

#### **PROTECTOR** Editorial – Editor's commentary

## EDITORIAL – EDITOR'S COMMENTARY

Baki KELANI

Kosovo Police (KP), through the implementation of strategic objectives and development plans, is continuing its journey towards fulfilling the duties and obligations toward the country and citizens.

Despite many challenges and difficulties that KP has experienced over the years, with the commitment and engagement at work, with the results achieved in many fields, it is proving its advancement and professional development of its employees.

The tireless work, contribution and sacrifice of each KP member for almost 20 years is highly appreciated and in order to successfully fulfill the mission and vision of KP, the police management continuously supports and further advances the mandatory training, specialized training and career advancement of police officers.

The building and development of Kosovo Police is an unstoppable process and a part of this process is also the restructuring of the Organizational structure of KP and career development of police officers.

Through the promotion of police officers are not fulfilled only the objectives of the organization and its organizational structure but also their individual development.

Without a doubt, the leadership has an important role within the organization and often is the key component in determining the success of an organization. Also, any position or rank within the police Institution has its importance and role in the success of the organization.

Based on the operational needs of KP, as well as restructuring of the Organizational Structure, it is considered as necessary to initiate the promotion procedure for senior ranks, including the rank of Colonel, where we haven't had promotion since 2016.

Kosovo Police, in April 2019 through a long process that has preceded the restructuring and promotion process, in an official ceremony has promoted several police officers into the ranks of Colonel, Lieutenant Colonel, Major and Captain.

KP, conform its strategic planning shall continue to be developed, increase the integrity and police performance, including the advance of its police officers, with the aim to continue the trend as the most credible and transparent Institution in the Country.



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Opinions, comments and views expressed or included in the content of some articles in this edition do not necessarily reflect the official attitudes or views of KP.

### Actuality



# The Prime Minister of the Republic of Kosovo, Mr. Ramush Haradinaj, visits Kosovo Police

During May of this Year, Kosovo Police was visited by the Prime Minister of the Republic of Kosovo Mr. Ramush Haradinaj, where important issues regarding the general security in the country and welfare of police officers have been discussed.

The Prime Minister Haradinaj was accompanied by the Minister of Finances Mr. Bedri Hamza as well as the Minister of Internal Affairs Mr. Ekrem Mustafa, who were hosted in a meeting by the General Director of Kosovo Police Mr. Rashit Qalaj with his cooperators.

In the meeting held in the facilities of the General Directorate of KP, Mr. Qalaj initially thanked the Prime Minister Mr. Haradinaj about his visit and at the same time through a presentation informed the participants on commitments, activities and realization of objectives of Kosovo Police, who showed positive results in various fields throughout this period of this year.

Kosovo Police remains committed in realization of its legal duties and responsibilities, in the function of law enforcement with the aim to keep public safety and order in the country.

While the Prime Minister Haradinaj thanked the Director Qalaj as well as all Kosovo police officers for the work they do in securing citizens and their property considering that KP is one of the institutions with the main responsibility to enforce the law, public safe and order.

Therefore the Government of Kosovo shall support Kosovo Police in various fields including the necessary logistics equipment, which serve as a means of work in realization of duties efficiently.

# The General Director of KP during his visit in the North of Mitrovica required fulfilling police duties and obligations towards citizens regardless

In February of this year, the General Director of Kosovo Police Mr. Rashit Qalaj, as a continuation of everyday commitments and responsibilities, associated by his senior staff, realized a work visit in the Regional Directorate in the North Mitrovica.

The aim of the visit of the Director Qalaj was the increase of the performance and police integrity at work, undertaking police measures in the responding and prevention aspect of various criminal offences.

Director Qalaj among others raised other key issues regarding security of citizens, cooperation and meetings with community, traffic safety, prevention of criminal offences, such as robberies, thefts, drugs etc.

The leading staff of the Regional Directorate in North of Mitrovica was asked to work and engage even more, in order to create a calm and safer environment for the citizens, which also contributes to the overall security of the country. Kosovo Police has professional capacities and is prepared to provide safety, combat organized crime, smuggling as well as prevent criminal cases, therefore it is required a commitment from all employees regardless. The meeting resulted in commitment for additional engagements towards fulfillment of police duties and obligations to citizens of the country.



# The commissary of the New York Police James P. O'Neill and General Director of Kosovo Police Rashit Qalaj, signed a cooperation agreement, the first one in Balkans



At the beginning of June 2019, the General Director of the Kosovo Police Mr. Rashit Qalaj, accompanied by his staff, the Director of Human Resources Department, Taibe Canolli, Director of the Organized Crime Division, Florie

Hajra and the official from ICITAP, Richard Staples, officially visited the United States, where they met with the New York Police Commissioner, James P. O'Neill and visited the Police Academy, various departments,



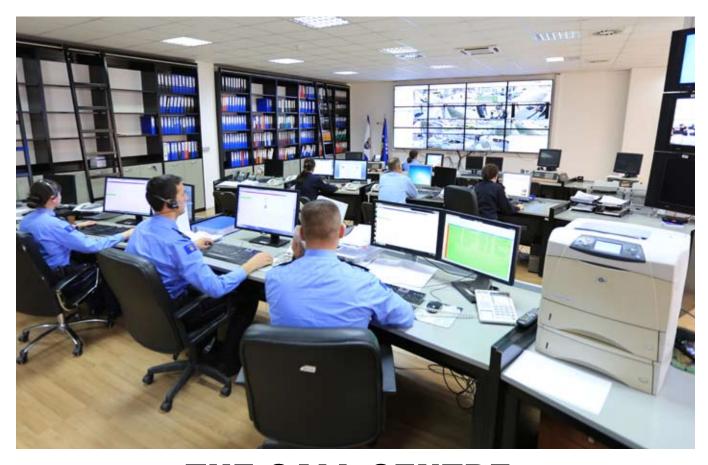


Homeland Security (Customs and Border Police), memorial museum etc. The several-day visit was considered of a particular importance and aimed the continuation of the advancement of inter-police cooperation between the both countries, as well as intensifying police relations of common interest.

