with those with the legal competencies it has, joint police operational are conducted at the regional level and concrete results have been achieved in arresting suspects and destroying various criminal groups.

The most important thing is that the membership of Kosovo Police in international security mechanisms such as: INTERPOL, EUROPOL etc. would give better results in the function of combating organized crime in general and especially trafficking in persons and would eliminate every barrier that impacts in combating these harmful phenomenon that go beyond national borders..



Kosovo Police respectively The Directorate against Trafficking in Persons, in partnership with ICITAP and IOM, printed the cards with early indicators for identification of trafficking victims. The General Director of KP Mr. Rashit Qalaj received the cards and in this occasion had a speech in the opening of this campaign at the premises of the Government of RKS, where he represented the trends of trafficking, engagement of KP, statistics, results and the commitment of KP in preventing and combating this phenomenon.

The cards are focused on the current trends/problematics in Kosovo: sexual abuse of the victims of trafficking, use of the victims for forced labor and beggary, as well as the indicators for identification of victims at the border points.

These cards are delivered to all police officers especially at the border points as a information/prevention material, respectively they will be shared in the

community where the problem of trafficking/abuse of the victims has tendencies to be more present.

In this campaign, by the support of ICITAP and INL are being improved technical aspects of the Interview Room (friendly rooms) for the victims of trafficking in five KP regions. The Interview Rooms are being equipped with

mounted and mobile cameras that will meet a standard in treating trafficking victims. Also, in partnership with OSCE there are drafted and printed informing manuals with indicators, how to protect from trafficking. These manuals will be delivered to students and other groups during debates and round tables that will take place during this one month campaign.

DITP in cooperation with FRONTEX and the project IPA II is holding a training on the topic of Investigation of Trafficking in Person, where participants are border police officers. Also, trainings for the police officers dealing with these cases are being held by the support of KMOP.

All of these activities are to raise the awareness of the population and vulnerable groups in prevention and increase of the referring of the cases when it is suspected that someone is being used for trafficking.

INTERNATIONAL INTER-ORGANIZATION ON COMBATING CRIME

Kosovo Police through the ILECU - International Law Enforcement Cooperation Unit implemented its important activities, made international information exchange for various criminal cases, as well as joint investigations and operations have been conducted with the aim to identify and arrest suspects involved in criminal activities beyond state borders.

In the practical aspect of commitments and active cooperation, during 2016 up to 2017, including the first quarter of 2018, the following cases have been evidenced:

Years	Cases
2016	3799
2017	3318
First quarter 2018	1250

Kosovo Police through ILECU had a good operational international cooperation in cases of high profile crimes, against organized crime and serious crimes.

Following there are statistics with the table and time period.

INTERNATIONAL OPER. COOPERATION	2016	2017	2018
Information	138	298	35
Operational Meetings	20	23	-
Joint investigations	11	11	03
Joint operations	03	02	01

ANIZATIONAL COOPERATION

ME BEYOND BORDERS

The police operation “GOLD”

1. The case “GOLD” has been initiated on 23.02.2016 with the authorization of the Kosovo Special Prosecution Office, under the suspicion of goods smuggling, avoiding payments of mandatory customs fees, organized crime and money laundry. There was cooperation between authorities of Kosovo, Albania and Montenegro, while on 08.09.2016 the operation “GOLD” has been conducted in seven regions, in which case 8 suspects have been arrested and 50 various locations have been searched. Regarding the case, there have been seized 26 kg gold, 33 kg silver, 4.900 euro, three vehicles, one bus as well as relevant documentation about the case. In the continuation of the operation on 09.09.2016 there have been searched 2 locations in Prizren, and there have been seized: 2.356.37 gr. gold and 1.800 euro.

The cooperation with EUROPOL results in successfully combating smuggling in migrants

2. The case coded “KAPO” began after the information received that in an operational meeting in HAGUE on 09.03.2016 there has been initiated the case on 06.04.2016 based on the information of the police authorities of Hungary and Austria. Through the ILECU office, it has been required to be organized an operational meeting with the participation of the states where investigation is being made. An operational meeting has been held regarding the case on 12.07.2016, with the representatives of Hungary, Austria, Slovenia, Croatia, Italy and EUROPOL. Information has also been exchanged with EUROPOL regarding

the coordination of operational actions. The operation has been conducted on 27.10.2016 under the suspicion of smuggling in migrants. This police operation has been conducted in the regions of Peja, Gjakova and Gjilan, where there participated an officer from EUROPOL with mobile checking devices.

The operation resulted in the arrest of 6 persons and seizure of: 4 vehicles, 12 telephones, 15 SIM cards, 2 USB, 6600 €, 30 CHF, 1780 SRD, 1 gun, 1 magazine, 2 hand grenades, 82 ammunition of various calibers, 2 sets for weapon cleaning.

The Police Operation “EUROMETAL”

The case coded “EUROMETAL” has been initiated on 21.01.2016. The case is about a business company in Kosovo which has been a victim of fraud altering the invoice and account by suspected persons, where the transaction of funds in the amount of 5,000.00 has been made. An assistance request from ILECU has been addressed to the international authorities of England, Slovakia and Montenegro.

We received a response from Slovakia authorities. According to them the funds in the amount of 4,983.00 € (four-thousand nine-hundred and eighty-three) euro have been seized and it will be transferred to the company or authorized persons.

Another request has been made to Slovakia authorities through ILECU for additional information regarding suspects. Through ILECU we received information from Slovakia regarding the case, and in consultation with the prosecutor, on 11.07.2016 a criminal charge has been filed against two citizens of Slovakia.

The Police Operation “RAFI”

The case coded “RAFI” has been initiated on 09.08.2016. The case is about a business company in Kosovo which has been a victim of fraud altering the invoice and account by suspected persons, where the transaction of funds in the amount of 12,500.00 EURO has been made. A request has been made from ILECU for relevant data and it has been addressed to Turkish, Swedish, Czech and Slovakian authorities. A response has been received from Swedish authorities for additional data. Through actions undertaken, with the aim to identify suspects, it was unable to identify them. By Czech authorities we received data regarding a suspect, and referring to this we asked from Swedish authorities to confirm whether the person is a citizen of Sweden, and it was confirmed. In consultation with the prosecutor, on 19.12.2016 a criminal charge has been filed against a person and the person has been taken to the prosecution.

The Police Operation “BEAUTY”

The case coded “BEAUTY” has been initiated on 29.08.2016. The case is about a business company in Kosovo which has been a victim of fraud altering the invoice and account by suspected persons, where the transaction of funds in the amount of 21,246.40 EURO has been made. Requests have been made from ILECU to the authorities of USA and Croatia.

From the Croatian authorities we received data regarding two suspects being involved in this case, where in consultation with the prosecution on 15.11.2016 a criminal charge has been filed against two persons.

The Police Operation "VATANI"

The case coded "VATANI" has been initiated on 20.10.2016. As a consequence of hacking computer systems and fraud, the complainant made a payment in the amount of 35,680.51 €. Through ILECU a request has been made to the Swedish, Czech and Slovakian authorities for providing data regarding the case. From the authorities of Slovakia we received data regarding a person involved in the case. In consultation with the prosecutor on 30.05.2017 a criminal charge has been made against a suspect, citizen of Slovakia.


Through the operation "AIR 2" in Kosovo, the stolen electronic devices in a Swedish school are found

The case coded "AIR 2" has been initiated after receiving the information by the Section of Investigation of Cyber Crimes through ILECU on 10.02.2017, with the request addressed by the Swedish police. According to the request, Swedish police required to be assisted in finding several electronic devices (Laptop, iPad, telephones) stolen at a school in Sweden on 17.01.2017. According to the data received from the Swedish police, IP addresses used are from Kosovo.

In total there have been seized eight (8) iPads, all them have been checked and they came out to have been in the list received from the Swedish authorities. On 31.03.2017, after issuing the order from the court, eight (8) iPads were taken to the office of ILECU, the police attaché for Nordic countries in Kosovo.

