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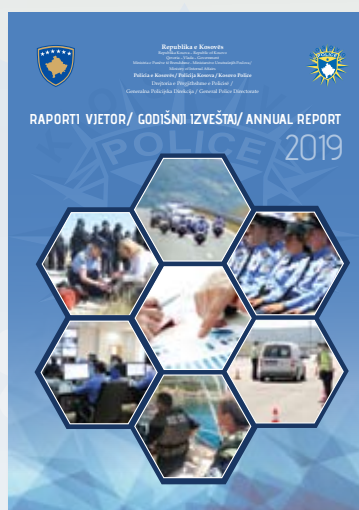
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THE ANNUAL REPORT 2019 WAS DRAFTED BY THE DIRECTORATE OF STRATEGIC PLANNING AND LEGAL AFFAIRS - SECTOR OF STRATEGIC PLANNING

The report was drafted by:

Colonel Isa HISENI

Chief of Section for Strategic Planning

Major Sadik SHEFQETI and

Sergeant Fahrije LUTFIU

Drafting of this Annual Report was supervised and coordinated by

Colonel Reshat MALIQI

Director of the Directorate of Strategic Planning and Legal Affairs

Design:

Çajup KAJTAZI

Proofreading:

Leonora FEJZULLAHU - RUHANI

Translation:

Sector of Translation

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MR. Rashit QALAJ
GENERAL DIRECTOR OF THE POLICE
OF REPUBLIC OF KOSOVO

MESSAGE OF THE GENERAL DIRECTOR FOR THE ANNUAL REPORT 2019

Kosovo Police, like every year, prepares the one-year work balance, where according to the statistics, analysis and assessment, presents a clear indication of the level of work performance, achievements, and challenges we have faced during the last year.

Based on the concrete data of the annual report from all Departments and Directorates, I can freely say that we are very satisfied that at the end of this period the tireless work of the members of Kosovo Police has given its fruits. The added activities, especially the objectives we have set for this year, seeing the tangible positive result, gives us hope and motivates us even more to set other goals and priorities that we will achieve without a doubt.

The achievements and successes of the Police are of social benefit, because our service directly affects the lives and activities of all citizens, regardless. The aim of any democratic Police is to create security conditions for the citizens of the country, so that the society will have overall development, by not allowing the infringement of their rights.

Referring to the annual report, the concrete data shows that we have had a significant decrease of cases in general, as well as a decrease in criminal offenses.

Our efforts have been focused on all areas of our institutional responsibility, increasing the intensity in combating organized crime, economic crime and corruption, managing border control, combating smuggling of goods, as well as road traffic safety.

At the same time, we are strongly committed to building human, technological and infrastructural capacities, always being consistent in strengthening internal control and police integrity.

As an institution of particular importance, we have continued the cooperation with local and international institutions preceded even through the inter-institutional agreements that we have concluded over the last year.

Based on all the above mentioned activities, Kosovo Police has made a significant progress during this year, which is reflected in the statistics and data provided on the annual report.

And at the end, I express my gratitude and appreciation to the members of Kosovo Police who, through their tireless work, have made our organization the most credible and respected institution, therefore, I assure that they will have our support so that we may all enjoy the common successes.

SUMMARY



43668
Cases



30259
Criminal offences



4732
Detained persons



13782
Arrested persons



37
Neutralized criminal groups



1439
Firearms seized



30438
Ammunition seized



113
Dead people in road traffic



445776
Tickets imposed on road traffic



1005
Fines for minor offenses in the field of migration and foreigners



16222
Road traffic accidents



18145881
Entry / exit of persons at the border



335
Protests and gatherings of citizens



3029
Refusal of entry into RKS



940
Refusal to exit RKS

In Kosovo Police there are 9314 employees, of which 8301 are police officers and 1013 are civilian staff. 84.95% of Police personnel are male, while 15.05% are female, out of which 84.57% belong to Albanian ethnicity, while 15.43% belong to other ethnic groups.

Kosovo Police, for 2019, had the budget available in the amount of 106,018,614.80€, which has been implemented in the level of 98.76%. Within this period there have been revenues in the amount of 13,191.399.84€. 161 procurement projects as well as 755 purchase orders have been initiated. From 161 projects initiated, there were signed 117 contracts: 22 projects have been of a high value, 42 of mid value, 58 of small value and 39 of minimal value.

Kosovo Police organized 110 trainings, lectures and workshops for 3485 members. 195 recertification processes for 2707 members of police. In cooperation with other organizations there were conducted 340 trainings for 4650 members, while 314 trainings were organized abroad attended by 714 members of Police. Police organized 6 trainings for 139 participants from various organizations.

As a result of this internal audit during this year the Directorate of Professional Standards (DSP) has administered 1573 disciplinary cases, opened 846 cases in the reporting year and 727 cases transferred from previous years. 855 cases have been completed out of which 256 cases were with grounded status, 572 cases with ungrounded / unfounded status, 1 case recommended locally, 23 cases of terminated investigations and 3 cases returned to the Kosovo Police Inspectorate (KPI). The Internal Disciplinary Committee (IDC) received 1198 cases, 1197 cases were reviewed, 145 cases are in process. Out of a total of 1197 cases dealt with in the IDC, the following decisions were taken: 26 cases of termination of employment; 175 cases of salary deduction; 71 written remarks; 17 oral remarks; 30 release of charges; in 24 cases the investigations were terminated and 852 cases were ungrounded and unfounded. Out of a total of 422 complaints reviewed by the Appeals Commission (AC): 318 complaints were rejected, 32 complaints were approved, 39 complaints were partially approved, 23 cases were returned for completion of investigation / review and re-examination, 10 complaints were filed out of time, withdrawn from appeal, unauthorized, contains no reason, no competence.

Number of cases reported has been decreased for 8.90%.

Number of criminal offences has been decreased for 15.73%.

Number of persons arrested has been decreased for 10.97%.

Dead persons in road traffic accidents have been decreased for 12.40%.

Number of Road Traffic Accidents has been decreased for 2.17%.

Number of imposed tickets for minor offences in traffic has been increased for 11.03%.

Number of entry refusals in RKS has been increased for 50.02%.

Number of fines imposed for minor offences in the field of migration and foreigners has been decreased for 17.62%.

During 2019 in accordance with the Community Policing Strategy and Action Plan 2018-2021, the Police continued its commitment to promoting and building community partnership, with the aim of enhancing community safety through co-operation and co-ordination of activities with all actors covering the field of community safety, which will be able to preventively act on identifying and resolving problems that cause concern and fear of citizens. Within the school safety project, Operational Order (UO) "Stop Drugs in Schools" was implemented during this period, according to which 16030 preventive patrols around schools have been conducted, 7963 visits and contacts in schools, 91 lectures were conducted in primary and secondary schools, for 5308 participants / pupils, 3265 leaflets / brochures were distributed, 107 searched places, 12946 controlled vehicles, 19831 controlled persons, 227 arrested persons, of whom 37 students and 190 others.

The Audit Office within the Police conducted 12 regular and 2 extraordinary audits, for which 59 recommendations were given. The Police Inspection Unit conducted 192 regular inspections and 29 extraordinary inspections for which 312 recommendations have been made.