As a result of official meetings and mutual cooperation, on 07.06.2019 the director Qalaj and the commissary O'Neil signed a cooperation memorandum, which is considered as the first agreement in Balkans.

This memorandum aims the establishing of more qualitative cooperation, in exchanging the police information, combating the organized crimes, transborder crime, prevention of criminality, especially the complex forms of the organized crime, crime of International elements as well as other criminal offences, including the exchange of best police practices.

On the occasion of signing this memorandum, the both countries praised the excellent relations of two police organizations into all police fields as well as the need of advancing the further cooperation.



# THE CALL CENTRE, ALWAYS READY TO RECEIVE EMERGENCY CALLS

The Regional Operational Centre - Alfa Control is a communication centre for receiving calls and distribution – delegation of all information coming by the citizens addressed to Police.

The Regional Operational Centre - Alfa Control is a communication centre for receiving calls and distribution—delegation of all information coming by the citizens addressed to Police. This centre receive all the calls from the mobile and emergency phone line '192' as well as the phone calls

from the landline numbers from other regions to the Prishtina region.

All the information are initially evidenced by the operators working in this centre, which then are analysed to understand the nature of case, complaint or request of the caller. These information are then delegated to the police station of respective unit for further proceedings. The Regional Operational Centre serve as a communication and coordination centre between the Command chamber and police units in the field for managing the operational plans and various situations.

All the information, reports, personnel on duty, labour power and the daily 24-hour reports are received by the stations and Regional Units of Prishtina which then are controlled and forwarded to the Commanding Centre in the General Police Directorate. By the request of the Units in the field is also done the verification of vehicles, individuals etc. In this call Centre, there works officers who are divided into teams during 24 hours / 7 days.

The officers of the Regional Operational Centre are characterized with the communication skills, being calm and capable of working under pressure. The officers of this Centre must also have knowledge for the overall police work as well as for the work of other agencies, as there are received many calls which differ on the time of call, season and other phenomenon that occurs in terrain. It is worth to mention the summer season, where on the evening are received many calls about the disturbance of order and public peace. But besides these calls, there are many other calls for such as irregular parking, traffic accidents, cases of thefts, property damages, etc.

The Regional Operational Centre during (2018) has received in total 293,288 calls, which means that within 24 hours they received approximately 800 calls, which were forwarded to the units and stations competent for handling the information.

The manners for receiving information / calls are done through the emergency line 192, fixed telephony as well as through radio-handset, but besides these, there is being tested and it is expected the implementation of a new 3D - 'GIS' system by which the citizens can send messages where the police can find the location where the message comes from. The received information are evidenced by the competent officials and then

forwarded to the station or even to the

respective unit, who upon arriving at the scene reports about the case and that what steps should be taken. Then referring to the case description of the unit, we evaluate whether to inform the ambulance, firefighters, inspection, KSF, KFOR or EULEX, in order to successfully accomplish the Police's tasks.

For all the actions, a written report is compiled from where the regional operational centre is notified, and then, depending on the nature of the case, the information is also transferred to the command centre at the General Police Directorate. The way of receiving information is a key step in dealing with the case, therefore the officers in the regional operational centre need to get as much information about the case, asking questions like: What happened? Where did it happen? as well as in exceptional cases when dealing with serious cases, the caller is required to stay online, in order to obtain additional information at all times until the police unit arrive at the scene.

The operators working in the regional operational centre, despite numerous calls, workloads and time pressures, in most cases are able to help citizens who seek police as well as other institutions and agencies, who do not react until the police are asked.

Thanks to the professionalism and engagement, the staff has managed that upon receiving the information for various suspects who have committed various criminal acts, have coordinated the actions of various units in the field and arrested them. But besides the criminal offenses and perpetrators, we as Police have responded to calls of different nature, where as one of the most specific cases we have received, has been the case of a 7 year old child who was at risk of being suffocated, where the police acted by going to the scene giving him the first aid and saving his life.

The number of calls in the Regional Operational Centres is different, depending on the number of population, number of municipalities that a certain region has and the number of other factors. Therefore, we have done a summary of the phone calls of various Regional Operational Centres.

In Prishtina the number of calls within 24 hours is about 803 calls

In Ferizaj the number of calls within 24 hours is about 200 calls.

IN Gjakovë the number of calls within 24 hours is about 90-95 calls.

In Gjilan the number of calls within 24



hours is about 80 calls.

In Pejë the number of calls within 24 hours is about 38 calls.

In Prizren the number of calls within 24 hours is about 250 calls.

In Mitrovicë the number of calls within 24 hours is about 150-170 calls.

In North Mitrovicë the number of calls within 24 hours is about 13-18 calls.

Based on these numbers, in total the number of calls in the Operational Centres into all Kosovo regions is about 1660 calls within a day (24 hours).

This centre has an essential role in the Police, affecting that various cases addressed to the Police have been divided according the need and handled timely.

Arlinda REXHEPI- GËRXHALIU

# OSOVO POLICE OFFICERS TRAINED BY THE US FEDERAL INVESTIGATION BUREAU (FBI)

Kosovo Police as the main law enforcement force in the country has continuously cooperated with various countries and professional agencies for professional capacity building of the police officers



Kosovo Police as the main law enforcement force in the country has continuously cooperated with various countries and professional agencies for professional capacity building of the police officers.

The important activities and engagements, including the trainings of various levels starting from the elementary to the advanced ones, has been and remains priority of professional planning of Kosovo Police.

Within this cooperation, our priority has also been the intensification of supporting activities by our partner, American ICITAP, where with their support from 06 – 10 of May 2019 there was conducted the training course "Negotiation of Crisis Situations" one-week training (40 hours) from FBI, for 25 members of Kosovo Police.

The participants attending this training are officers of various police units and this has been a great opportunity for benefiting new

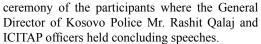
practices by a professional agency such as American FBI.

For Kosovo Police and the executive personnel there was also held a training with the topic "Command concept and decision-taking in negotiations in crisis situations".

The participants have exercised on the class and in the field, by the FBI team – USA.