The cooperation through the operation "SKIMER" – The suspects to have placed electronic devices (skimming) in the ATMs of a bank in the Republic of Kosovo are identified

The case coded "SKIMER" has been initiated on 12.07.2017 under the suspicion that it is about modified devices for cloning bank cards. The




Integrated

The Kosovo Police was established in 1999

The Law Enforcement Agency is comprised of 8,700 trained police professionals representing all ethnic groups. Women and minority groups can be found across all ranks and hold senior leadership positions.


The Kosovo Police has benefited from almost two decades of International Police Training and Development expertise from UN, OSCE, and EU missions resulting in a professional, committed, transparent, and ethical law enforcement agency in the service of all the people of Kosovo.



Capable

The Kosovo Police has successfully demonstrated its ability to contribute to International Law Enforcement Cooperation

CASE 1 2018




A cybercrime network spanning 50 countries was dismantled with the assistance of the Kosovo Police investigations and the execution of simultaneous global cyber fraud arrest operations.

CASE 2 2018




Kosovo Police participated in a regional joint law enforcement operation, resulting in the arrest of 78 migrant-smuggling-network suspects.

CASE 3



In cooperation with German and Belgian police, Kosovo Police helped prevent early stage plots in Kosovo and other countries, resulting in the arrest of six individuals.

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modified devices have been placed at the bank ATM. A request was made through the ILECU, where several videos and photos have been sent to all countries for identifying persons who are suspected to have placed such electronic devices (skimming) at the ATMs of a bank in the Republic of Kosovo.

A request has been made through ILECU to Bulgarian authorities for providing information regarding several persons, citizens of Bulgaria and Republic of Kosovo, who are suspected to be related with the case. After collecting evidences regarding the case, on 21.12.2017 it has been filed a criminal charge against three (3) persons, citizens of Bulgaria and they were taken to the prosecution.

The police operation "ELEKTRONIKA" for fighting against the abuse of bank cards

The case coded "ELEKTRONIKA" has been initiated on 13.11.2017 after receiving information through ILECU by Slovenian authorities regarding the abuse of bank cards of a complainant from Slovenia. On 14.11.2017 two suspects have been arrested (one

of them juvenile), they have been interrogated and after consultation with the prosecutor they have been released in a regular procedure. As evidences there have been seized two laptops and two mob phones.

On 16.11.2017 a criminal charge has been filed against both suspects.

"INFRAUD" conducted with the request of USA for international judicial support

The case coded "INFRAUD" has been initiated on 06.02.2018. Two (2) suspects have been arrested and computer equipment as well as other things including 2 vehicles were seized. Regarding the criminal activities, referring to the request of USA for judicial international support, the suspects have continuously committed criminal offences, according to the Code of USA:

-Conspiracy to be involved in a criminal organization impacted by the extortion (1962);

-Fraud and activities regarding the accessing equipment (1029).

In other words, two suspects from Kosovo have been part of a sophisticated cyber crime organization dealing with trafficking of compromised

Why should Kosovo be a Member?

INTERPOL membership ensures that the Kosovo Police quickly and directly contribute to INTERPOL's information hub, fill key information gaps, participate in successful law enforcement tactical and operational activities and contribute to/benefit from global and regional policing capabilities essential to identify, investigate and take law enforcement actions against the range of transnational domestic, regional and international crime.

Does Kosovo meet INTERPOL membership requirements?

Kosovo meets INTERPOL membership criteria approved in the 2017 General Assembly. Kosovo has a territory; a population; a government and capacity to enter into relations with other states. Kosovo is signatory to over 100 of International Agreements and is a member of over 60 International Organizations. Kosovo has appropriate governmental authority pursuant to INTERPOL Constitution Article 4. The Kosovo Police is the official police body whose functions fall under the activities framework and has a unified chain of command. The Kosovo Police also has an International Law Enforcement Cooperation Directorate that would serve as the National Central Bureau (NCB).

What about UNMIK?

For over a decade, UNMIK has not exercised rule of law sector mandate or operational responsibilities in Kosovo. While UNMIK, OSCE, EU and other international partners contributed to establishing, training, monitoring and mentoring the Kosovo Police, policing in Kosovo is the exclusive mandate of its legally established law enforcement agencies.



**Kosovo Police:
Ready to Contribute**

A Message from the Kosovo Police General Director

The Kosovo Police is built on principles of credible, professional, democratic, policing and inclusive multi-ethnic representation underpinning the trust of all the communities it serves. We are committed to the protection of human rights and freedoms in full compliance with international standards. The Kosovo Police was established, trained, monitored, mentored, and advised by international police experts from around the world through the UN, the OSCE, the EU and bi-lateral partners over the course of close to two decades.

The Kosovo Police ensures local level safety and security while contributing to regional and international security. Trained, prepared and professional police efforts focus on fighting transnational organized crime, terrorism and violent extremism, trafficking, narcotics, serious crimes, and cybercrime, among others.

In recent years, the Kosovo Police has faced the emergence of complex international threats seen across the globe. These threats require coordinated regional and global responses. In order to meet these challenges, Kosovo has entered into over 75 bi-lateral and multi-lateral police cooperation agreements, including agreements with EU Agencies such as FRONTEX, OLAF, and CEPOL. However, in order to fully contribute to and considerably impact regional and international security, the Kosovo Police must become an INTERPOL member.

We believe that all INTERPOL members truly committed to connecting police for a safer world—to prevent and fight crime through enhanced cooperation and innovation on police and security matters will—fully support making the Kosovo Police an INTERPOL member.

credit and debit cards. Two suspects managed to take and deliver hundreds compromised credit cards through the criminal network. They used electronic equipment as well as many electronic addresses to communicate with other members of the criminal network and used data of compromised credit and debit cards for purchasing. In this case there have been involved other persons from various countries of the world. An international operation, including Kosovo, has been conducted on 6 February 2018. Regarding the operation there has been published the news from the Department of Justice - USA: <https://www.justice.gov/opa/pr/thirty-six-defendants-indicted-alleged-roles-transnational-criminal-organization-responsible>.

The operation “BALLKANI 2014” - Through cooperation between Albania, Kosovo, Montenegro, Serbia, Bulgaria, Turkey and Italy 36 persons have been arrested

The case coded “BALLKANI 2014” has been initiated in June 2015 and finished in July 2016. Regarding this case, joint investigations have been conducted between Albania, Kosovo, Macedonia,

Serbia, Bulgaria, Turkey and Italy. Investigations have been conducted in cooperation and exchange of information in time with the law-enforcement bodies of the countries involved in this investigation. The close cooperation between the abovementioned countries resulted in the arrest of 36 persons and seizure of 26 kg and 630g heroine, 183 kg and 62 g marihuana, 1 kg and 800 g cocaine, 53150 euro, 7 vehicles, 4 weapons and other material evidences. In Albania there have been arrested 12 persons (three were wanted) and there have been seized 16 kg and 6 g heroine, 5 kg and 162 g marihuana, 1.5 million lekë, 20 000 euro, 7 vehicles and other material evidences (telephones, bank cards etc.). In Kosovo 5 persons have been arrested. In Greece 10 persons have been arrested (10 were wanted) and there have been seized 7 kg and 262 g heroine, 1 kg and 800 g cocaine, 7 kg and 900g marihuana, 33150 euro, 4 various weapons. In Macedonia 5 citizens have been arrested (7 have been under investigation) and there have been seized 1 kg and 300 g heroine and 170

kg marihuana. In Bulgaria one citizen has been arrested and there were seized 2 kg and 62 g heroine.

“PORTA” supported by the project IPA, in cooperation with countries: Albania, Serbia, Switzerland and Italy, resulted successful

3. The case coded “PORTA” has been supported by the project IPA and has been conducted in cooperation with the following countries: Albania, Serbia, Switzerland and Italy where 91 persons were involved. Regarding the case 12 operational meetings have been held (in Tirana, Skopje, Vienna, Zagreb and Milano) from the first meeting on 15 and 16 July 2015 up to 6 and 7 November 2016.