Special Intervention Unit has been engaged in 71 escorts for KCS and 49 escorts in securing state grants (CBK). Special Operational Unit has been engaged in 93 assists for KCS, 798 assists to other units, 107 searched facilities. IEDD conducted 155 searches in various facilities, vehicles and persons, intervened in 27 suspected explosives, conducted 16 investigations after explosions. K9 Unit conducted 636 controls of various persons, facilities, vehicles and spaces.

In order to ensure border security, 151 operations, 432 joint patrols were undertaken, 127 cases of international co-operation were conducted, 3029 denied entry and 940 denied exit from the RKS, 1005 imposed fines in the area of illegal residence and non-extension of residence permit.

PUBLIC SAFETY, ORDER AND PEACE

In close cooperation with the citizens, but also with all relevant local and international institutions in the field of security, the Police achieved significant results in combating the most disturbing phenomena of society, despite the many challenges that have been encountered in meeting the police objectives.

During 2019, Police registered a total of 43668 cases. Out of them, 30259 were classified as criminal offences, while 13409 as minor offences and cases of other natures. Compared to 2018, the number of cases was decreased of 8.90%, the number of criminal offences was also decreased of 15.73%. while the number of minor offences and cases of various natures has been increased of 11.45%.

The most notable decreases are reflected below:

- Number of murders has been decreased, from 34 to 23 or a decrease of 32.35%;
- Number of serious body injuries has been decreased, from 288 to 265, or a decrease of 7.98%;
- Number of thefts has been decreased, from 5842, to 4519, or a decrease of 22.64%;
- Number of aggravated thefts has been decreased, from 4774 to 3803, or a decrease of 20.33%;
- Number of robberies was also decreased, from 297 to 171, or a decrease of 42.42%.

Police temporary detained 4732 persons, due to suspicions of being involved in criminal activities, where compared to 2018 there is an increase of 11.84%. Also, Police arrested 13782 persons, who in cooperation with the respective authorities have been taken for further proceedings. Compared to 2018, it is noted a decrease of number of persons affected



for 10.97%.

In various undertaken operations, Police seized 1439 firearms of various types, that in comparison to 2018, there has been a decrease of 2.10%. Also, there were seized 30438 ammunition of various calibers, and compared to 2018, there is an increase of 26.13%.

During 2019, Police managed in total 335 protests and public gatherings, where a series of police tasks have been conducted regarding those persons and gatherings. Compared to 2018, it is noted an increase of organizing protests and gatherings of 19.21%. Also, during 2019 Police provided 6531 assists to bodies, organizations and various agencies.

In the field of activities of the Special Operational Units of Police, during 2019:

- Special Intervention Unit has been committed in 71 escorts for KCS, 30 assists to divisions, directorates, RDP-s and 49 escorts-securing state grands (CBK).
- Special Operational Unit have been committed in 93 assists KCS, 798 assists to other units, 107 searched facilities, 76 persons handcuffed, weapons found during searches in total 91.
- Unit for Improvised Explosive Devise

Disposal (IEDD) conducted 155 searches in various facilities, vehicles and persons, intervened in 27 suspected explosives, conducted 16 investigations after explosion and 3 cases engagements to threats of bombs;

- Police units with dogs (K9) – have been committed in 169 assists to divisions, directorates, RDP-s and conducted 636 searches of various persons, facilities, vehicles and spaces;
- Close Protection Unit – has been committed in 205 operations and 34 extraditions

During November, by order of the General Director of KP, 265 operators from the Special Police Units, SOU and FRU, were engaged to assist Special Police Units in Albania following the earthquake in the Durres area. Operators from the Kosovo Police have been engaged in providing assistance in managing and leading a major incident with special units of the Police, superiors by the DSU, as well as by the General Director together with the Director of the Operations Department. They have also assisted the Albanian Police and other Albanian security agencies, along with the Kosovo Security Force

and experts from other participating states for search-rescue after the earthquake, securing the scene of the quake, evacuating citizens from earthquake-stricken buildings, managing the situation with citizens who have been placed in tents, engaging in all other tasks in the field as a result of the post-earthquake situation, and providing human support to citizens affected by the earthquake. This engagement is carried out with a high professional level playing an important role in response, search and rescue, preventing the spread of panic among the citizens, evacuation and maintaining order and security on the field and managing all tasks successfully.

Police continue to provide 24-hour security at 149 static points, facilities of special importance, such as: diplomatic, government, police, and ministerial, orthodox cultural and religious heritage sites. Whereas, for all other facilities of special importance, the Police take care through regular patrols, and based on the assessments, undertake other activities necessary for the safety of these facilities.



Road traffic safety

Road traffic safety remains a challenge not only for Kosovo, but also for many European and world states. To address this challenge, the Kosovo Police is continuously making great efforts to increase safety in road traffic, using an approach of providing security that essentially has: a) prevention (with proactive and reactive methods) and detection of all activities that may adversely affect the overall safety of road traffic, b) cooperation and coordination police actions, with particular emphasis on the organizational units of the Police, then on inter-institutional, international, civil society and various other experts of the field of road traffic safety in its broadest sense, which basically has the strategic orientation of addressing road traffic challenges.

In order to fulfill its duties in the field of road traffic, the Police drafted and implemented 8 operational plans related to the provision of road traffic safety. Police also implemented a Memorandum of Cooperation between the Albanian Police and the Kosovo Police in the area of providing traffic safety during the summer 2019.

During 2019, the Police made 127 analytical reports, which were aimed at identifying and addressing negative phenomena in road traffic, including the phenomenology and etiology of accidents. There have been compiled 88 reports/letters regarding the road infrastructure, which have been addressed to the relevant institutions. There were 118 meetings and participation in 48 television shows, 34 press releases were issued and 385 various letters have been compiled, which were focused on increasing road traffic safety. Police have also launched awareness campaigns such as "We are all pedestrians" and "Top tips on how to prepare for driving during the winter." Whereas, in cooperation with the Ministry of Industry and Transport (MIT) drafted the campaign "10 golden rules of safety".

In addition, during 2019 there was established a Task Force on the Free Movement of Vehicles and Pedestrians on Primary Roads in the Capital, 719 hazardous materials escorted, as well as 445776 traffic offenses were issued, compared to 2018, it results in an increase in imposing tickets by 11.09%.

The Deciding Committee this year received a total of 2589 objections (appeals) out of which 2526 reviewed them and held a total of 300 sessions.

Most notable decreases/increases for 2019 are in:

- Road traffic accidents, from 15877 to 16222 accidents, or an increase of 2.17 %;
- Accidents with material damages, from 9537 to 9974, or an increase of 4.58%;
- Accidents with fatality 100 the same as in 2018, from this number of accidents 113 persons are dead, compared to 2018 there is a decrease of 12.40%.
- Accidents with injuries, from 6240 to 6148, or a decrease of 1.47%. From this number of accidents, 11860 persons were injured, compared to 2018 there is a decrease of 4.14%.