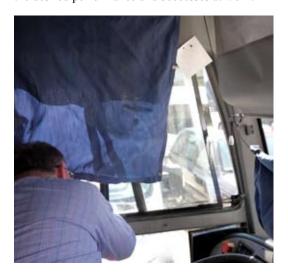
This training ended up with a graduation





The General Director of Kosovo Police Mr. Qalaj thanked the ICITAP for the contribution and ongoing support provided to Kosovo Police in many fields including the professional trainings by the renowned experts of American FBI.

The professional development is always necessary for raising the quality and the trainings of this level are welcomed and have a great impact in raising the desired performance and successes at work.







#### **Promotion**



### 136 Police Officers Promoted in high ranks

In April of this year, Kosovo Police within the continuous promotion processes, professional advancement as well as structuring within the organization, in a transparent process, promoted 136 police officers in high ranks.

Among them 19 police officers in the rank colonel, 13 officers in the rank lieutenant colonel, 45 officers in the rank major and 59 officers in the rank captain.

In this occasion Police organized a

solemn ceremony where there took the floor the Minister of Internal Affairs Mr. Ekrem Mustafa, the General Director of Kosovo Police Rashit Qalaj as well as cooperators from the international staff acting in Kosovo.

Minister of Internal Affairs, Ekrem Mustafa said that the safety of the state is safety for Kosovan families.

"Trust towards Police is one of the main factors given by our citizens. I am proud to be in front of you, but also excited to have the opportunity to be here for

the promotion

We have a noble duty and none of us can do more without the help of each other and our main partner, people of officers from all regions. Safety of the state is safety of our families, our citizens", said among others Minister Mustafa.

The General Director of Kosovo Police, Rashit Qalaj said that today are promoted those who worked and engaged for years in serving the country and citizens.

"Together with our colleges, let's keep law and order, protect property, protect state's border, prevent traffic accidents, investigate criminal offences as well as give hope to the people of Kosovo and the main duty of everyone is a patriotic duty in order that everyone feels at home. We have a noble duty and none of us can do more without the help of each other and our main partner, people. I thank the Government for the support. When the government supports Kosovo Police, it supports the people of Kosovo", said Qalaj.

Upon receiving the ranks, police officers took also new duties and responsibilities.



Merita CANOLLI - GASHI



# Kosovo Police marks the International Earth Day with several activities

Knowing the importance of being safe, living healthy and breathing freely, within the celebration of the International Earth Day, Police also gives its contribution, participating in this celebration with a symbolic activity.

In the occasion of celebrating the day of Earth, Kosovo Police planned several police activities to celebrate it symbolically, as it is considered very important for the Earth and entire humanity.

Those activities have been conducted in several police regions, where besides the senior management of KP led by the General Director Mr. Rashit Qalaj, there were engaged the officers of various profiles, including border units with boats, who gave their contribution at the Badovc Lake. Kosovo Police besides police activities was engaged in providing police assistance in the security aspect, for all institutions, agencies and other organizations which conducted activities in celebrating this day.

Considering it as a very important day which serves in giving the alarm about the damages that humans may cause to forests, lakes, Earth and other nature resources, Kosovo Police being the "Friend of the Earth" shall continue to contribute in raising awareness for prevention and reducing high air pollution, water and Earth in our country.

The aim of this date remains reflection in fundamental protection of the Earth and all its resources from its pollution and degradation, where Kosovo Police plays an important role, which shall continue to undertake police actions towards prevention and cooperation with all relevant institutions of this nature.

The International Earth Day must serve everyone to raise awareness in protection of the Earth, therefore Kosovo Police remains committed in protecting the Earth and its resources, cooperating closely with all competent institutions and citizens whom we call for a greater cooperation in this field

This activity was attractive, moving from the nature of hard police works and with this activity, Police joins all citizens who are obliged to keep clean the area where they breathe.

# Driving under the influence of alcohol poses a serious risk

Police with engagement and concrete measures for prevention of accidents

During March of this year, Kosovo Police has conducted several activities to prevent traffic accidents.

Driving vehicle under the alcohol influence is one of the most serious risks for the road traffic safety.

The loss of human lives as consequence of accidents in our roads during this year has been worrying.

Kosovo Police continues its engagement in implementation of the concrete police plans that aim the ongoing increase of road traffic safety as well as reduction of accidents.

For this reason, the active measures are being undertaken in implementing the operational plan "Driving under the alcohol influence", where during the period of (01-16.03.2019) there have been imposed 102 (one hundred and two) tickets towards the offenders who have been driving the vehicles under the influence of alcohol as well as 2 (two) cases/criminal charges have been filed.



### **Commemoration**



## IZET DEMAJ, THE NEW KOSOVO'S HERO

On December 2018, in the branch of NLB bank in Istog had happened an attempted armed robbery

Police Units have undertaken the immediate police actions to respond at the scene and upon arriving at the location they encountered a suspect who possessed a long barrel fire weapon and was suspected of having two hostages.

The suspect in an attempt to fled the scene has fired towards the police officers whom to defence themselves and the lives of citizens were forced to fire back by neutralizing and wounding the suspect.

During the police intervention, as consequence of firearms shooting, a police officer was wounded seriously who then was sent to the Regional Hospital of Peja for medical treatment.



During the examination of the scene, a hand grenade, a pistol and one AK-47 with ammunition was found in possession at the suspect.

Hours later, the competent doctors confirmed the death of the police officer who served in the police station of Istog as well as of the suspect from Shushicë e Ulët village – Istog.

The commitment of Izet Demaj to defend citizens was highly appreciated by all the leaders of Institutions of the Country and citizens as well.

Izet Demaj was officially announced "A Hero of Kosovo".

The President of the Republic of Kosovo,



Hashim Thaqi, pursuant the article 84 (28) of the Constitution of the Republic of Kosovo, article 6 of the law no. 03/L-094 for the President of the Republic of Kosovo, and the article 6 of the Law no. 04/L-070 for Awarding Decorations and the Regulation (P) no. 04/2016, for the police officer Izet Demaj fallen heroically in the line of duty and in defending citizens, has awarded the order "Kosovo's hero".