The cooperation resulted in the arrest of 91 persons and seizure of material evidences: 140 kg and 494 g marihuana, 55 kg and 60 g heroine, 60 kg precursors, 200 000 Switzerland francs, 10 vehicles, 1 weapon and other material evidences.

In Kosovo there have been arrested 7 persons and there have been seized 125 kg and 279 g, 8 vehicles, 1 weapon 19 mob telephones.

In other countries such as: Serbia, Switzerland, Italy there were arrests and seizures.

In Italy there have been arrested 4 persons and seized 11 kg marihuana and 1 kg heroine.

In Switzerland there have been arrested 78 persons and there have been seized 27 kg heroine, 60 kg other drugs (synthetic and precursors) and 200 000 Switzerland francs.

In Serbia 2 persons have been arrested and 4 kg e 215 gram marihuana as well as 2 vehicles have been seized.

“LETRA”

The case coded “LETRA” has been initiated in 2015, while investigations have been continued in 2016 and 2017. In this case, there was cooperation between authorities of Albania, Italy and Germany. Information has been exchanged and 3 operational meetings have been held (2 in Vienna and 1 in Pristine). Seven (7) persons were arrested and 70 kg e 583 g marihuana

were seized. The case has been transferred to the Special Prosecution Office of the Republic of Kosovo and the international cooperation will continue.

THE SUCCESSFUL COORDINATION DEA-KP

The case coded "MËRGIMTARI" began with the information exchange with USA-DEA while in June 2016, the directorate of Investigation of Narcotics conducted two police operations against persons dealing with the criminal offence 'organized crime'. On 18.06.2017 six weapons AK-47 were seized. The case continued on 27.06.2017, where in the vehicle parking place of a market in Klina, 4 suspects have been arrested as well as 8 weapons AK47, an anti – tank (hand grenade) weapon were seized.

The case resulted in the arrest of 10 persons (4 persons in the Republic of Kosovo and 6 persons in New York), as well as there were seized 15 weapons AK 47, 1 grenade launcher, 1 pistol, 1 hunting gun, 120 ammunition of cal. 7.62, 2 two vehicles and 63 000 euro.

"RB"

The case "RB" was initiated in August 2016. This case is about placing devices SKIMMING at the ATM with the aim to steal data of the bank cards. As it was suspected that it is about foreign citizens committing this offence, with the aim to exchange information, through ILECU a request was addressed to all countries for providing data regarding the case.

After identification of the suspect, citizen of Bulgaria, on 11.11.2016, a criminal charge against the abovementioned person has been filed and he was taken to the Basic Prosecution in Ferizaj. The operational meetings have been conducted at: the Airport of Zurich, airport of Frankfurt, Vienna, in Bad Erlach of Austria, in Pristine as well as Prague of the Czech Republic. In those meetings there has been discussed on taking "Joint action days" and the achieved results after operations. In the operational meetings besides three partner countries of the

project (Austria, Republic of Kosovo and the Czech Republic) in most cases there participated representatives of: Switzerland, Germany, Spain, Portugal, Sweden, Albania (meeting in Pristina), Russia (last meeting), Columbia (last meeting in Prague), Belgium (last meeting) as well as representatives of EUROPOL.

Five (5) joint operations have been organized in international level. The operations have been conducted simultaneously and there was a great exchange of information and cooperation at the international level. In the republic of Kosovo the plan has been conducted at the International Airport (two operations) and at the border points of the Green Line.

The operations resulted in the arrest of 7 persons and seizure of 20 kg and 379 g marihuana, 2 weapons, 6857 bullets, 70 g MDMA.

The project JIFT Drugs f/arms – (joint investigations in combating drugs trafficking and fire weapons) led by Austria and partner countries, Kosovo and Czech Republic, began on December 2016 and ended on December 2018.

The aim of the project was organizing operations simultaneously at the airports and border points in EU countries and other countries where it is suspected that the drugs is passing through. So far, there have been conducted 5 joint operations (joint action days) and 10 operational meetings. From the project leaders, the commitment of Kosovo Police was highly evaluated, regarding the cooperation and realization of obligations deriving from the action plan of this project.

SEVERAL INTERNATIONAL OPERATIONS WHERE KOSOVO PARTICIPATED

Operation BEAGLE
Operation KABADASHI
Operation BOSPOR

JAD 2016 –

JAD 2017

EMPACT Project-Illegal Immigration, Kosovo, Slovakia, Austria, Macedonia, Slovenia, Croatia, EUROPOL (SOC-AP

Migrant Smuggling)

Operation GALAXY

Operation TRIGER II

Operation POLO-Cooperation between Kosovo and Macedonia for goods smuggling (textile) and tobacco.

Operation TARGAT

OTHER CASES AT THE COUNTRY LEVEL "MERKURI"

The case "Merkuri" was initiated on 08.06.2016, while the operation has been conducted on 09.06.2016, where there have been searched 10 locations of gambling, suspected to have been committed criminal offences such as 'organization of pyramidal schemes' and 'tax evasion'. During this operation 2 suspects have been arrested as well as 25 gambling devices have been seized, four computers, 1800 euro, as well as 10 gambling locations have been closed.

On 29.09.2016 a police operation has been conducted at the region of Pristina, where 9 suspicious locations have been searched. In this case there were seized: 56 gambling devices, four PC, 3080 euro, as well as 7 gambling locations have been closed.

On 18.10.2016 a police operation has been conducted at the region of Prizren and Gjakova, in which case twelve various locations have been searched due to illegal activities of gambling. The operation resulted in the seizure of: 62 gambling devices, 7 PC Units, 4754.50 € euro, as well as 11 gambling locations have been closed by KTA. Regarding the case 2 suspects were interviewed.

On 15.12.2016 a police operation has been undertaken in the region of Pristine, Gjilan and Ferizaj, where 12 various locations have been searched for dealing with illegal activities of gambling. During the operation there were seized: 80 gambling devices, about 40.000 €, 4 PC Units, as well as 10 gambling locations have been closed by KTA.

All operations have been conducted in cooperation with Customs, KTA and Municipal Inspectorate.

"YJET"

The case coded "Yjet" has been

initiated on 09.03.2018 under the suspicion of smuggling in goods, avoidance of payment of mandatory customs fees. Regarding the case a location has been searched and two persons have been interviewed as well as the following have been seized: 81 types of devices (suspected with no customs clearance), 8 weapons of various calibers, 33 ammunition of various calibers, 1 laptop, 1 binoculars, 1 vehicle, 59 gambling monitors, 12 acceptors of devices as well as 36 various parts of devices.

The case coded "Hana"

It has been initiated under the suspicion for enabling or forcing in prostitution and organized crime. The operation has been conducted in March 2017, where 7 persons have been arrested (1 male kosovar and 6 females, citizens of Serbia), while a criminal charge has been filed against 9 persons. While conducting this plan there have been seized telephones and money.

About this case there has been required cooperation with Serbia through ILECU.

Case coded "Dubai" under suspicion for trafficking in human beings it was initiated on 04.03.2016. Regarding the case 2 victims of trafficking have been identified and two suspects have been arrested. The operation continued by controlling 1 location (employment office in Pristina), where, as material evidences, the following have been seized: computers, telephones and other documents relevant about the case. With the decision of the court the location-office has been closed on 16.03.2016. Also, with the aim of exchanging information through ILECU we addressed a request to Dubai.

SEVERAL CASES AGAINST HIGH PROFILE CORRUPTION

- THE CASE CODED "KODRA" has been initiated about the abuse of official position or authority. Regarding the case there were 3 suspects (1 Municipal Major, 2 municipal officers), against whom a criminal charge has

been filed, but on 31.05.2016 it was dismissed by the Prosecution office.

- THE CASE CODED "IMPORTI" has been initiated for abusing of official position or authority. Regarding the case there were 3 suspects (1 Municipal Major, 2 municipal officers), against whom the investigations have been ceased on 23.05.2016.

