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Policia e Kosovës/Policija Kosova/Kosovo Police
Drejtoria e Përgjithshme e Policisë
Generalna Policijska Direkcija/General Police Directorate
Drejtoria për Planifikim Strategjik dhe Çështje Lëgjore
Direktorat za Strateško Planiranje i Zakonska Pitanja/Directorate for Strategic Planning and Legal Issue
Sektori për Planifikim Strategjik / Sektor za Strateško Planiranje / Sector for Strategic Planning

THE POLICING IN THE TIME OF PANDEMIC: SIX (6) MONTH WORK REPORT OF KOSOVO POLICE



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Six (6) Month work report of Kosovo Police
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Compiled: **Sergeant Fahrije LUTFIU**
Officer for Strategic Planning
Sector for Strategic Planning
Directorate for Strategic Planning and Legal Issues

Supervised: **Major Sadik SHEFQETI**
Sector for Strategic Planning
Directorate for Strategic Planning and Legal Issues

Lieutenant Colonel Nazmija BAŠOVIĆ
Chief of Sector for Strategic Planning
Directorate for Strategic Planning and Legal Issues

Approved: **Lieutenant Colonel Çlirim HAJDINI**
Substitute Director of Directorate for Strategic Planning
and Legal Issues

Authorized: **Mr. Rashit QALAJ**
General Director of Police-Republic of Kosovo

Lectured: **Mrs. Leonora FEJZULLAHU - RUHANI**
Press and Public Relation Office
General Police Directorate

Translated in English and Serbian language **Sector for translating**
General Police Directorate

Graphic designer: **Mr. Çajup KAJTAZI**
Webdizajner
Press and Public Relation Office
General Police Directorate

Police of Republic of Kosovo
www.kosovopolice.com

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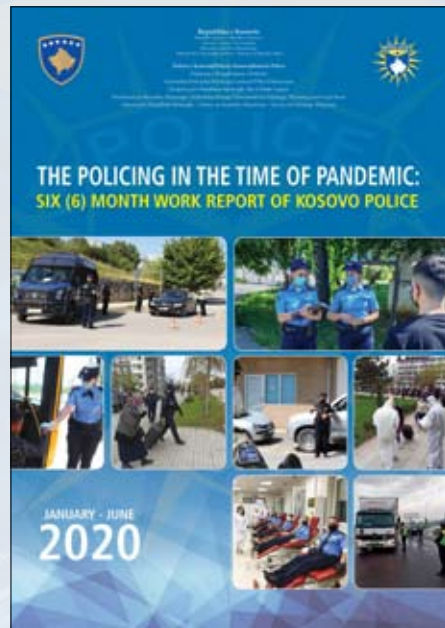


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EXECUTIVE SUMMARY

In Kosovo Police are employed 9221 employees, 8221 are police officers, and 1000 civilian staff. 84.95% of the KP police personnel are male and 15.05% female, where 84.58% of them are of Albanian ethnicity and 15.42% are other ethnic groups.

The number of reported cases decreased for 6.56%.
 Number of arrested persons increased for 1.29%.
 Traffic accidents have decreased for 13.68%
 Persons lost their lives in traffic accidents has decreased for 34.1%
 Number of domestic violence cases increased for 19.37%.

Aiming to prevent the spread of corona virus in the Police, activities have been undertaken by the Directorate of Health Services inside the Police such as: (a) organized lectures on the subject how to be protected from coronavirus; (b) 500 posters placed on visible locations "No fear but additional care on COVID-19", and (c) delivered 1400 brochures "Corona virus and mental health".

In the implementation of the OO on the Readiness and action against coronavirus COVID-19 are engaged in total 6500 police officers or 79.06% of the uniformed personnel of KP that were engaged in:

- (a) Preventive patrolling 24/7 three shifts, 12 hour shifts.
- (b) Providing security at the Student Center serving as an obligatory quarantine and at the Infection Clinic with the presence 24/7;
- (c) 166 check point entrance/exit for 63 quarantined municipal zones;
- (d) inspection of 10,671 citizens self isolated at home;
- (e) 1406 police escorts;
- (f) 1451 assists to the municipal inspectors.