The order "Kosovo's hero" is awarded to the persons who have done bravery acts and sacrifice as well as who have proven acts of citizen bravery at the time of war or peace.

The decision, certificate and the order "Kosovo's hero" was awarded to the Demaj's family.

For this case, the day after in Kosovo was declared a mourning day.

Demaj was buried with high state honours in Koshare, at the cemetery of martyrs of the latest war in Kosovo.

Kosovo Police in this event once more proved to be committed in accomplishing its legal tasks and responsibilities, aiming the maintaining of order and public peace, life of citizens and property as well as the prevention and arresting of the perpetrators of various criminal offences.

It is worth mentioning that since the establishment of Kosovo Police, 20 police

officers have fallen in the line of duty and that Police is considered as one of the most credible Institutions by the citizens of the country.



#### **Profile**

# A DESIGNER IN KOSOVO POLICE CREATIVELY COVERING POLICE EVENTS

In addition to the operational works in daily basis, Kosovo Police also carries out creative works which makes the police activity more professional and perfect.

Çajup Kajtazi was born in Tërrnova village, municipality of Skenderaj. He finished the primary school in "Migjeni" school, while secondary in the Medicine school "Xheladin Dedaj" in Mirovica, in the field of general nursery. He also studied the Political Sciences - "Public Administration".

Çajupi besides the adequate successful education, was also certified in various programs, such as: : 'Macromedia Flesh dhe Dreamweaver', "Graphic design" – web, as well as several trainings abroad such

as: 'NETWORK Administration training' in Turkey etc.

While in the field of Medicine he was awarded with appreciation letters and certificates. He participated in the workshop for psychosocial counsellor and was certified to lecture for infectious diseases such as "HIV-AIDS, Hepatitis and IST" and was awarded with certificate by UNMIK for lecturing about "HIV-AIDS-it, STI Peer Education Training". He participated in the 2nd International Nursing Conference in Kosovo" as well as attended several monthly practices from the field of "Medial urgency".

As a result of great work, he was awarded with some appreciation letters for the police works in the field of



While as major task that the designer is responsible of, is the re-designation of the official uniform for police officers. At the beginning of 2011, when the KP director took the decision to redesign the police uniform, a working group was appointed where the designer Kajtazi was an active member and it was decided to design the modern uniform alongside uniforms of various regional police organizations

graphic design from: the American 'ICITAP' (for great cooperation) from Kosovo Institute against Economic Crimes, one from the Road Traffic Department, from the Directorate for Investigation of Serious Crimes (DISC) as well as from the Directorate of Police in Community and Prevention (DPCP) and from the Office of Information and Public Relations (OIPR).

In addition to the operational works in daily basis, Kosovo Police also

carries out creative works which makes the police activity more professional and perfect. The work on graphic design in our organization is performed by Çajup Kajtazi who is employed in Police since 2005, initially as a nurse in the Directorate of Health Services and from 2007 in the position of executive producer then as web designer within the Office for Information and Public Relations (OIPR) where he is currently working.

Since 2017, when UNMIK transferred competencies to Kosovo Police, all the responsibilities were also transferred to the KP office of graphic design including the maintenance and filling the website with information, intranet, official magazine "The Protector" as well as the



designs by various police Directorates and Departments.

The Design graphic office since that time has managed to accomplish many works of design relating the KP tasks.

As main activities and ordinary tasks performed in this office are the designs of strategic reports of Kosovo Police, annual report of KP, promotional brochures of the Health Services Directorate, brochures for the road traffic safety, awareness brochures, KP official magazine, annual calendar, holidays as well as all police documents regarding the graphic design field arising from Kosovo Police.

While as major task that the designer is responsible of, is the re-designation of the official uniform for police officers. At the beginning of 2011, when the KP director took the decision to redesign the police uniform, a working group was appointed

where the designer Kajtazi was an active member and it was decided to design the modern uniform alongside uniforms of various regional police organizations.

Creativity is always present in this office, as every request whether from the Director's office or other various Departments, is organized in cooperation with the requesting party and the requested project design is done until the stage of printing.

In addition to the design work, there is also a great cooperation with various International Organizations in Kosovo, such as: OSCE, ICITAP, etc.

It is also worth mentioning the cooperation of this office with governmental Institutions, such as: the Ministry of Internal Affairs and Police Inspectorate.

The work of the designer Çajup Kajtazi is specific and requires imagination,

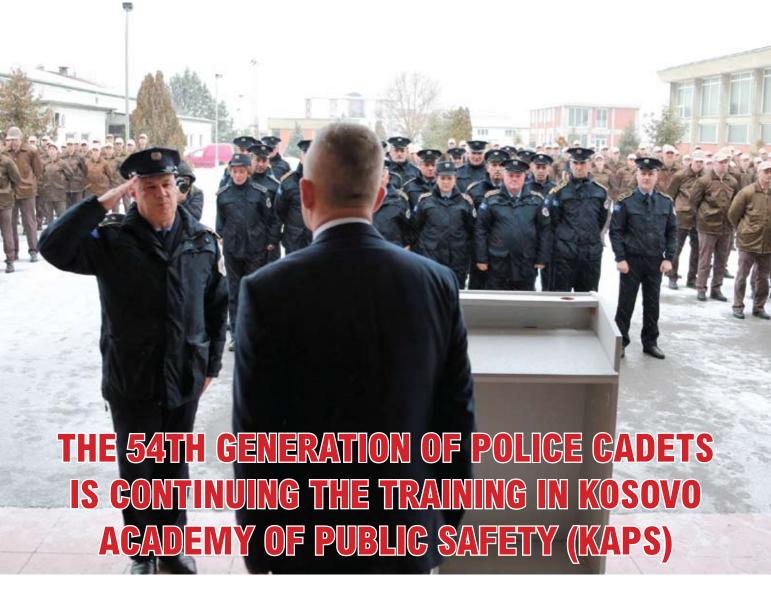
quietness and modesty at work. He is responsible and always efficient in his duties.