- **THE CASE CODED "KANALI"** has been initiated about organized crime, abuse of official duty, taking bribes. Regarding the case there are 4 suspects (a former director of an agency and other officers of the agency).

- **THE CASE CODED "DONACIONI"** has been initiated for abuse of official duty, taking bribes. Regarding the case there were 7 suspects (1 former municipal Major, 1 lawmaker of Kosovo Assembly, 3 businessmen, 1 bodyguard 1 citizen), against whom the case was closed in 2016.

- **THE CASE CODED "PROKURIMI"** has been initiated for abusing of official duty. Regarding the case there are 5 suspects (1 municipal major, 1 procurement manager, 1 procurement officer, two businessmen).

- **THE CASE: "ABUSE OF OFFICIAL POSITION OR AUTHORITY", ISSUING ILEGAL OR FAKE INVOICES AND ABUSE OF BANK CARDS OR BANK CREDIT CARDS AS WELL AS "MISSAPPROPRIATION IN DUTY"**- On 05.07.2017 we received information that under the grounded suspicion one of the deputy ministers of the Government of Kosovo illegally withdrew money from an ATM, abusing with the bank card or bank credit card, which is an abuse in duty. The suspect withdrew amounts of money and made various payments with the bank credit card illegally, and by not justifying with bills, where the amount withdrawn is about 14,362.97 €. Against the suspect a criminal charge has been filed.

- **THE CASE CODED "GJINI 2"** has been initiated under the suspicion: abuse of official duty and taking bribes. There was a suspicion regarding agricultural subsidies for farmers in 2009, 2010 and 2011 in the amount of 600,000.00 euro in one of Kosovo

Municipalities. There are 8 suspects (1 former Municipal Major, now minister, one director of agricultural directorate, 5 municipal officers and one business owner). A charge has been filed against 6 persons.

- **THE CASE CODED "PROKURIMI"** has been initiated under the suspicion for: abuse of official duty, giving and receiving bribes. There are suspicions that abuses have been made in 20 tenders organized by the contracting authority of a municipality of Kosovo. There are 3 suspects (one municipal Major, a procurement manager and a procurement officer).

- **THE CASE CODED "PHARMACIA"** has been initiated under the suspicion for: abuse of official duty, giving and receiving bribes. Doctors employed in public institutions are suspected to have received money from various pharmaceutical companies in return to prescribing their drugs. Regarding the case criminal charges against 91 persons have been filed.

- **THE CASE CODED "ENERGJIA"** has been initiated under the suspicion for: abuse of official duty and legalization of fake content. There are 3 suspects (1 municipal major and 2 other officers). **THE INVESTIGATION CASE AGAINST TERRORISM**

Kosovo Police in cooperation with other security institutions as well as security institutions of cooperating countries (Albania and Macedonia) in November 2016 successfully prevented a planed terrorist attack, aiming to be committed at the football match Albania vs Israel. Regarding the case there was a full coordination, initially through information exchange about suspects from three countries, as well as coordination of activities for undertaking operationssimultaneously in the three countries. During the operation from Kosovo Police there were arrested 19 suspects, including 18 citizens of Kosovo and one of Macedonia. Kosovo Police also assisted Albanian Police with civil clothes officers, with the aim to identify and monitor persons from Kosovo, who may have been present during the football match Albania vs Israel.



THE 19TH ANNIVERSARY OF THE ESTABLISH

On 6th of September 2018, Kosovo Police, today at the Red Hall in the Youth and Sport Palace in Prishtina, in a solemn ceremony the 19th anniversary of its establishment has been celebrated. In this solemn ceremony participated senior representatives of the Institutions of the Republic of Kosovo such as: President of the Republic of Kosovo Mr. Hashim THAQI, the prime-minister of RK Mr. Ramush HARADINAJ, Minister of Internal Affairs Mr. Bejtush GASHI, representatives of local and international institutions of security, ambassadors, representatives of diplomatic missions, police officers as well as family members of police

officers.

In this ceremony, it was an honor to have the directors/deputy directors of police from various countries such as: Albania, Turkey, Macedonia, Monte Negro, Guinea Bisao, Costa Rica, Ivory Coast, Panama and Senegal, who were invited as honorary guests of Kosovo Police. In celebrating this important event, regarding the achievements and results of Kosovo Police and the overall challenges that this institution had during the years of development and professionalism, the General Director of Police Rashit QALAJ held the introductory speech, while the President of the Republic of Kosovo,

the Prime Minister of RKS and the Minister of Internal Affairs also held speeches.

The general Director of KP, Mr. QALAJ at the end of his speech said that, "We are proud with the principles by which the KP is led: the equal and fair treatment of all citizens, respecting human beings and fundamental freedoms, impartiality and neutrality regarding the political beliefs, integrity, honesty and responsibility in the public service, transparency, legitimacy, suitability and proportionality. Police, with priority has treated the prevention of traffic accidents and increasing of traffic safety. The safety increase on





19TH ANNIVERSARY OF THE KOSOVO POLICE IS CELEBRATED

schools, prevention and combating of narcotics, there were also undertaken activities on prevention and combating the organized crimes, economic crimes and corruption. Combating of terrorism and violent extremism as well as strengthening border control.

We are closely working with the local and International partners in the membership on International Security mechanisms such as INTERPOL and EUROPOL. We are developing ourselves conform internal and global needs and challenges. We will never forget the 19 police officers who gave their life on charge of duty. We have a saint mission, to provide safety for all the citizens, regardless. We love our job, we love our country and this extraordinary mission".

While the President THAQI during the speech amongst the other said that "Kosovo Police since its establishment and especially after the Independence of Kosovo has become the first pillar of state building, the most credible and respected institution in the Republic of Kosovo. The international reports put Kosovo Police at a high level compared with



the region police. You have also given heroes, such as Enver Zymeri and others".

While the prime-minister HARADINAJ stressed that "The foundations of our new life in Kosovo have been set by all of us. An important foundation of our new life is Kosovo Police, which was created by the support from all of you" said among other Haradinaj. The minister of Internal Affairs Mr. GASHI, during his speech congratulated Kosovo Police for the work and commitment in perform-

ing its tasks and responsibilities for the country and citizens as well as used the opportunity to congratulate Mr. QALAJ for the appointment in the position of KP General Director. An important part of this ceremony was also the promotion of sixty six (66) police officers, among them 5 Lieutenant Colonels, 4 Majors, 57 Captains as well as the awarding of 28 Medals, 1 medal for live saving, 9 for Distinguished Service, 18 police medals for Praise as well as 26 Gratitude and 22 Appreciations.

PREVENTION AND COMBATING OF CYBER CRIME

We all agree that the internet has penetrated into all the pores of our lives. Today, internet is part of the everyday life of almost all levels of society and various services are oriented towards the internet. Regarding the use of the internet in Kosovo, the number of users in relation to the population is quite high. Of course it has its benefits but also the risks. The growing use of technology and the Internet in all aspects of everyday life puts citizens at risk of becoming targets of cybercrime. Cybercrime victims can be all levels of society, the consequences in many cases can be quite high in psychological, physical and material aspect. Following there are common cases of victims of cybercrime: theft of various data, data destruction, cyber-bullying, abusive sexual materials with children on internet, identity theft, threats, blackmail etc. The damage caused by cybercrime is often unmanageable. Nowadays almost every criminal offense, whether directly or indirectly is affected or enabled through the computer systems.

Taking into account the manner, tools and the knowledge used to commit a crime, the cybercrime is quite complex and such it makes the investigation and disclosure more difficult. Law-enforcement officers and especially police investigators, should have high-level information technology skills to better identify the perpetrators or suspects.

Kosovo Police within its capacity building, prevention and fight against cybercrime has established the Section for Cybercrimes. The establishment of this mechanism has been necessary, among others, for the fact that the criminality is taking on new form and circumstances.