Community Policing

In order to increase community safety and in line with the Community Policing Strategy and Action Plan 2018-2021, the Kosovo Police continued its commitment to promoting and building community partnerships through a range of school-based activities.

During 2019, the Police implemented a number of important projects and activities in the field of crime prevention and projects in raising awareness and advising students in various areas of negative phenomena in society. The advancement of the Community Policing Strategy and the implementation of the activities determined in this strategy have been among the priorities of the Directorate of Community Police and Prevention, with a particular focus on the activities determined in the objective "On public trust and satisfaction with services of police".

Cooperation with important partners such as the Ministry of Internal Affairs, security forums, NGOs, schools, parents, religious institutions, the OSCE, the Ministry of Education, Science and Technology and other mechanisms has positively influenced the achievement of the

goals set for this year.

The advancement of security forums and meetings with these forums, as well as the implementation of various projects by the members of the KLSPs, provided satisfactory results in preventing and creating a more peaceful environment in all municipalities where they operate.

In cooperation with the Ministry of Education, Science and Technology, municipal directorates of education and school management, throughout the pre-university education institutions of the Republic of Kosovo, Police organized preventive activities and awareness-raising lectures for students on: prevention of the use of narcotics, domestic violence, sexual harassment, prevention of violent extremism leading to terrorism and gender-based violence etc. In addition to lectures and direct meetings with students, the Kosovo Police also distributed brochures on various awareness-raising topics, such as: prevention of violence between peers, philosophy of community policing, prevention of the consequences of narcotics use, increasing safety in road traffic, prevention of misuse of information technology and social communication networks as well as education on risks (roads, nature, etc.), prevention of child abuse (human trafficking).



¹ The Community Policing Strategy and Action Plan 2017-2021 consists of 4 objectives, 12 sub-objectives and 55 activities, which outline the measures and actions that need to be taken to fulfill the mission and vision of this strategy. The main objectives of this strategy are: (a) strengthening and advancing partnerships, (b) enhancing public trust and satisfaction with police work, (c) coordinating community policing activities with other strategies, as well as (d) advancing of internal reforms and mechanisms for monitoring the implementation of the strategy.

PREVENTING AND COMBATING ORGANIZED CRIME, SERIOUS CRIMES, ECONOMIC CRIME AND CORRUPTION, TERRORISM, VIOLENT EXTREMISM AND RADICALISM

During 2019, within police activities aimed at preventing and combating organized crime, serious crimes, economic crimes and corruption, terrorism, violent extremism and radicalization, 1156 operations were carried out, 1684 raids were conducted, and 797 sites were searched.

In 2019, a total of 2564 cases were processed, out of which 1627 were new cases, 736 cases were received by other units within the Kosovo Police, while 201 cases were transferred from previous years. 2122 criminal charges were filed, 112 of which with unknown perpetrators, 2010 criminal charges, with known perpetrators against 3213 persons. During 2019, 2233 suspects were arrested on suspicion of serious criminal offenses and 37 criminal groups were neutralized.

In the field of combating trafficking in human beings: during 2019 there have been treated 131 cases, 51 operational plans have been conducted, 73 operations, 3 criminal groups have been neutralized, 205 suspects have been arrested, 77 criminal charges have been filed, 24 cases have been filed at the prosecution office with a special report, 36 cases have been submitted to the court-Division of Minor Offences, while for 17 cases investigations are being conducted. In 2019 there were identified 26 victims of trafficking and 13 potential victims, 25 have been assisted sheltering in the respective shelters for reintegration and rehabilitation, among them 3 victims have been voluntarily repatriated to their country of origin, while 22 victims did not receive the program of assistance and sheltering but have been directly reintegrated in their families.

In cooperation with other partners there have been conducted operations for identification of children beggars with the aim to early identify potential trafficking victims. In conducting these plans, there have been interviewed in total 123

beggars (67 children in the streets and 56 adults) as well as there have been filed 22 criminal charges for the offence 'abuse or abandonment of children'.

In the field of prevention, investigation and detection of trafficking in narcotics: there has been worked in 1450 cases, 1014 operations have been conducted, 15 criminal groups have been neutralized, 1768 suspects have been investigated, 1625 persons have been arrested, 1363 criminal charges have been filed against 1641 personas. There have been seized: 7 kg e 718 gr. heroine; 1 kg 581.68 gr. cocaine; 824 kg. e 230gr. marihuana, 25 kg e 447g hashish, 6810 cannabis plants and other narcotics.

Within activities of prevention and combating drugs, Police conducted the Operational order "Stop drugs in schools" based on which there were conducted: 16030 prevention patrols around schools, 7963 visits and contacts in schools, 91 lectures with pupils with 5308 participants/pupils, meetings with parents with 184 participants, 107 searched sites, 12946 vehicles searched, 19831 persons controlled, 227 arrested persons, out of which 37 pupils, and 190 others.



Also, within the international cooperation, Kosovo Police/DITN has been partner in the project 'Cooperation Southeast Danub Region-for combating drug trafficking' (Bashkëpunimi i vendeve të rajonit të Danubit jug-lindor). The project is led by BKA Germany and within the project there has been held a meeting in Fyrth, Germany. The aim of the project is to discuss and analyze the situation of the states of the south-east Danub regarding the trafficking of narcotics and present the achievements at the official website of the project, which serve states in prevention and combating this phenomenon. Besides member states, in the project there participate also the Interpol, Europol, UNODC and DEA. In addition to this project, officers from DITN participated in other international activities realizing 6 operational meetings, 2 investigations and 3 joint operations have been organized by the global fund through CDF there has been held a conference in Edinbourg of Scotland regarding the reduction of the damage caused by the use of narcotics.

Combating economic crimes, corruption and property

In the field of corruption there have been investigated 169 cases, about the economic crimes there have been investigated 199 cases and about property there have been investigated 261 cases, while other criminal offences related to the field of economy and corruption there have been investigated 25 cases of usury, 1 case falsification/fraud and 3 cases money laundry. There have been also realized 32 operations and 39 operational plans, as well as there were neutralized 16 organized criminal groups. There were filed 541 criminal charges with known perpetrators and 8 criminal charges against NN persons, while 67 cases have been sent with a special report.

As a result of commitment and implementation of law on extended competencies on seizure of property gained with criminal offences during 2019, the following property have been frozen,

seizure/confiscated:

- Frozen/seized assets are: 4 houses, 13 flats, 8 land parcels, 7 bars, 1 garages, 22 vehicles, 2,519,269.71€; 367.25\$, 570 CHF and other material evidences.

In the field of investigation of serious crimes, during 2019 64 cases were treated, out of which 38 new cases, 19 cases have been received by other units, 7 have been treated from previous years. There were conducted 3 operations, there were arrested 21 persons and 67 criminal charges have been filed.

Prevention and combating terrorism, violent extremism and radicalism

Police dealt with combating this phenomenon in a strategic way, starting from cooperation at the local level, through Municipal Councils of Community Safety (MCCS), Local Councils of Community Safety (LCCS), as well as the Strategy on Prevention of Violent Extremism and Radicalism leading to terrorism for the period 2015-2020, The National Strategy of the Republic of Kosovo on Prevention and Combating Informal Economy, Money Laundry, Financing Terrorism and Financial Crimes 2014-2019.