As a result of the abovementioned work, Mr. Kajtazi is also charged with overtime works, he is author of an Enigmatic where he created several books with crosswords and has designed hundreds of projects, such as, books, magazines which make him a creative personality. Çajupi is married and has two children, who are great inspiration of the creativity at work, the family completes his personality.

We have the honour and privilege to beautify the complicated nature of police work.

Interviewed by: Merita CANOLLI - GASHI

#### KAPS



The 54th generation of Police Cadets begun the training in the Kosovo Academy of Public Safety. The training program has been approved by the General Director of Kosovo Police

The 54th generation of Police Cadets begun the training in the Kosovo Academy of Public Safety. The training program has been approved by the General Director of Kosovo Police.

This generation has 419 participants, where 289 are male and 130 females, from them: 269 are Albanians, 17 Serbian, 1 Turkish, 1 Bosnian, 1 Gorani and 1 of the Egyptian

nationality.

Kosovo Police has the aim to prepare well educated police officers in order to be able to judge fairly, to communicate clearly and to take decisions, to lead successfully and face with the future challenges.

In order to become a part of Kosovo Police and to proceed in safe steps, there are some important and essential processes.

Some of these processes are:

- · Test in writing
- · Physical Skills Test
- Interview
- Medical control
- · Background verification

After the initial procedures, they started their engagement in the Academy at the January of this year and during this





training they will be informed with all the work performances and the occupation of a police officer.

The professional training for new police officers has started on February of this year and is foreseen to complete on September 2019. During the six-month period they will work in a curriculum with advanced methodology which will prepare the cadets professionally to reach the desired rank.

This program is one of the best programs which contains clear and strict rules that a professional should possess.

Given the way of application, the professional training program for police officers lasts 79 weeks.

This program consist of two parts:

Theoretical part which last 30.5 weeks and practical part 48 weeks.

The whole training consist of 12 modules, 8 of them are mandatory and 4 optional modules, while three modules are from the practical part and from the optional modules, two modules should be chosen by the candidates voluntarily.

Optional modules are considered the course for Information Technology, the course for training drivers, "B" category, the course for English language and self-defence tactics.

Each module has its specifics and in this case the cadets benefit knowledges that helps them in the occupation they choose.

Once the theoretical training part and passing the foreseen tests is finished, it is expected the cadets start the practical part which is due to be held in local level, in police stations and border crossing points:

- Practices about the issues on Operations in Police Stations.
- Practice about the issues on Investigations in Police Stations
- Practices about the issues in Border Police, border crossing points

The tests are held at the end of each

















module, where the cadet must reach 70% and higher, while the final test is held, once all the modules are completed, at the end of training. Once completing all modules, theoretical and practical, the cadets should return to BTD (Basic Training Directorate) in KAPS for one week in order to repeat the program, discussions, evaluations and the final test, and once completing the final test, in a graduation ceremony organized by KP, the cadet is certified and gains the rank of new Police Officer. The General Director of Kosovo Police (KP) Mr. Rashit Qalaj at the beginning of the training, visited the KAPS, where he welcomed the new cadets and encouraged them to give their best in completing the training successfully.

The number of cadets attending the training in KAPS is in the following table:

Ethnicity	M	F	Total
Albanian	269	120	389
Serbian	17	9	26
Turkish		1	1
Bosnian	1		1
Gorani	1		1
Egyptian	1		1
Total	289	130	419

Gender	Total	%
Male	289	68.97%
Female	130	31.03%
Total	419	100.00%

Merita CANOLLI- GASHI

## **Operations**

# KOSOVO POLICE EFFORTS AGAINST THE USE AND TRAFFICKING OF DRUGS REMAIN INTENSE AND HAVE GIVEN RESULTS

The fight against the negative phenomena in the country, especially the prevention and investigation of cases of trafficking in narcotics, has been the target of the Police and during this period several successful police operations have been conducted, which resulted in the seizure of considerable drugs and arrests of suspected persons involved in these



The fight against the negative phenomena in the country, especially the prevention and investigation of cases of trafficking in narcotics, has been the target of the Police and during this period several successful police operations have been conducted, which resulted in the seizure of considerable drugs and arrests of suspected persons involved in these criminal activities.

At the beginning of this year, Kosovo Police through the Directorate of Investigation of Trafficking in Narcotics, relevant units of Ferizaj and with the assistance of Fast Intervention Units, after a few months investigation, conducted a successful police operation, which resulted in the arrest of six (6) suspects.

This police operation was carried out by the order and in close cooperation with the Basic Prosecution of Ferizaj, Department for Serious Crimes, as it is a continuation of investigations related to a police operation conducted in October 2018.

As a result of continued intensive investigations in February 2019, police controls were conducted in two locations in Ferizaj, which resulted in the arrest of suspected persons, based on the suspicion that they acted as a criminal group involved in the criminal offense 'Unauthorized purchase, possession, distribution and sale of narcotics, psychotropic and analogous substances'.

During this police operation there has been seized a considerable amount of narcotics of the type marihuana, covered in 193 packages, which after measuring resulted to be 209.202 kg.

### During this police operation 6 (six) suspects were arrested.

In those locations besides the seizure of narcotics, as material evidences there have been found and seized four vehicles (Passat, Venta, Golf IV and Sharan, 839 euro and 95 cent cash, 520 Macedonian dinars cash, 3 American Dollars cash and six cell phones.

Referring to the first police operation conducted in October of 2018, where there were seized 108 kg and 13.3 gr suspected narcotics of the type marihuana, as well as now the abovementioned case where there were seized 193 packages, in the amount of 209.202 kg, the total results to be about 317 kg.

## **Information Technology**

# THE OFFICIAL WEBSITE OF KOSOVO POLICE WWW.KOSOVOPOLICE.COM

During 2018 there was an increase of visits (clicks) to the official website of Kosovo Police (www.kosovopolice.com), expressed in percent 164.94% more than in 2017.

Websites with a relatively short history since 1989 have now become a daily and versatile source of information and services for people living across the globe. Web sites are now an important part of our daily lives, where we use them for almost everything, including: news and information, to managed bank accounts ,social networks, health care, state taxes, education, entertainment, games and more. The advantage of the web site is that they are always available 24 hours a day, 7 days a week throughout the year, which a few years or a decade ago was unthinkable.