The Section for Cybercrime Investigation has been established on September 2011, it is structured within the Directorate for Investigation of the Organized Crime. In order to increase

efficiency, there has been done the restructuring, respectively the profiling, where four units are formed within the sector:

- Investigation Unit for Computer Systems Interventions;
- Bank Card Misuse Investigation Unit;
- Unit for Investigation of Child Pornography on Internet;
- Unit of Control and Forensics of Information Technology;

Legislation

There are a series of laws and documents on which the Cyber Crime Investigation Sector is based and they are:

- Criminal Code of the Republic of Kosovo;
- Criminal Procedure Code of the Republic of Kosovo;
- The Law on Prevention and Fighting of Cybercrime, although Kosovo is not a signatory of the Budapest Convention of Cybercrimes, the Law on Prevention and Combating Cybercrime was prepared based on this convention. Since it has been a while from its adoption (June 2010), this law is currently being reviewed
- Law on International Judicial Cooperation in Criminal Matters;
- Law on Electronic Communications etc.

It is important to note that both the Criminal Code of the Republic of Kosovo and the Law on Prevention and Combating Cybercrime do not recognize cybercrime as a single offense, but there are some offenses involved in cybercrimes

Cases

The nature of the cases by which the Sector for Cyber Crime Investigation faces, are almost "common" cases and they are:

- Abuse of children through the Internet (sexual abusive materials with children on internet) - including the download, possession and distribution of materials with sexual content of children;

• Threats and blackmails through the email and social network accounts (including important public figures and institutions);

• Copyright infringement - Internet publishing of another person's work without the authorization

• Unauthorized access to the computer system (DDoS attacks or obstructions of normal functioning and provision of Internet services to websites of various public institutions and business companies, password theft through the computer virus infection, RANSOMWARE etc.);

• Cloning cards - online and POS shopping - bank data theft and supply with stolen banking data, use of these data to clone bank cards and then buy various items through the markets and POS terminals but also purchasing items through the internet;

• Theft of Banking cards and credit cards as well as money laundering by ATMs (placement of SKIMMING equipment and other modified equipment);

• Fraud through counterfeiting e-mails (modification of invoices and modification of bank accounts) as well as fraud on the internet through the provision of various services;

• There are also requests from other countries that deal with various cybercrime cases committed using Kosovo's infrastructure such as: attacks on websites, unauthorized wealth benefit through the use of services provided by different companies through the website, the use of unauthorized credit cards (identity theft) etc.

Crime trend

If we refer to the statistics of previous years, it is obvious that there is an increase in the number of cases within the cybercrime field. This can be seen from two perspectives:

- Awareness of citizens about the existence of a mechanism that combats

cybercrime and case reporting; and
- increased engagement of police investigators in combating cybercrime. This also means advancing knowledge through the trainings

In order to be more efficient and effective in preventing and combating cybercrime, concrete measures have been taken in this regard:

- profiling the sector by dividing it into specific units;
- increasing the number of police investigators;
- identification of training needs and training attendance;
- identification of adequate equipment and programs;
- preparation of material for cybercrime and lecturing to cadets, police investigators of stations, regions and directorates;
- Lectures in schools to raise students' awareness for the risks arising from improper use of the internet.

Interagency Cooperation

The cooperation with local institutions is satisfactory. Among the local institutions, apart from various police directorates, we cooperate with the prosecution, courts, internet service providers (ISPs), financial institutions, Customs and other institutions depending on the needs. Close cooperation between relevant institutions is a key condition for cybercrime to be prevented and combated effectively and effectively. We aim to achieve this through joint activities and engagements, such as various meetings, joint trainings, etc. Since the establishment of the sector, we have assisted in many cases which have been investigated by different police units and other mechanisms.

International co-operation

The international co-operation is positive but we must advance it. As it is known, the internet provides a suitable ground for the perpetrators to commit a crime from one country to another. Close co-operation between state police authorities is needed in

order to act quickly after we have information about the committing of a criminal offense. The Cyber Crime Investigation Sector has had several cases of cooperation, respectively joint investigations have taken place with different states. Based on the experience, the close co-operation and mutual trust are the main factors for success or failure to investigate and arrest suspects.

Challenges / Objectives

fighting and preventing cybercrime is quite challenging unless adequate measures are taken to deal with it. Challenges are considered

- Building and strengthening capacities;

Work on training programs in the field of cybercrime. These trainings should be attended by the staff in both public and private institutions, because the fight against cybercrime requires close cooperation between public and private institutions.

Since the professional and specialized preparation takes a long time, we aim to make the categorization of training that can be divided into basic and specialized trainings. In the basic training there should be trained the staff who does not deal directly with cybercrime investigation or deal with offenses that can be handled even at lower levels, while in the specialized staff there should be trained the personnel that deal directly with the cyber-crime investigation.

- Building and strengthening national and international cooperation;

We aim to advance national co-operation, where this can be achieved through various joint activities (meetings, trainings, etc.).

Whereas, regarding the advancement of international cooperation, the establishment of the Contact Point 24/7 will provide contribution in conducting joint investigations, etc.

Also, the membership in international law enforcement organizations such as: INTERPOL, EUROPOL, etc., helps in the exchange of information quickly and in real time, which directly affects

the detection of crime in general, and cybercrime in particular.

- Awareness and education of internet users;

The statistics show that the number of internet users in Kosovo is very high, which is an indication that the awareness of citizens or internet users is very necessary. This can be achieved through various campaigns, conferences, brochures, TV shows, children's conversations in schools etc.

Tips for safe use of internet:

- To avoid "fishing," never respond to emails that require personal information. Serious companies never ask for passwords or sensitive information in this form or do not use the phrase 'URGENT' in the email. However, if you have any doubts that an unknown e-mail may be false or culprit in the sense of computer infection, then you should contact the CIT Officer:
- Do not click on links that come from suspicious emails;
- Don't trust the offers that are too good to be true;
- Be careful what you post on the Internet, the post may stay permanently on the internet;
- If a suspicious e-mail comes (e.g you don't expect something like this) from a colleague or associate, contact a colleague or friend for verification of the email;
- Never ever make "Forward" emails that are supposed to be infected;
- Privacy in the workplace has other meaning and has nothing to do with your personal privacy or the privacy of the general public;
- Social engineering;
- Always navigate or browse the web page by typing the web address itself, do not click on any links that you receive to those web pages. Make sure that websites requiring sensitive information are encrypted, look for HTTPS in your browser.

Prepared by:
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Chief of Section for Cyber Crimes
Investigation – CSCCI



THE ROLE OF MEDIA OFFICE IN KOSOVO POLICE

The press office or as it is known a Media Office, is one of the most important offices within an institution. This is the number one channel of reflecting the works and activities in the opinion. It is the main pillar that holds the roots of a big house. It brings kindness, shows trust, keeps responsibility, gives hope, lives and faces with "rumors", survives by pressures and stays awake and is always ready to respond to any information that someone may ask.

The Kosovo Police Media Office works like this every day. This office is comprised of a Major who is the head of the office, a captain, a lieutenant, a sergeant-webmaster and four civilian staff, one of them is a designer, IT multimedia, lecturer and senior press officer for media and press analyses.

This team works and cooperates well. This office has dynamics, work with priorities, big responsibilities and time limits.

In this office you have to be patient, with restraint and be ready and prepared at any time to face with the public. The information officer must know everything about the organization, keep friendly contacts with various individuals even if doesn't like them, keep in touch with many people of different profiles, be always ready and

answer the hierarchy and it should be someone who knows how to say that the organization it represents is doing the job best.

The media officer on itself is an archive, he is full of information of many fields, but very contained in distribution, always cautious and accurate in interpretations. Information that comes out to the public should be understandable and clear, as the audience may have people of different backgrounds such as, for example, a farmer, a worker, a young man, an elder, and everyone else be able to understand the message of what is said. Through this office are distributed daily reports, such as 24-hour, daily press reports, information preparation, responses to dozens of requests per day, announcements and speeches, participation in debates where police work is presented then we accept many requests for study issues, requests for support and permission in filmmaking, TV spots, preparation of texts of gratitude, thanksgiving texts, we also receive requests for access to official documents.