During this year, specialized authorities on prevention and combating terrorism within Kosovo Police treated in total 86 cases, out of which 10 new cases. 3 operations and 3 raids in various regions of Kosovo were undertaken. 43 suspects were arrested, 14 criminal charges have been filed against 19 suspects.

Among the main engagements and activities of the Directorate against Terrorism during 2019 has been the process of return of 110 citizens of the Republic of Kosovo from the area of conflict. Individual risk assessment was conducted for each individual who was in the conflict area, then compiling the list of data of the citizens of the Republic of Kosovo in the conflict area, as well as drafting an analytical document explaining the positive and negative aspects, including challenges and threats in the event of the return or non-return of the citizens of the Republic of Kosovo from the conflict area. As part of this process, 36 adult returnees (32 women and 4 men) were interviewed, and all the evidences and other documents necessary for the prosecution were administered.

In the field of international cooperation, a total of 595 information were exchanged, 14 operational meetings, 3 joint investigations and 5 joint



operations were realized.

DKT staff has also been actively involved in the implementation of activities deriving from the National Strategy against Violent Extremism and Radicalism leading to Terrorism, noting activities for the early identification of radicalized persons, as well as participating in various debates and conferences dealing with radicalism and violent extremism.



INTEGRATED CONTROL, SURVEILLANCE AND MANAGEMENT OF THE STATE BORDER

The police have also shown a special commitment in the areas of control and surveillance of the state border, control of the residence and movement of foreigners, combating cross-border crime, as well as enhancing co-operation between the authorities responsible for Integrated Border Management (IBM). As a result of the cooperation and coordination of the activities of the IBM authorities, the borders of the Republic of Kosovo have crossed: 18145881 persons, compared to the previous year there is an increase of 2.13%; 5468043 vehicles, which shows an increase of 6.03% compared to the same period of the previous year, as well as 1447 trains, which compared to the previous year shows a decrease of 36.50%.

Within the control of entry-exits of persons at the border points there were evidenced and processed 5163 important persons.

Regarding the control of the second line, members of Kosovo Police, in accordance to the principles of IBM managed to control, see the table no.1:

Categories	Year 2018	Year 2019	%
Persons	78199	63764	18.45
Vehicles	31167	29551	-5.18
Documents	17395	17838	2.54



While providing safety at the borders of the Republic of Kosovo, as a result of various legal offences, members of Kosovo Police initiated 701 cases of criminal offences, 275 minor offences, 1005 fines imposed at the field of illegal stay and non-continuance of the stay permit. Border Police arrested: (a) 700 persons for various criminal offences; (b) 1494 persons with national orders; (c) 7 persons with various orders (international etc.) and temporary stopped 89 persons.

With the aim to achieve the objectives determined for 2019, border Police officers made 1159 inspections in the field of migration of foreigners, 3029 entrance refusals, 940 exit refusals, as well as made 1396 checks of requests for visa of the Republic of Kosovo. Border Police officers also executed 33 deportations and 110 deportation orders by force and treated 2079 requests for asylum seekers.

At the same time, during 2019 there have been a various number of seizures, where among the most important ones have been the seizure of 23 firearms, 2 gas weapons; 3 air rifles; 761 ammunition of various types as well as 98 vehicles seized.

Border Police in 2019 conducted 151 operations, 432 joint patrols with neighbor countries (Albania, Macedonia and Montenegro). Regarding the integrated border management there were conducted: 133 workshops within Police, 205 meetings with authorities of IBM, while 127 activities have been of international character.



INCREASING HUMAN AND MATERIAL CAPACITIES

Human capacities

Kosovo Police currently employs 9314 employees, out of which 8301 are police officers, while 1013 civilian staff. Out of this number, 84.95% of Police personnel are male, while 15.05% are female, out of which 84.57% are Albanian, while 15.43% belong to other ethnicities.

In this context, during 2019 in the Kosovo Academy of Public Safety (KAPS) began and completed the training of the 54th generation of Police with 429 police cadets. While, in the training there is the 55th generation with 433 police cadets.

Considering the importance of its continuity, the Police continuously invest in its staff, in providing up-to-date knowledge in the field of law enforcement, setting up the database systems necessary for performing the most effective and efficient police work, supplying all the equipment needed to carry out police duties, renovating / repairing and improving the infrastructure of KP facilities, as well as enhancing the health and well-being of its officers.

As a result of an analysis of the need to complete the command structure with new staff, during this year were promoted: 19 colonels, 13 lieutenant colonels, 45 majors, 59 captains and 1 sergeant. For the distinguished commitment of the Police members there are given: 273 Medals of Loyalty Service, 2 Medals of Distinguished Service, 2 Police Shield Medals, 11 Medals of Praise, 2 Police Medals of Courage, 19 Commendations and 13 Recognition. Within this year, 35 job competitions were announced.

One of the important priorities for enhancing the professional skills and capacities of the Police has been and remains the training and education of the Police officers. During 2019, Kosovo Police organized 110 trainings, lectures, workshops for its 3485 members and 195 recertification processes for 2707 Police members. In cooperation



with other organizations, 340 trainings were organized for its 4650 members, while outside the RKS 314 trainings were organized and attended by 714 Police members. Considering the importance of the integrated approach of providing security in the Republic of Kosovo, during this year, the Police has also been engaged in capacity building of other RKS organizations, organizing 6 trainings for 139 participants from various organizations.

The health of police personnel has been a constant focus of the organization. In order to identify, address and prevent psycho-emotional illnesses and other cases in the Kosovo Police, during 2019 there were held:

- Lecture on "Suicide Prevention", Lecture on Early Trafficking Indicators, Initial Identification and Assistance to Victims THB, Lecture on Stress at Work and Communication with difficult People with 653 participants,

- Lectures on 'Stress at Work and Communication with Difficult People' held at Police Stations RPD Gjilan, RPD-Peja, RPD Prizren, RPD Gjakova, RPD-West Border and RPD-East Border,
- A voluntary blood donation campaign for the needs of the National Blood Transfusion Center, which was attended by 1567 police officers,
- 155 psychological sessions,
- 227 counseling sessions,
- 128 visits of Police members to hospitals, as well as
- 94 visits to their home.

Material capacities

In order to accomplish all those obligations successfully, Police for 2019 had the budget available of 106,018,446.80€. Out of this budget, for goods and services there were used 13,455,856.00€, for capital expenditure 13,952,597.27€, for utilities 1,157,250.00, for subsidies and transfers 1,291,129.00€, for wages and salaries 75,161,614.53€. In percentage the budget is executed at the rate of 98.76%.

During this year, Police realized revenues in the amount of 13,191,399.84€, compared to the previous year there is an increase of 28.11%.

Police initiated 161 procurement projects and 755 purchase orders. Out of 161 procurement projects initiates, 117 contracts were signed: 22 projects have been of high value, 42 of mid value, 58 of low value 39 of minimal value. While from the total 755 purchase orders, 460 have been for supply, 275 for services, while 20 for work.