Given that the web site is a very important asset of an organization in developing and enhancing its image, we have been committed to reflect the development and enhance of professionalism of the Kosovo Police in general. During 2018 a 'working group' was set up, which worked on the technical specifications of developing a new



Figura 1: Ueb faqja zyrtare e Policisë së Kosovës



Figure 2. Statistics of the visits during 2018 in the KP website

professional and secure web site that will meet the needs and reflect the development of the Kosovo Police. During 2018 there was an increase of visits (clicks) to the official website of Kosovo Police (www. kosovopolice.com), expressed in percent 164.94% more than in 2017. The number of visits by users during 2018 was 355 703 compared to the previous year 2017 that had 134 260. While if we compare in 'Pageviews' then this percentage is even higher 238.76% more than the previous

year, as you can see from the graph that was taken from 'Google Analytics' for the Kosovo Police Web site.

We can say that the impact of social media such as Facebook, Youtube and Twitter is evident in the impact on the mass media and information of citizens regarding the daily work and activities done by the Kosovo Police

### Social media (Facebook, Twitter & Youtube)

Social networking sites are virtual communities that enable access in real-time, synchronization of communication, posting and sharing of photos, videos, original and creative work, etc. The main feature of social networks is the ability to connect with people and to exchange information. Social media today have opened new options for information, making communication with the public more dynamic. Their development is one of the greatest successes of the social media revolution through the creation of large networks that share identities, information and ideas among themselves.

Most political leaders and institutions use social networks because of the high audience they have. In addition to informing the public in this massive audience, the quick and cost-free reaction

of the citizens, impressions to the services provided is also beneficial. Social media offer a host of choices and information sharing on customers' specific services and products.

Seeing this trend of development, since 2014 Kosovo Police has started to be present in social media such as Facebook, Twitter and Youtube. Since that time, it can be clearly noticed that there has been a tremendous impact on the publications made by the Kosovo Police, respectively by the OIPR, for the general public and



other media. This has also contributed to the growth and massiveness of views, visits and clicks on the official website of Kosovo Police and it can be seen that in 2018 there has been an increase of click for 164.94% compared to last year.

The number of "likes" of Kosovo Police in Facebook has reach over 53 838 and is being increased constantly.

Compared to similar sites of other institutions of the Republic of Kosovo offered by Facebook, the website of Kosovo Police is ranked the first as to the number



Figure 3: Similar Institution Sites







of likes it has, as well as the number of posts and views on Facebook (see Graph 4). In addition, the Kosovo Police website on Facebook is verified (marked ) as an official site representing an important organization such as Kosovo Police, unlike other institutions the verification has been done with commitment of our staff in cooperation with DITC, which has the advantage in terms of reliability.

It is worth mentioning that during this period, any information for the media and the public that is published on the official website of the Police www.kosovopolice. com is also distributed on Facebook and Twitter as well as videos on the Kosovo Police channel on Youtube. This has had a good impact on public in general as well as additional commitments to our staff.

**Osman OSMANI** 

## **Equality**

# POSITIVE INITIATIVE FOR A MORE ACTIVE INCLUSION OF THE GENDER REGARDING THE SAFETY IN SOCIETY

The Directorate of Community Policing, respectively the Section for Cooperation with safety forums and supported by OSCE, on June of this year have organized the "Workshop on Gender Inclusion in Community Safety Initiatives"

The Police Directorate in Community, respectively the Section for Cooperation with the Security Forums and with the support of OSCE, in June of this year have organized the "Workshop on Gender Inclusion in Community Safety Initiatives"

The main purpose of this workshop was to increase the capacity and empower women's role in community security initiatives, where there participated: Col. Gazmend Hoxha. Director of Public Security Division, Kosovo Police, Mr. Kilian Wahl, Deputy Ambassador of the OSCE Mission in Kosovo, Major Vjollca Hoti, Acting Head of the Kosovo Women's Police Association, Edi Gusia, Executive Director, the Agency for Gender Equality, Ms. Rozafa Ukimeraj, Ministry of Local Government Administration, representatives from ICITAP American Embassy in Pristina, Local Committees for Community Safety and the Ministry of Internal Affairs.

After important discussions from relevant stakeholders in this workshop, a number of recommendations were made, such as: to work on equal gender representation and equal rights, to respect the quota not only gender representation but also of communities and ethnicities, gender perspectives should necessarily be based on quality not just in terms of quantity, although the legal and institutional mechanisms are regulated in the country, we need more to focus on their implementation and demand accountability for any non-implementation and violation, economic empowerment, especially of the sensitive



To work on equal gender representation and equal rights, to respect the quota not only gender representation but also of communities and ethnicities

groups, including women, underlining the issue of property and women's rights, especially in cases of domestic violence It was also encouraged to work harder in the education of all individuals regardless, in joint combat of the negative phenomena in general and in particular in raising awareness of the importance of gender inclusion in all spheres of democratic development, especially when we are dealing with transitional systems, to continue with awareness-raising lectures in schools by the Kosovo Police and take into account requests for incorporation of psychologists and pedagogues in school systems.

Other recommendations include the harmonization of cultures and mentality of all communities in compliance with obligations, respect and enforcement of applicable laws, increase women

participation in all public institutions and decision-making / managerial positions, organization of public discussions to include women in community safety initiatives, to continue supporting the projects of better security welfare forums for all.

The actors also pledged to be active and responsive in combating negative phenomena with all the mechanisms, revitalizing security forums and capacity building training according to demands and needs, media coverage for the activities of security forums and initiatives community security, and to continue with more frequent initiatives by the Kosovo Police for Community Policing and Community Safety

Begishe KRASNIQI

#### **USRCHF**



So far, this Unit has managed to develop its capacities, cooperation with the representatives of the Religious Communities, Institutions of the Government of RKS, International Institutions as well as other organizations

The Unit for Securing Religious and Cultural Heritage Facilities (USRCHF) operates for more than 6 years within the Directorate for Securing the Facilities of Special Importance and Personalities (DSFSIP) in the level of the General Directorate of Kosovo Police in Prishtina. After the establishment, this Unit has taken over the securing of 23 facilities of Religious and Cultural Heritage in Republic of Kosovo as well as from KFOR has taken the competencies of the "Peja's Patriarchate" and to this day we secure these facilities (USRCHF/ DSFSIP/ OTKF) in the whole territory of RKS 24/7 (24 hours a day).