A media official should speak fluently, understandably and with tonality, confidently and be a trustworthy person. A media official is always

accompanied with the phone, he facilitates and complicates his daily life on a business day and of course, his accompaniment to private life.

The Information Officer has many challenges related to his family and private life. He is a 24-hour media official, which leaves little space to be an active familiar. The role of the Media Office in Kosovo Police is inalienable, through this office is created the image of an entire police, it is the mirror of all developments. Thanks to the tireless work of police officials and the presentation of results to the public and other regional offices, based on recent polls Kosovo Police enjoys high credibility. Investing in a media office brings significant results on protecting the image of the institution and at the same time creates a defense pillar, brings comfort to the management and to all officials within the organization. Therefore, we need to maintain the correct approach, sincere connections and good cooperation to the Media Office, because this makes easier the work for this office.

Prepared by:
Merita Canolli-Gashi
Senior official for analysis on press
and media

THYROID GLAND AND ITS ROLE IN THE BODY

(The difference between the decrease and increase of the thyroid gland function)

Thyroid gland is an endocrine gland, located between the windpipe and trachea. The main role of the thyroid gland is on excretion of hormones T3 (Triiodotironina) and T4 (Tiroxine).

The excretion function of the thyroid gland is regulated with so called mechanism FEED-Back; excretion of Thyreotropin (TSH), hypofyse and the intrathyroidal control of iodine metabolism.

Thyreotropin (TSH) is a glycoprotein hormone of the rear part of the hypofyse, that regulates the increase and function of the thyrocytes (from which then the thyroid hormones T3 and T4 with the great importance on increase of the body metabolism) are produced.

The TSH level in blood varies depending on the needs of the body for the thyroid gland hormones.

The differences between the increase and decrease of the functions of the thyroid gland are as follows:

Hyperthyroidism

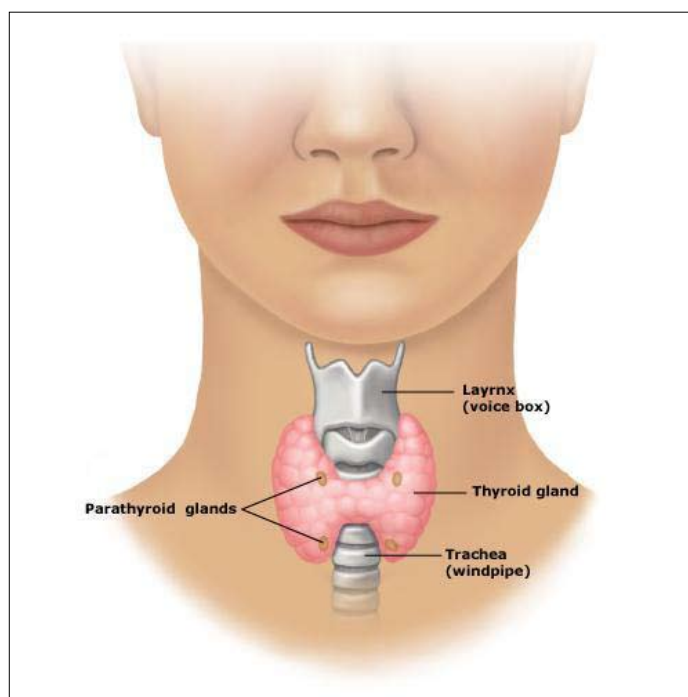
Is caused by the exceeded excretion of the thyroid gland T3, T4, every increase of the T3, T4 causes decrease of thyreotropin (TSH).

The Basedov disease (Morbus Graves); Hyperthyreose is a disease caused by the continuous stimulation of the receptors of TSH from anticorps IgG. The disease can appear after a psychophysical stress.

The signs of this disease are: strume, exophthalmos (the eye out of the orbit), Tachycardia (increased heart beats), tremor (hand shakes) weight loss, basic metabolism increase.

In order to be precise with the diagnosis diagnosing examinations should be done such as: echography Doppler, thyroid scintigraphy, anticorps should be searched in order to understand the autoimmune nature of the disease.

The disease complications can be Cardiac ones (heart), muscle ones (where the pharynx – windpipe area may be impacted with the swallowing irregularities), bones (that can lead to osteoporosis).



Healing the disease Basedov with the symptomatic treatment, by physical and psychic rest, sedatives, beta-blockages and specific treatment; synthesis Anti thyrocytaires in case of crisis urgent medical interventions are required.

Hypothyroidism. Is caused by the decrease of the hormone level Thyroidine (Triiodotironin the Triiodotironin), as a result of the

decrease of the function of thyroid gland.

The causes are many and may be related only with damages of the thyroid gland accompanied or not with strume, as a result of damages in the level of hypophyses and hypothalamus. Autoimmune damage, viral damage, Thyroidectomy etc.

In contrast to the increase of the function thyroid gland here we have an increase and concentration of TSH. So, increased basic TSH is a sign of

Hypothyroidism (decrease of the thyroid gland function).

The signs of the disease: decrease of the metabolism (decrease of the level of oxygen), decrease of the central temperature, slowing down of the lipids catabolism, (causing Hypercholesterolemia), obstipation, bradycardia (decreased heart beats).

Dry skin, swelling of eye caps, swelled face, thickening of voice, hair is dry and fall with increased intensity, split nails and grow slowly, then a psychomotoric reaction becomes present (disorder of the memory, depressive syndrome) etc.

Treatment: Most preferred is L-Thyroxina (by the

recommendation of endocrinologist). Advice: Try to do a quality life, including: healthy food, use of the iodized salt, use of the sea products, physical activity, sufficient sleep (excluding night shifts in work that disable sleep), avoiding and properly managing the situation stress, avoiding smoking etc.

Dr. Lindita Kajtazi
Interniste-Endokrinologe

OPERATIONS

SOME OF THE SUCCESSFUL POLICE OPERATIONS

Thirty one (31) suspect arrested for 'involving in prostitution'

Kosovo Police respectively the Directorate of Investigation of Trafficking in Human Beings (DITHB), on 13th of September 2018, based on the previous investigations, conducted a police operation that resulted with the arrest of 31 suspects.

The suspects were arrested on the suspicion of having committed criminal offence "involving in prostitution, Article 7, Law 03/L-124, who are suspected that by their actions have consumed the elements of this criminal offense.

The arrested persons in this case are 31 persons, 2 Kosovo Albanian female and 29 Kosovo Albanian males.

Four other persons were identified in this case, suspected of not being currently in Kosovo, but they will be personally present at the court.

After consults with the Basic Court Department of Minor Offences in Prishtina against all suspects was initiated a request for offence procedure, where on 13th of September 2018 they are sent on fast procedure at the justice bodies, respectively at the Basic Court – Department of Minor Offences in Prishtina.



Sixteen persons arrested on the grounded suspicion of involvement in the smuggling with weapons

On 29th August 2018, Kosovo Police, respectively the Directorate of Investigation of Organized Crime in cooperation with the State Prosecution, investigated intensively in order to detect the criminal offense of several suspects dealing with the committing the criminal offenses of trafficking with weapons.

Based on the order of the competent court on 29.08.2018 in the Prishtina region (in four locations), Gilani one (in two locations) in Ferizaj (sixteen locations), a police operation coded "SYRI" was conducted, that resulted with the arrest of with the arrest of sixteen persons suspected of trafficking on weapons. Police units in twenty two locations, have searched houses and additional facilities, property of the suspects in order to collect evidences on the criminal activity of the suspects.

During this operation as a material evidence were seized:

- 19000 euro cash,
- 3 long barrel weapon,
- 17 short weapons various caliber,
- 2850 bullets various caliber,
- 20 magazines,
- 1 Bulgarian passport
- 3 telephones

Other documents valuable for further procedure.

The suspects, based on the decision of the prosecutor are taken to detention.



The police remains committed in performing its legal and constitutional duties to provide public order and security, fight criminal activities, including trafficking on humans.