Kosovo Police initiated 1463 cases of omission against 2556 based on the health provisions during pandemics.

651 cases are sent at the Prosecution, and 812 cases remain open.

For the omission in accordance with the health provisions during the pandemics are taken these actions:

- arrested 1094 persona,
- detained 231 persons, and
- Imposed 20,493 remarks.

During this reporting period 118 police facilities have been disinfected and 18,591 virus protection masks have been delivered; 18,000 protection gloves have been delivered; 170 protecting clothing have been delivered; 137 liters of alcohol 70% and 395 other disinfectants.

Despite the increased engagements in prevention of the spread of coronavirus in the police, in this period inside police organization 89 officers have been infected with COVID-19, 759 police employees have been in self isolation, while by the personnel of the Directorate of Health Services in KP, 365 epidemiologic tracings have been conducted in KP. Until now, date 08.07.2020, are healed 34 KP employees from COVID-19, while 55 cases are active COVID-19.

Specialized units for police operations, have had increase in their engagements, (a) the number of patrols has increased from 179 to 760, or expressed in percentage an increase of 324.58%; (b) check points, increased from 367 in 526, or an increase of 43.32%; (c) assisting various police units increased as well from 217 to 414, or an increase of 90.78%.

In order to provide border security these actions are undertaken: 94 operations, 69 joint patrols, 33 cases of international cooperation, 854 refusals of entering the country and 216 refusals of exiting RKS, imposed 212 fines in the field of illegal stay and non-extension of the stay permit.

Kosovo Police identified 422 of its employees with the high risk disease to coronavirus and they are released from being present at work, they were recommended to stay home. Kosovo Police through DHS continuously provided all necessary support for these officers.



| Cases | |
|-----------|-----------|
| Year 2019 | Year 2020 |
| 20,014 | 18,472 |



| Criminal Offences | |
|-------------------|-----------|
| Year 2019 | Year 2020 |
| 14,691 | 13,310 |



| Arrested persons | |
|------------------|-----------|
| Year 2019 | Year 2020 |
| 6,731 | 6,818 |



| Detained persons | |
|------------------|-----------|
| Year 2019 | Year 2020 |
| 1,955 | 2,291 |



| Destroyed criminal groups | |
|---------------------------|-----------|
| Year 2019 | Year 2020 |
| 19 | 8 |



| Confiscated fire weapons | |
|--------------------------|-----------|
| Year 2019 | Year 2020 |
| 705 | 480 |



| Confiscated ammunition | |
|------------------------|-----------|
| Year 2019 | Year 2020 |
| 7,512 | 6,155 |



| Persons lost their lives in road traffic | |
|--|-----------|
| Year 2019 | Year 2020 |
| 44 | 29 |



| Imposed tickets in road traffic | |
|---------------------------------|-----------|
| Year 2019 | Year 2020 |
| 200,906 | 170,418 |



| Tickets on minor offences in the field of immigration | |
|---|-----------|
| Year 2019 | Year 2020 |
| 705 | 212 |



| Accidents in road traffic | |
|---------------------------|-----------|
| Year 2019 | Year 2020 |
| 6,495 | 5,602 |



| Entrance/exit of persons at the border | |
|--|-----------|
| Year 2019 | Year 2020 |
| 7,576,285 | 3,875,991 |



| Protests and gatherings of citizens | |
|-------------------------------------|-----------|
| Year 2019 | Year 2020 |
| 200 | 92 |



| Refusal of entering RKS | |
|-------------------------|-----------|
| Year 2019 | Year 2020 |
| 697 | 854 |



| Refusals of exiting RKS | |
|-------------------------|-----------|
| Year 2019 | Year 2020 |
| 486 | 216 |