The police have paid particular attention to the development and modernization of information technology as well as the expansion and maintenance of communication and information management systems in accordance with the Strategic Development Plan for 2018-2020. In the context of Information and Communication Technology

(ICT), sustainability-oriented activities have continued in: Integrated Police Information System (KPIS), Integrated Police Resource Management System (PRIMS), Border Management System (BIMS), camera surveillance system at police facilities, microwave capacity enhancement, 3D-GIS Project, Maintenance and Advancement of SMSHA (Vehicle Expense Management System), project proposal "GIS Geographic Information System for Kosovo Police", digitalization of radio communication - switch from analogue to digital radio communication system, development of new emergency line system 192, advancement of VoIP telephone system.

Internal control

To ensure a professional approach to law enforcement, the Police monitors, controls and investigates the actions of its officers. As a result of this internal audit this year the Directorate of Professional Standards (DSP) administered 1573 disciplinary cases, initiated 846 cases in the reporting year and 727 cases transferred from previous years. During this year, 855 cases were completed, of which 256 were status-based, 572 were ungrounded / unfounded, 1 was locally recommended, in 23 investigations were ceased, and 3 cases were returned to KPI.

At the Internal Disciplinary Committee (IDC) 1198 cases have been received by the Directorate of Internal Investigations (DII), 1197 cases have been reviewed, as well as 145 cases are in process. From the total 1197 cases treated in IDC, the following decisions have been made: 26 cases of termination of employment; 2 cases demotion; 175 cases of salary deduction; 71 written remark; 17 oral remark; 30 cases release from the charge; in 24 cases investigations were suspended 852 cases have been ungrounded/unfounded.

Out of the total 422 appeals reviewed by the Committee of Appeals (CA): 318 appeals have been rejected, 32 appeals have been approved, 39 appeals have been partly approved, 23 cases were returned for completion of investigations/

review and re-deciding, 10 appeals have been submitted out of the deadline, withdrawn appeals, unauthorized, no reasoning, no competency.

The internal control of the Police is also strengthened by internal audits and inspections. As a result of this audit, during 2019, the Audit Office within the Police conducted 12 regular and 2 extraordinary audits for which 59 recommendations were given. These audits have been carried out in various areas of law enforcement and by-laws related to procurement, finance and asset management, as well as administrative procedures for Police personnel.

Also within the internal inspections, the Police carried out 192 regular inspections as well as 29 extraordinary inspections in all areas of police work inspection. 312 recommendations were made for the findings of these inspections.

Other activities

In the course of the strategic development activities during this year, the following were revised and supplemented: AI no.02 / 2019 on promotion procedure for police officers, AI no.04 / 2019 on violations, measures and disciplinary procedures in the Kosovo Police, Regulation on Personnel and Administration in the Kosovo Police, Draft Law on Retirement of Police Officers and Police Inspectorate Employees with Police Authorizations. 16 memorandums of understanding were signed, 7246 legal comments were provided for the background check, and 96 legal interpretations were provided. The review and evaluation of the Kosovo Police Strategic Development Plan 2016-2020 has also been reviewed and the Kosovo Police Annual Work Plan for 2020 has been drafted. In continuity there were compiled monthly, quarterly and annual police work reports.

Out of the scope of the Office of the General Director, 13 agreements and memorandums of understanding and cooperation at local level

have been signed, as well as 10 agreements and memorandums of understanding and cooperation at international level (UNMIK, EULEX, ICITAP, and OSCE). Also, according to the recommendations of PIK, DSP and KBD, 93 police officers were temporarily suspended and 47 police officers were terminated the suspension.

The police have been consistently committed to establishing and strengthening cooperation with the public, electronic and print media, in order to increase transparency of police actions. During 2019 there have been realized 3280 response to requests, 861 written press releases were published, 365 24-hour reports were published, and 15629 quick reports were posted on the Intranet - Police.

During the year, relevant ZIMP staff at the GPD level published 24-hour statistics on traffic offenses and traffic accidents on the website and relevant ZIMP staff at the GPD level designed: over 77 various projects from the whole Police.