Police, in three different region arrested seventeen suspects of having been involved in criminal offenses

On 29th of August 2018, the Police respectively Unit of Investigation of Trafficking on Human Beings (UITHB) Prishtina, after a preliminary investigation, on date 28.08.2018 implemented a tactical plan and arrested fourteen suspects. Three suspects (two women and one men), are arrested for involving in criminal act: 'enabling or forcing in to prostitution' and 'providing facilities for prostitution', while other eleven suspects, for 'dealing with prostitution'. Related to the case the on duty prosecutor was informed and by her decision the suspects are released in regular procedure.

Also, on 28.08.2018 UITHB - Ferizaj, after an investigation arrested one suspect for involvement in criminal offense 'enabling and forcing in prostitution'. In talks with the prosecutor of the case at the basic Prosecution in Ferizaj, the suspect is released and the case goes to prosecution. On 28.08.2018, UITHB - Gilan, arrested two suspects on the grounded suspicion of having dealt with 'dealing with prostitution'. The arrested persons, after the completion of the case are sent for fast procedure at the court in Gilan.

The police remains committed in realizing its legal and constitutional duties for providing public order and security, fight criminal activities, including trafficking in human beings.

The police operation in the Gilani region, was conducted in the village Novosello of Kamenica municipality that produced the confiscation of an amount of 19.370 grams of substance suspected to be narcotics and arrested two suspects:

Me 7 gusht 2018, Drejtoria për Hetimin e Trafikimit me Narkotikë, ka zhvilluar operacione në Gjilan dhe në Gjakovë, me qëllim luftimin e trafikimit me narkotikë.

Operacioni policor në rajonin e Gjilanit, është realizuar konkretisht në fshatin Novosellë të komunës së Kamenicës, i cili ka rezultuar me sekuestrimin e një sasi prej 19.370 gramë substancë e dyshuar narkotike si dhe me arrestimin e dy të dyshuarve:

I. R. dhe A. R, meshkuj shqiptarë.

Të dyshuarit janë arrestuar pasi të njëjtit janë zënë

në flagrancë duke e shkarkuar një sasi të substancës narkotike nga vetura 'Golf 5', të cilën e posedonin të dyshuarit.

Lidhur me rastin është njoftuar prokurori i Shtetit dhe gjyqtari i procedurës paraprake me urdhër të të cilëve është kontrolluar edhe shtëpia e të dyshuarve të lartcekur, ku gjatë kontrollit në podrumin e shtëpisë u janë gjetur edhe dy paketime me substancë narkotike të llojit marihuanë.

Ndërsa në rajonin e Gjakovës, Drejtoria për Hetimin e Trafikimit me Narkotikë gjatë operacionit të përbashkët ka realizuar një bastisje e cila ka rezultuar me sekuestrimin e një arme dhe disa fishekë.

I dyshuari L. A. mashkull shqiptar është arrestuar dhe është ndalor në qendrën e paraburgimit në Gjakovë.

Gjatë operacionit të përbashkët, në cilësi të provave materiale janë sekuestruar:

- 19.370 gramë substancë e dyshuar narkotike
- vetura 'Golf 5'
- një armë 'AK-47'
- 24 fishekë,
- një peshore elektronike
- një telefon 'Samsung'

Veprimet e ndërmarra nga Drejtoria për Hetimin e Trafikimit të Narkotikëve kanë qenë në koordinim me prokurorët e Shtetit në Gjilan dhe në Gjakovë, me aktvendim të të cilëve të dyshuarit janë dërguar në mbajtje.



Integrity, a core to a successful work

The creation of a police organization with integrity relates to the integrity that the employees have individually as well as the organization as a whole. When the individual integrity is mentioned, this means that the police organization must recruit and train its staff with integrity, in order that each of them impact on creation and strengthening the organization's integrity. As the individuals impact on the organization's integrity, the organization also impact on the individual integrity of its employees and this is done through the mechanisms created by the organization itself.

Such mechanisms serve in guiding employees to behave with integrity and protect the organization from the vulnerability and risks of the organizational integrity. These two segments: the individual and organizational integrity are the basement to create a police organization with integrity.

One of the priorities that Kosovo Police had since its establishment was the establishment of a police force with integrity which serve the citizens of Kosovo regardless, having the integrity as one of the highest values of the police work.

The integrity of the organization is reflected by the performance of the employees, therefore it is necessary to make maximal efforts to recruit the staff with integrity in early stages of recruitment.

Through years, in the principles and procedures of the police work the rules of ethical behaviour and with integrity have existed but considering the international standards regarding the treatment of the integrity in police organizations, Kosovo Police years ago has started to identify the practices of the implementation of integrity plans and as result on March 2017 a team was established for drafting the plan for strengthening of integrity in Kosovo Police.

Based on the internal documents



of Police but also being supported by the international "the plan for strengthening the integrity in Kosovo Police for the period 2018-2019" was drafted. This document is approved by the general director and is being implemented since the 1st of January 2018.

The plan aims to increase the attention of all the KP employees for handling problems with seriousness and professionalism which may damage the image, reputation and the integrity of the police organization.

This document also has the action plan where there are presented: the list of the identified and assessed vulnerabilities of integrity for all the functioning fields of Police and the plan of measures for improving the integrity which describes in details all the measures to be implemented in order to decrease the vulnerabilities of integrity as well as the deadlines and responsibilities of the respective organization of implementation.

With the aim to prevent the unethical and non-integrity actions in Kosovo Police, there has been foreseen a great

number of activities, such as increase of activities from the mechanisms of control starting with the direct supervisors up to the inspection and audit.

The prevention and combat of the corruption outside and within the organization is a precondition for an organization with integrity, therefore the meetings with the staff where it is talked about this field but also for the topics that threatens integrity as well as the trainings as in the local and central level, shall be preventive activities. The review of guidelines and work standard procedures is one of the fields where it is required to intervene, with the aim to increase the transparency and accountability in work.

The transparency and communication with public is one of the fields affecting on increasing the integrity and image of the organization. Transparency, especially in the field of recruitment, promotion in managing contracts, finances and procurement, are actions which impact on increasing the integrity of our organization and protects it from vulnerabilities as from outside and inside.

The plan for strengthening the integrity aims to affect all the police employees that with their performance could strengthen the organization's integrity. The plan does not promote punitive measures for the employees but recommends actions to prevent that the employees be involved in the actions that are in contrary to the discipline or other actions.

It is necessary that each of the employees, especially the supervisors be focused on a better implementation of this plan, in order to collectively increase the integrity and the image of our police organization.

Major Brahim Sadriu
Officer responsible in
implementation of the plan for
strengthening the integrity

KOSOVO POLICE THROUGH THE OFFICIAL WEBSITE ENABLES CITIZENS ACCESS TO CHECK ON TRAFFIC TICKETS

On 9 July 2018, referring to numerous requests and increased presence of citizens in police stations, to be informed about the number of misdemeanor / unpaid fines they may have, Kosovo Police launched the web module published on the official web site of KP (www.kosovopolice.com).

In order to solve this problem, Kosovo Police through internal mechanisms

offered an opportunity for unpaid tickets to be checked, accessing the official website of the Kosovo Police without having to appear in police stations. The launch of this web module as a testing phase has been made on 06.07.2018, on the KP web site where the "Traffic Fines" icon (as in the picture below) was installed, where after clicking on it and entering data such as (personal number,

name and surname), each citizen will be able to find out how many unpaid tickets he has, the number of the ticket, at which station they have been imposed and what their amount is. It is worth mentioning that the lack of a unified system of all institutions involved in this process, including the imposition of fines by KP, penalties / decisions by the justice authorities and payments made through

banking authorities, there is the possibility of the occurrence of anyone registering of payments in optimal times, done by the citizens. Kosovo Police is continuously working on the quality of services, including updating data in cases where citizens provide evidences on payment of fines for the purpose of their clearing from the system. As for the concerns about the protection of personal data, the web module of checking traffic fines is fully in compliance with the law on personal data protection, and all the information displayed are encrypted according to the data encryption standards.