THE PREVENTION OF SPREAD OF CORONAVIRUS COVID-19

In order to prevent the spread of Coronavirus COVID-19, in accordance with the plan of the Ministry of Health (MoH) for preparedness and response against Coronavirus COVID-19, on 12.03.2020, Kosovo Police (KP) has drafted a OO for Readiness and reaction against coronavirus COVID-19, which aims to:

- a) cooperation and coordination of activities with central and local institutions, responsible for preventing and combating coronavirus risks;
- b) preliminary preparation of the police operational plans for dealing with epidemiological environments;
- c) creating and establishing contacts, cooperation and harmonization of mutual actions with health institutions, agencies and other response institutions in the prevention and control of coronavirus;
- d) Providing support in terms of security for agencies and other health and emergency institutions;
- e) Raising the police vigilance for safe and efficient response, always taking measures initially for personal safety and the safety of others.



As a measure of prevention the spread of coronavirus in Kosovo, on March 15, 2020, by the decision of the Government of Kosovo No. 01/11, a public health emergency was declared and with the same decision, the Institutions of the Government of the Republic of Kosovo are obliged to act in accordance with the National Response Plan and activate the emergency support function 8 (FME8 public health and medical services). After declaring an emergency for public health, on March 18, 2020, with the decision



of the Government of Kosovo No. 01/13, the Student Center in Prishtina has passed to the direct management of the Ministry of Health. With this decision, any person who is proven or suspected to have been in direct contact with a person ill or suspected of having COVID-19 coronavirus disease, will be placed in obliged quarantine. To ensure the sustainability of the mandatory quarantine operation, the Ministry of Health has been supported by: Volunteers, Student Center Staff and KP, which has been the responsible authority for providing 24-hour security for this center as mandatory quarantine and that with 108 police officers, with 14 static points, since the Student Center consists of 8 dormitories. In addition to providing security to SC as a mandatory quarantine, Kosovo Police has also strengthened its presence in the Center of the University Clinic of Kosovo, emphasizing the security of the Infectious Diseases Clinic with its presence 24/7.

In addition to providing security to QS as a mandatory quarantine, Kosovo Police has also strengthened its presence in the Center of the University Clinic of Kosovo, emphasizing the security of the Infectious Diseases Clinic with its presence 24/7.

As a result of developments in the field, on March 19, 2020, the Acting Minister of Internal Affairs and Public Administration, decided to activate the National Response Plan, in which case the Inter-Institutional Incident Management Group (IIMG) was established in the broad composition of the authorities of the security system of Kosovo, including the KP, whose coordinator is the Acting Minister of Internal Affairs and Public Administration.

With the activation of the national response plan, the KP has been mobilized in preventing the spread of coronavirus COVID-19 and at the same time in continuing to fulfill all police



duties provided by the police law, the strategic development plan 2016-2020 of the KP and the KP work plan for 2020, but now in new circumstances, operating in epidemiological settings.

To ensure the coordination of inter-institutional activities in preventing the spread of coronavirus in Kosovo and at the same time preventing the spread of the virus within the police, the Kosovo Police has activated the Command Center for Operation Management at the level of the General Directorate of Police (DPP) and at the level of Regional Police Directorates (DRP), and at the same time sent the representative to:

- Committee for coordination and assessment of the emergency situation with coronavirus COVID-19, established by the Ministry of Health, as well as in
- Operational Center of the Ministry of Internal Affairs.

A total of 6,500 police officers or 79.06% of KP uniformed personnel were engaged in the implementation of the COVID-19 Coronavirus Preparedness and Response OO, who were engaged in: (a) 24/7 preventive patrol with three shifts, in the 12-hour schedule; (b) providing SC security such as mandatory quarantine and the Infectious Diseases Clinic; (c) 166 entry / exit

checkpoints of 63 municipal areas in quarantine; (d) inspecting 10,671 citizens who find themselves in self-isolation at home; (e) 1406 police escorts, and (f) 1451 assistance to municipal inspectors.

During this reporting period, within the police activities oriented to the implementation of the OO, 1463 cases of inaction according to health provisions were opened against 2556 persons, of which 651 cases were sent to the Prosecutor’s Office, while 812 cases remained open. During this period, for inaction according to health provisions during the epidemic, 1094 people were arrested, 231 people were detained, and 20,493 reprimands were issued.