ANNEX

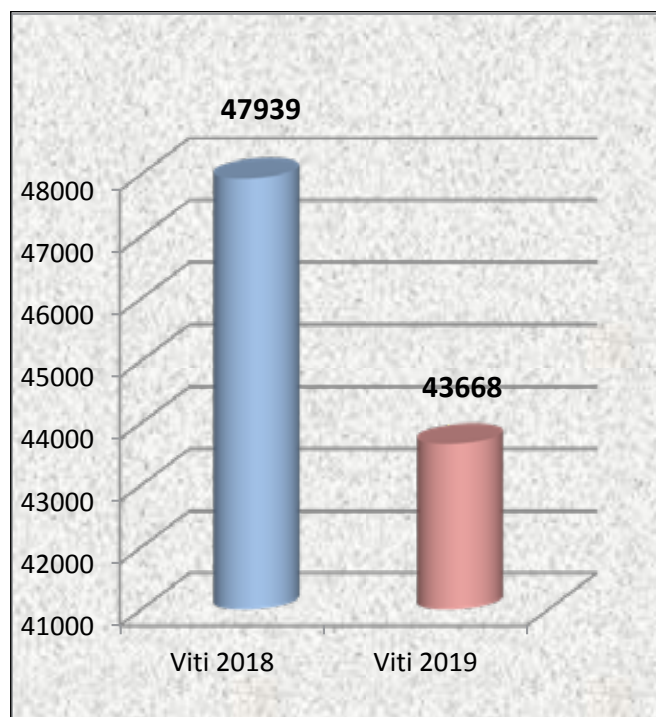


Chart no. 1 – Number of total cases

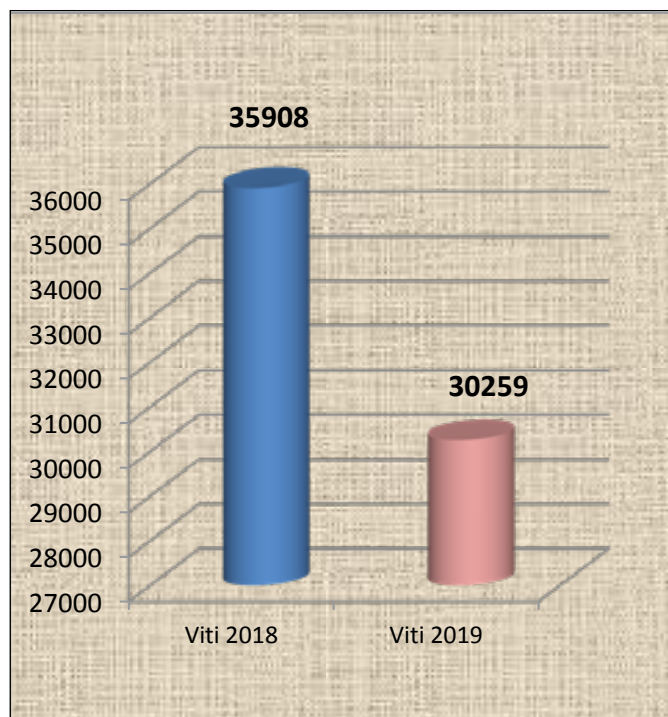


Chart no. 2 – Number of criminal offences

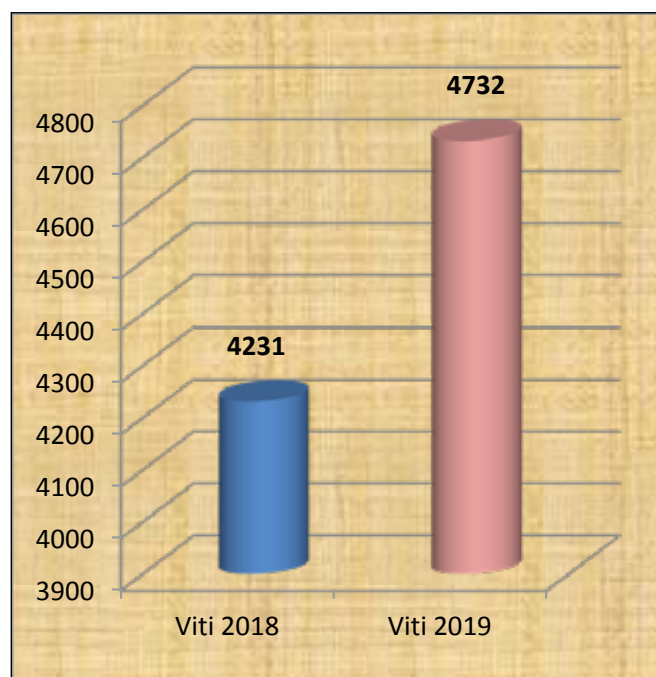


Chart no. 3 – Number of detained persons

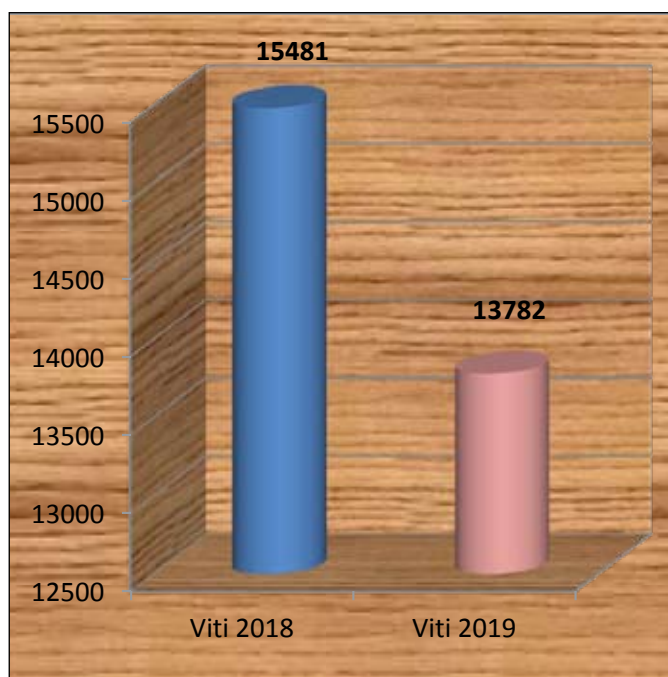


Chart no.. 4 – Number of persons arrested

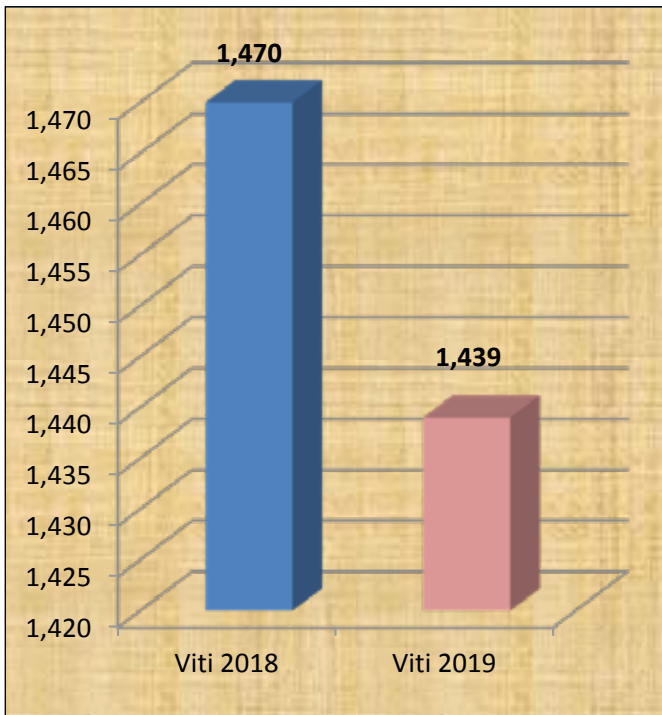


Chart no. 5 – Firearms seized

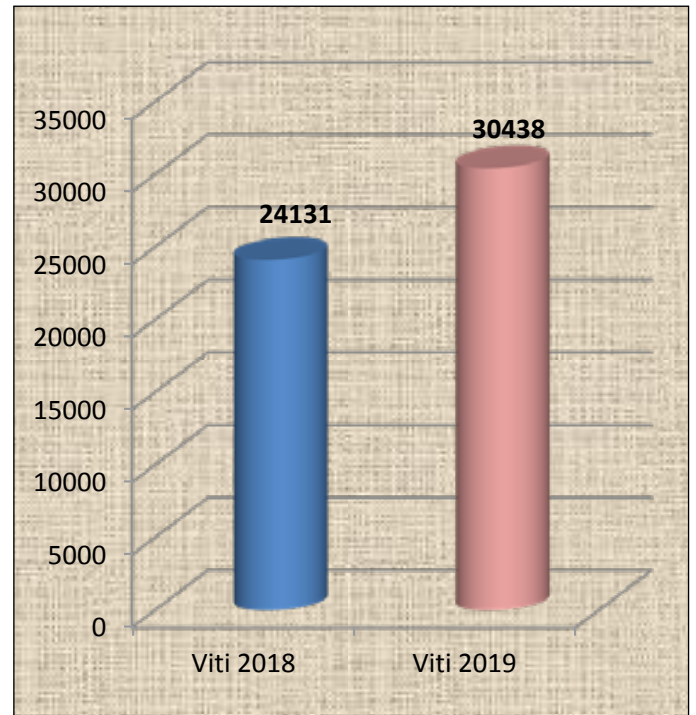


Chart no. 6 – Ammunition seized