So far, this Unit has managed to develop its capacities, cooperation with the representatives of the Religious

Communities, Institutions  $\alpha f$ Government of RKS, International Institutions as well as other organizations. The securing of RCHF (Religious and Cultural Heritage Facilities) is raised into a higher level, the visits on these facilities are intensified, a great number of manifestations are secured, where many VIP visitors have been and there was not reported any serious incident. The securing of manifestation "Vidovdan" in Gazimestan and Graçanica, where this unit has an important role and so far all the tasks have been accomplished professionally. Compared to previous times, the security condition around the Religious facilities is improved a lot, in the previous year (2018) no case was marked or reported on the secured facilities. There are compiled plans for reactions in various situations, by coordinating the activities with the Regional Directorate of Police and respective police stations.

The unit is of the multi-ethnic character where over 200 police officers are engaged, about 30% of the non-major ethnic communities in RKS (K-serbian, K-Bosnian, K-Turkish, etc). cooperation between the police officers, the support and commitment is in a high level. It is worth mentioning that a great number of police officers from all ethnicities are wishing to join this Unit and this is a positive indicator for the professional management level of this Unit, while the reports from various sources show the dedication and capacities of Kosovo Police for protection of such facilities.

### **Healthcare**

# THE HUMANITARIAN CAMPAIGN "VOLUNTARY BLOOD DONATION"

The Directorate of Health Services at the General Police Directorate in cooperation with the National Blood Transfusion Centre have launched the humanitarian awareness campaign which aims the solidarity between the people and their needs. Besides the serious work nature of police officers, who every day faces with serious life challenges, they expressed readiness for donate blood dosages, in serving the other colleagues needs as well as other cases when necessary.



The Directorate of Health Services at the General Police Directorate in cooperation with the National Blood Transfusion Centre have launched the humanitarian awareness campaign which aims the solidarity between the people and their needs.

Besides the serious work nature of police

officers, who every day faces with serious life challenges, they expressed readiness for donate blood dosages, in serving the other colleagues needs as well as other cases when necessary.

To this humanitarian campaign have joined a great number of voluntary donors

(including uniformed and civilian staff) who expressed their humanity in serving Kosovo citizens.

The last generation of police cadets who are attending the training in KAPS with a high enthusiasm also joined the voluntary blood donation, as well as the members of







the KP Special Units of the "Vrella" and "Belvedere" camp. In "Vrella" camp, every year there is a great number of donors, where the organization is done with a high dignity and preliminary preparation.

To present this activity, the campaign has been attended by the media, who by transmitting it to public have also shown the values and results it has achieved.

Police personnel, including police cadets, have voluntarily responded to the aforementioned campaign with a high motivation and extraordinary will.

The number of volunteer blood donors has reached the number of 713, and this number was reached after 32 actions of this campaign. Compared to previous years, the number of donors has increased in (176 more donors).

The Directorate of Kosovo Police Health Services has cordially thanked all the volunteer blood donors of all KP Regional Directorates, police stations, airport, and police cadets in KAPS, police personnel and the members of SUD.

The Kosovo Police Health Services

Directorate (KPHSD) has an excellent co-operation with the National Blood Transfusion Centre (NBTC)

On the occasion of the humanitarian campaign conclusion "Voluntary blood donation in KP, the Director of the Kosovo National Centre of Blood Transfusion, Dr. Bukurie Zhubi awarded an appreciation letter for the head of Kosovo Police Mr. Rashit Qalaj, as well as other individuals who provided support for the implementation of the aforementioned campaign.

The General Director of Kosovo Police, Mr. Rashit Qalaj hosted the NBTC team in his office, and amongst the other promised them to continue the mutual cooperation and both parties highly appreciated the activity "VOLUNTARY BLOOD DONATION" organized by HSD/GDP.

Prepared by: Dr. Lindita Kajtazi Internist- endocrinologist







# SURIOS SIILES



#### Do you know that...

- 1. According to a United Nations report, the deprivation of humans from internet is considered as human rights violation.
- 2. Anuptaphobia is called the fear of staying alone forever
- 3. The Greece philosopher Chrysippus died laughing. He ordered a slave to give the donkey to drink wine and the later was trying to eat fig.
- 4. If you stay awake, the next day you will have more desire to eat.
- 5. On average, every person has 3000 thoughts per day.
- 6. 85% of individuals take their most important decisions while in shower.
- 7. The transportation of women in arms is a sport, the world championship is held in Finland. The winning couple as award gets an amount of beers equal to the weight of the wife (he was carrying on arms).
- 8. 48% of the world population have never tried any alcoholic beverage.
- 9. In the human's mouth, there are much more bacteria than there are people on the earth.
- $10.\,90\%$  of the people refers the Google Search to see if they have formulated a word correctly.

## The genes for a longer life have been discovered

The researchers of the University Medical Centre (UMC) in Amsterdam have discovered a rare genetic change that reduces the probabilities of the Alzheimer disease and two other forms of dementia.

In addition, it is likely that this gene increases the chance for a longer life, writes the scientific journal Acta Neuropahologica.

According to the information published in the article, this remarkable discovery brings new opportunities to developing drugs for Alzheimer's disease, but also other forms of dementia that at the moment cannot be cured.

The scientists are expecting that the discovery of this responsible gene for regulating the brainstem will lead to a step closer to the healing of Alzheimer's disease.

The research led by the clinical geneticist Hene Holstehe at UMC in Amsterdam is done in over sixteen different population groups in 60 research institutes in Europe, North and South America. The Rs gene 72824905 seems to have a protective role in producing proteins in patients with memory problems. That's why scientists believe that by discovering how this gene works, it will be much closer to Alzheimer's recovery. In the forms of dementia that the study included, brain cells die due to the production of harmful proteins in them. Although it is unclear how it happens, the scientists believe that this is significantly affected by the fact that the brain drainage system works worse over the years.