Kontrollo global e trafikut

Numri personal:

Email:

Mbierri:

Data e lindjes (dd/mm/yyyy):

Shkruani kodin nga imazhi:

Pajtohem

Bazuar në nenin 54 të Ligjit Nr.03/L-172 për mbrojtjen e të dhënave personale jap pëlqimin për përpunimin e ligjëshëm të të dhënave të mia personale

Kontrollo global e trafikut

Linqe	Statistikat e përgjithshme: 30.10.2018		Revista zyrtare
Gjokat në trafik	Aksidente fatale	0	
Raporto krimin	Aksidente me të lënduar	18	
Raporto krimin kibernetik	Aksidente pa të lënduar	30	
Personat në Kërkim	Tiketa trafiku të shqiptuara	1219	
Fushatë vetëdijesimi	Arresteime	13	
Dokumentet strategjike	Në mbajtje	8	

CURIOUSITIES



This is the best invention for police officers

In most cases, Police finds it difficult to catch individuals driving their vehicles fast. But, it seems that this came to an end.

In the social networks there is a video posted where a person has invented a way to stop the individuals wanted by the police and those who drive the vehicles fast.

With this invention, it will be much easier for the Police.

We hope that Kosovo Police soon have this equipment.

Police officer catches the child who jumped from the third floor

An Egyptian police officer on patrol outside a bank saved a young boy's life by being in the right place at the right time, and being quick with his hands. Five-year-old Ammar Motaz Abd El-Salam was with his family at a party on Saturday in Asyut city when he tumbled from a third-storey window. Fortunately for Ammar, well-coordinated police officer Kameel Fathy Geed, 45, was on regular patrol outside a bank at street level. Security camera video catches the few moments after the officer, along with two colleagues, notices the boy dangling from the window overhead. As two of the police try frantically to stretch out a large piece of fabric to use as a net, there is a blur as the boy plummets down into the view of the camera -- and fortunately into the just-outstretched arms of officer Geed.



This is the safest place to sit in a plane

Even when you reach the final destination when flying with plane, you always thank the plane's inventor for providing you such a comfort, but not everything is this easy because anyways you are flying in the air and let's not forget that many people are afraid of the plane only because of this.

The airplane experts' talks about some small secrets that you may consider in order having a more satisfied travelling. If there are reserved places in the plane, never think that they are comfortable, because in general such places are for the individuals that may health problems or for the babies who may cry during the flight. So it may happen that the place you think is most comfortable may be the most unpleasant place. The experts recommend you to seat at the rear of the plane, especially during long flights because you will have a better service by the assistants standing there...



How many km can one drive after the fuel light comes on? The list of the most used vehicles

The turning on of the spy light which shows that the fuel is running out is certainly part of the driver's experience. The vehicle shows that there has come the time to supply with fuel and forces you to stop on the closest gas station. The newest as well as some older models have the electronic packages which calculate how many kilometers can you drive. But if you are in a long road, it is important to know how much you can drive.

It is very difficult to make an exact assessment: you will have to calculate 1\10 of the tank and to multiply with how many liters you can drive in 100 km, depending on the road conditions, motor, traffic and condition of vehicle.

The portal Tank on Empty is a database where each driver may have the type of the information he wants. Each may find how many kilometers the vehicle has before it stops and the portal send a message for any model. According to the data of this database, SCAN has made a qualification for some of the most common vehicles in Albania starting with the models with many kilometers.

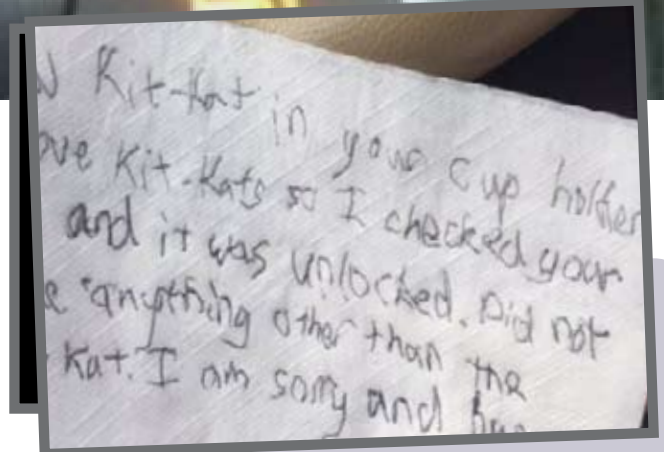
The model and kilometers described in the fuel tank:

Audi Q7 96 km
Mercedes A-Class 86 km
Volkswagen Passat 78.3 km
Peugeot 206 77.3 km
BMW X5 77.2 km

Renault Megane 77.1 km
Mercedes C-Class 74 km
Opel Astra 72.4 km
Renault Scenic 71.7 km
Mini Cooper 71.6 km
Volkswagen Golf 69.5 km
Smart 69 km
Ford Focus 66.8 km
Volkswagen Polo 67.9 km
Mercedes E-Class 67 km
Toyota Yaris 65.9 km
Audi A3 65.3 km
Range Rover 65 km
Ford Fusion 64.72 km
Ford Fiesta 62 km
Fiat Punto 52.4 km
Jeep Grand Cherokee 50.5 km
Opel Corsa 49.7 km.

The hero police officer, found a baby in the forest, dying of hunger and breastfeeds it.

One day, a woman had gone for a walk in the forest and to collect some fruits when suddenly heard a noise coming from the bushes. The noise was similar of a small baby screaming and in fact it resulted so. A baby was abandoned. Unfortunately, the child was abandoned by her mother immediately after the birth. The woman immediately called the police and in a short time the police officer Luisa Fernanda Urrea responded the scene. At the beginning the noise seemed similar of a cat but when she approached she got shocked what she saw, it was a newborn baby who had the navel cordon and the way she cried seemed it was because of hunger. The police officer Urrea had just become a mother and she did a great act that heartened thousands of people in the world. A simple, unselfish and heroic act that saved a life. The woman since the beginning understood that the situation was serious and with the instinct of a mother she decided to undertake measures and save baby's life.



EA person finds a vehicle open, unbelievable what he stole

Sometimes, the great love for something makes you do inappropriate actions. Such is the case where a person sees something inside a vehicle that draws his attention. There was a Kit-Kat chocolate that pushed the boy to try if the vehicle is opened to take the chocolate. Anyway, he left a note, Hunter Jobbins from Kansas USA wrote:

"I saw this Kit-Kat in the glass holder. I love this chocolate and when I tried to open the door it was opened. I didn't take anything else. Sorry, I was hungry". While, one of the comments after this case was published was: "I would do the same".

Prepared by: Çajup KAJTAZI



COLONEL TAIBE CANOLLI-BRAJSHORI, IS AWARDED WITH THE FIRST INTERNATIONAL PRIZE OF LEADERSHIP 'IAWP'



Colonel Taibe Canolli-Brajshori, in 2000, became one of the first women to join Kosovo Police, after the conflict between Kosovo and Serbia came to an end. She worked very hard to have the current position of the Director of Human Resources Department of Kosovo Police. First women to become Colonel in Kosovo Police, Taibe Canolli-

Brajshori, was awarded with the international prize of Leadership by 'IAWP', in Canada. This prize is awarded to the Police Officers who stand out with their continuous achievements in leadership, in solving problems, planning, organization, communication, who give an important contribution in the agency or law enforcement mission.

LIEUTENANT COLONEL FLORIE HAJRA, DIRECTOR OF THE DIRECTORATE OF FORENSICS GRADUATED AT THE NATIONAL ACADEMY OF FBI



Lieutenant colonel Florie Hajra, director of the Directorate of Forensics, Investigation Department, graduated at the National Academy of FBI, Session 272, in Quantico, Virginia, SHBA. This was a 10 week training and management in the field of law enforcement. From total of 232 participants, only 25 participants were international, among them was the representative from Kosovo Police Lt/colonel Florie Hajra.



The Kosovo Police team in football was announced champion in the International tournament in Poreč, Croatia!

The tournament started on 17th September and 17 states from all over the world participated, and the KP team through sports activities showed its values and engagements by achieving positive results.