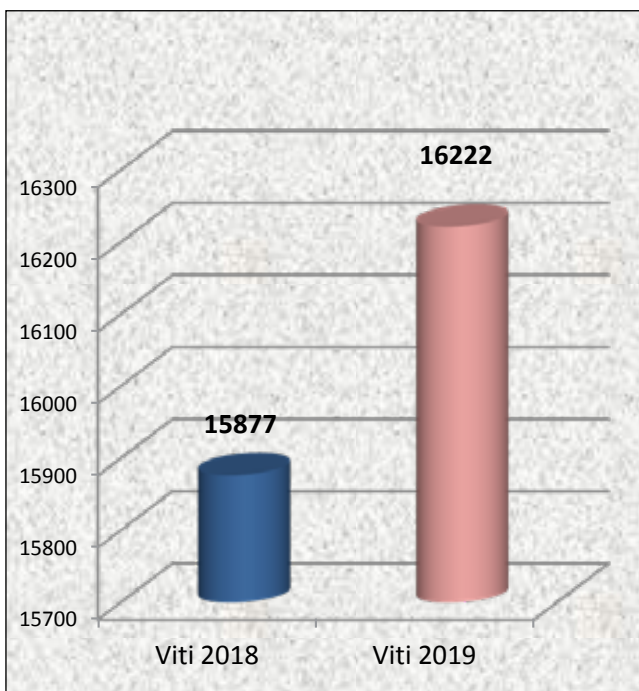


Chart no. 7 – Road traffic accidents

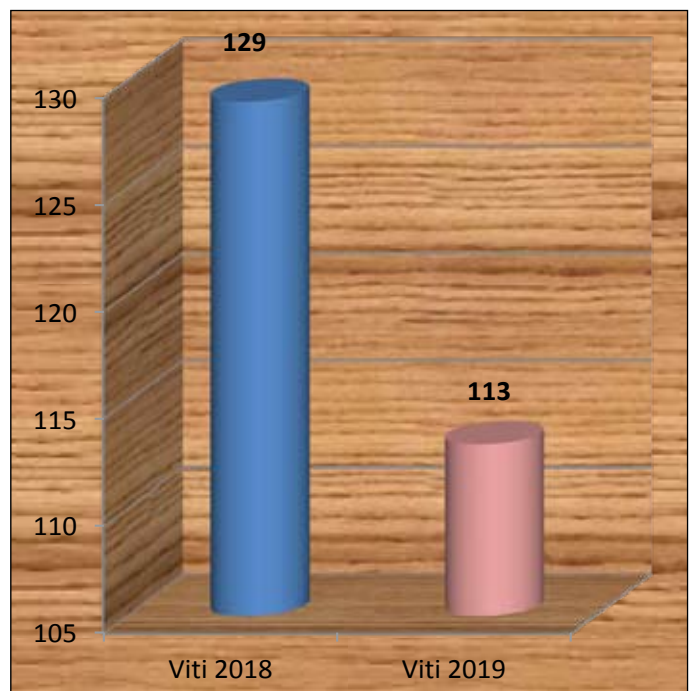


Chart no. 8 –Dead persons in the road traffic

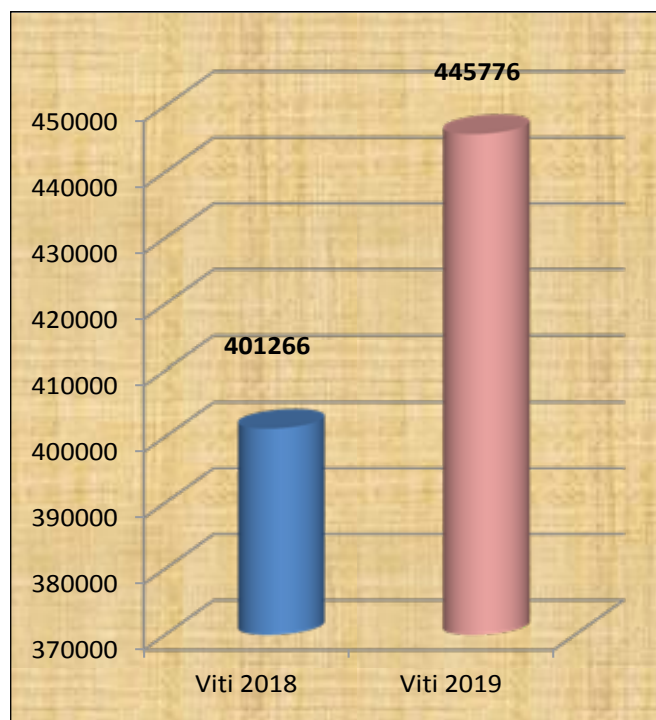


Chart no. 9 – Number of tickets imposed for minor offences at the road traffic

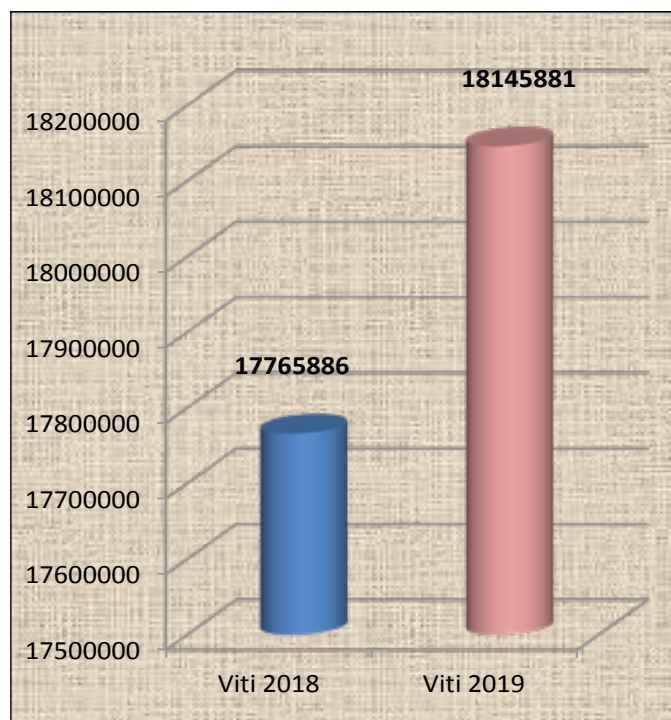


Chart no. 10 - Entry/exits of persons at the border

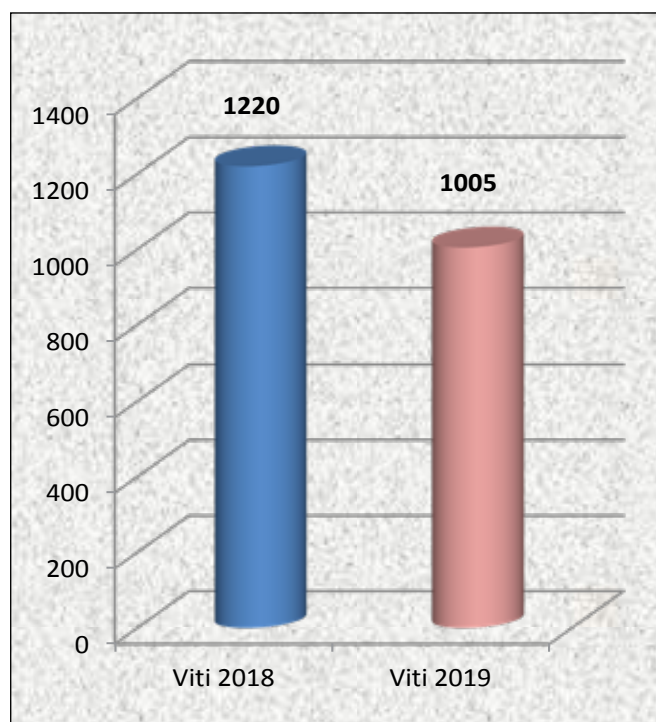


Chart no. 11 – Number of fines imposed for minor offences in the field of migration and foreigners