#### The future traffic lights? They will automatically detect when you pass the road

A traffic light system that is able to detect when you are passing the road and automatically switches to green light, can save you to not need to press a button in the future.

According to foreign media, the new system, developed by Austrian researchers for two years, uses cameras mounted on pedestrian traffic lights to detect people within a range of eight to five meters. Then, as stated, it uses an algorithm to determine if someone wants to cross the road "in seconds", based on global movement patterns and recorded data. The new system can minimize unpleasant waiting times and reduce the number of people trying to cross the street when the lights are red, according to researchers. "This takes a second to evaluate the goal - after two seconds the evaluation becomes reliable," said Horst Possegger from the Computer Graphic and Vision Institute of TU Graz in Vienna. In addition to the pedestrian crossing process, less frustrating for the pedestrians, the system is designed to optimize traffic flow, especially for drivers who have to stop although no one is crossing the road.









#### The British Airport will use the face detection technology to avoid the use of passports



In the largest British airport, face detection high technology will be installed in order to eliminate document identification procedures. As part of the 50 million pound project, booths will be installed in which passengers pass and show passports or other necessary documents. Registration will then help that each scanned face to match the document that has been accessed to the database. With about 78

million passengers who use this airport within a year, it is expected that the time spent inside will be as fast as possible. So far, this airport uses biometric door-to-door cameras to record the faces of the people arriving in the state, and henceforth will use this technology at all stages of the airport. Gatwick will do the same, the second largest British airport, which has started the procedures and will use the same technology, starting next month. All those who use the Heathrow airport must show the passport at least three times before leaving. The passport has to be shown at the wicket or to the baggage, to the guards and before entering the airplane. The technology that identifies the face is expected to be much more efficient than the usual controls.

Çajup KAJTAZI



#### **Police Stations numbers**

#### Prishting region

Regional Directorate Prishtina	038540021
Regional Traffic Prishtina	038534234
Obiliq Police Station	038561600
Police Station Fushe Kosova	038535812
Police Station Graçanica	038564292
Police Station Lipjan	038581010
Police Station Drenas	038/584092
Police Station Podujevë	038571805
North Police Station	038249942
South Police Station	038549924
Police Station Center	038502223
Orllan Police Sub Station	038614972
Bernica Police Sub Station	038515092
Magure Police Sub Station	038502472
Police Substation Janjevë	038567009

#### Region Peja and Gjakova

Regional Directorate Peja
Regional Directorate Gjakova
Police Station Peja
Regional Traffic Gjakova
Regional Traffic Peja
Police Station Gjakova
Police Station Istog
Police Station Klinë
Deçan Police Station
Rahovec Police Station
Malisheva Police Station
Under Gorazhdevc Police Station
Under the Junik Police Station
Under the Vitomirica Police Station
Under the Police Station Ponasher
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#### Mitrovica region

Regional Directorate Mitrovica
Regional Traffic Unit Mitrovica
Mitrovica South Police Station
Police Station Skenderaj
Police Station Vushtrri
ZubinPotok Police Station
Zvecan Police Station
Police Station / Region Mitrovica North
Police Station Leposavi
Under Prilluzhe Police Station

#### Prizren Region

Regional Directorate Prizren
Regional Traffic Prizren
Police Station Suhareka
Dragash Police Station
Police Substation Sredska
Police Substitute Mushtisht
Police Substitute Mamusha
Police Substitution Zhur

#### Region of Gillan

regional Directorate Ojnan
Police Station Gjilan
Regional Traffic Gjilan
Police Station Novoberda
Police Station Viti
Police Station Kamenica
Police Substation Kllokot
Ranillug Police Substation
Zheger Police Substation
Pozharan Police Substation
Police Substation Muqiverre

#### Ferizaj Region

Regional Directorate Feriza
Police Station Ferizaj
Regional Traffic Ferizaj
Police Station Shtërpcë
Kaçanik Police Station
Police Station Hani i Elezit
Police Station Shtime

038 269007

039 467389

029/244 355 029/244 655 029/271 024 029/281 017

028 573 509

038/502 575 029/275 105 029/273 453 029/625 092

0280/330 188 0280/330 061 0280/330 091 038/576 092 0280/381 513 0280/372 390 0280/381 094 038 / 504504-7878 0280/386 011 0280 / 386-269 0280/320 197

0290/322 406 0290/327 412 0290/321 899 0290/70092 0290/380 834 0290/385 015 0290/389 008

# PHOTO NEWS PHOTO NEWS



#### 20 years with Kosovo Police

Kosovo Police by the approval of the General Director, recently participated in an important activity of the Non-Governmental Organization "CULTURAT".

In focus were the activities with pupils and children in celebrating the 20th anniversary of Kosovo Police.

Among the performed activities are:

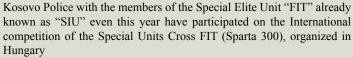
Building of a mosaic with

Kosovo Police logo, flag and artworks with motives from Kosovo Police. Pupils have also planted 200 flowers by creating the symbol of number 20, in the honor of 20th anniversary of Kosovo Police. The above mentioned artworks have been officially handed over to the Director of Operations Mr. Afrim Ahmeti, which will be placed at the Kosovo Police facility.



KOSOVO POLICE WITH THE MEMBERS OF THE SPECIAL ELITE UNIT "FIT" ALREADY KNOWN AS "SIU" PARTICIPATED AT THE INTERNATIONAL COMPETITION OF THE SPECIAL UNITS CROSS FIT (SPARTA 300) THIS YEAR AS WELL, ORGANIZED IN THE HUNGARY





In this international competition are participating countries from Europe and Asia, where the SIU, has proven high professional and physical preparations, has reached the second place in team races, while in individual races has resulted the first. Kosovo police, although the newest institution compared to other police organizations, is succeeding in many sports competitions in the international arena. Kosovo Police will continuously pay importance to all its units, to continue their professional development and advancement, including physical skills.