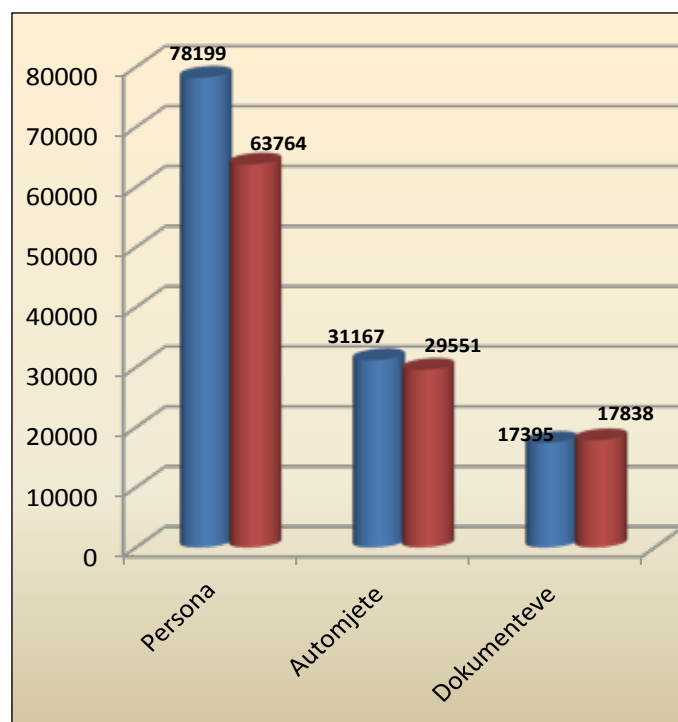


Chart no.12 – Second line control

TABLE: CRIMINAL OFFENCES OF BORDER CHARACTER

2	Smuggling in migrants	16	17	6
3	Cases with narcotics	77	79	2
4	Cultivation of narcotics, cannabis plants	0	4	100
5	Smuggling in goods	87	120	38
6	Tax Evasion	2	1	-50
7	Illegal transportation of weapons	5	1	-80
8	Illegal possession of weapons	60	38	-37
9	Document falsification	83	67	-19
10	Forgery of vehicles	1	0	-100
11	Counterfeiting money	0	2	100
12	Forging of plates	1	1	0
13	Legalization of false content	2	1	-50
14	Smuggling in animals	38	69	82
15	Giving Bribes	10	5	-50
16	Theft of the forest	98	81	-17
17	Forest devastation	0	1	100
18	Prohibited trade	10	14	40
19	Obstruction of the official person in office	5	5	0
20	Assaulting an official person on duty	8	0	-100
21	Damage to property (misappropriation of foreign property)	1	1	0
22	Theft	10	5	-50
23	Threat	0	3	100
24	Illegal border crossing and smuggling in goods	0	43	100
25	Wood smuggling	0	2	100
26	Attempted illegal border crossing	4	0	-100
27	Document forgery and fraud	0	1	100
28	Escape of the person deprived of liberty	0	1	100
29	Abuse of trust	0	1	100
30	Evasion of customs duties	33	29	-12
31	False presentation as an official person	2	1	-50
32	Light bodily injury	1	0	-100
33	Unauthorized border crossing, possession of narcotics and possession of a weapon	1	0	-100
34	Embezzlement on duty and car without registration	0	1	100
35	Illegal hunting	1	0	-100
36	Taking Bribes	1	0	-100
37	Abuse of official duty and theft of forest	1	0	-100
38	Weapons smuggling	2	0	-100
39	Illegal transport of wood	1	0	-100
40	Document theft and misuse	1	0	-100
41	Threats, assault, obstruction and non-compliance with the orders of an official person	1	0	-100
42	Smuggling in migrants and illegal border crossing	0	1	100

43	Smuggling in goods and customs tax evasion	0	1	100
44	Assisting perpetrators after committing the offense	1	0	-100
45	Document forgery and smuggling in migrants	0	1	100
46	Abuse of official position or authority	0	1	100
47	Illegal border crossing and illegal transport of wood	0	2	100
48	Inciting hatred on religious, racial and national basis	0	1	100
49	Circulating goods of suspicious origin	1	0	-100
50	Unauthorized possession of narcotics, weapons, and smuggling in goods	0	1	100
51	Circulation food products hazardous for health	0	2	100
52	Espionage	0	1	100
53	Unlawful exercise of medical or pharmaceutical activity	0	1	100
54	Evasion of customs duties and abuse of vehicle registration plates	0	1	100
55	Unauthorized photographing and recording	0	1	100
56	Disobedience of the orders of the official person	0	1	
57	Purchase, possession, distribution, sale of narcotics, non-compliance with official orders and general traffic endangerment	0	1	100
58	Illegal border crossing, sale or extraction of natural goods, plants or animals specially protected abroad	0	1	100
TOTAL		754	701	-7

TABLE:
DATA ON INITIATED CASES, CLASSIFICATION OF MINOR OFFENCES:

No.	Minor offences	Viti 2018	Viti 2019	%
1	Misuse of the document	28	35	25
2	Failure to comply with the orders of the official person	14	12	-14.
3	Illegal transportation of wood	143	133	-7
4	Failure to comply with the Law on Documents	5	1	-80
5	Illegal transportation of animals	14	40	186
6	Avoidance of police and customs control	1	1	0
7	Illegal transport of goods	1	0	-100
8	Tax Evasion	3	1	-67
9	Non-renewal of residence permit	0	2	100
10	Use of non-standard vehicle license plates	0	1	100
11	Evasion of customs duties	27	20	-26
12	Enabling border control	0	1	100
13	Possession of two valid passports	1	0	-100
15	Non-declaration of goods	0	1	100
16	Breach of public peace and order	3	1	-67
17	Illegal fishing	0	1	100
18	Forest theft	1	1	0
19	Disobedience of lawful orders	2	0	-100
22	Verbal attack	1	0	-100
23	Prohibited trade	5	2	-60
24	Misuse of plates	1	3	200
26	Wood illegal logging	1	0	-100
27	Damage to property	1	0	-100
28	Illegal stay	9	19	111
29	Environmental pollution and degradation	1	0	-100
	TOTAL	262	275	5

Kontakto / Contact / Kontakt POLICINË E KOSOVËS

Nga telefonia fikse dhe mobile / Od linije mobilni linije / From the fixed line By mobile:



Ju mund të dërgoni informatat e juaja edhe në adresën elektronike/ Takođe možete da pošaljete svoje podatke na e-mail adresu/ You can also send your information to the email address: info@kosovopolice.com

192 038 550 999

Të gjitha thirrjet në numrin **080019999** janë anonime, pa pagesë dhe konfidenciale
Svi pozivi su anonimni broj 080019999 , besplatan i poverljiv/ All calls are anonymous number 080019999, free and confidential