In order to prevent the spread of coronavirus within the Police, KP through its Directorate of Health Services during February 2020 have conducted a large number of activities before the declaration of a state of emergency for public health, starting with:

- Lecturing on the subject of how can we protect

ourselves from coronavirus

- Placement of 500 posters “Not fear but additional precaution on COVID-19”

- Delivered 1400 brochures “Corona Virus and mental health”

Also, 422 KP officers were identified as having high-risk coronavirus diseases, who were released from work and recommended to stay at home. During this reporting period, 118 police facilities were disinfected and distributed: 18,591 anti-virus protective masks; 18,000 protective gloves against the virus; 170 anti-virus protective clothing; 137 liters of 70% alcohol and 395 other disinfectants.

Despite the great commitment in preventing the spread of coronavirus in the police, within this reporting period 89 police officers were infected with the COVID-19 virus, 809 KP employees were in self-isolation, while the staff of the Directorate of Health Services near KP, 365 epidemiological surveys were conducted within the KP. As of 08 July 2020, 50 KP officers have been recovered from COVID-19, while 56 cases of KP officers are still active with COVID-19.



PUBLIC SAFETY, LAW AND ORDER

Through a close cooperation with the citizens as well as with all relevant local and international institutions in the field of security, the Kosovo Police has achieved significant results in combating the most disturbing phenomena of society, despite the many challenges that have been presented during fulfillment of police objectives, as a result of the declaration of a state of emergency for public health in Kosovo.

During the reporting period, Kosovo Police has identified a total of 18,472 cases, of which 13,310 are classified as criminal offenses, while 5,162 cases are classified as minor offenses and cases of other natures. Compared to the same period of 2019, the number of cases has decreased by 6.56%, the number of criminal offenses has also decreased by 9.40%. The most noticeable ups and downs were observed as follows:

- Number of homicides, decreased from 13 to 11 or a decrease of 15.38%;
- Number of serious bodily injuries decreased, from 128 to 118, or an decrease of 7.81%;
- Number of thefts decreased from 2,275, to 1,792, or a decrease of 21.23%;
- Number serious thefts decreased from 2077 to 1730, or a decrease of 16.70%;
- Number of robberies decreased as well from 17 to 12, or decrease of 29.41%;
- Number of cases of domestic violence increased from 836 to 998, or an increase of 19.37%.



Kosovo Police has detained 2,291 persons due to suspicions of involvement in criminal acts, where compared to the same period of 2019 there has been an increase of 17.18%. Also, the police have arrested 6,818 persons who in cooperation with the relevant authorities have been sent to further proceedings. Compared to the same period of the previous year, there is an increase of arrested persons by 1.29%.

In various operations undertaken, the police have confiscated 490 firearms of various types and in relation to the same period of 2019 there has been a decrease of 30.49%, as well as confiscated 6,155 quantities of ammunition of various calibers and in the report with the same period of 2019 there is a decrease of 18.06%.

During this period, the police recorded a total of 92 protests and gatherings, in which the Kosovo Police performed a range of police duties related to these protests and rallies. Compared to the same period of 2019, there is a decrease of protests and gatherings by 54%.





In the field of activities of specialized units for police operations, during this period these units have increased their engagements in all areas of engagement, compared to the same period of 2019. Exact numbers,

- Numbers of patrolling, increased from 179 to 760, or an increase of 324.58%;
- Numbers of check points, increased from 367 to 526, or an increase of 43.32%;
- Number of assists to other police units also increased from 217 to 414, or an increase of 90.78%.

In addition to its commitment in preventing the spread of the corona virus in the Republic of Kosovo and continuing to fulfill all police duties provided by the police law and the KP work plan for 2020, the police continued to provide 24-hour security in 123 static points of objects of special importance: Diplomatic, Government, Police, Ministerial, of which 24 static points of objects of orthodox cultural and religious heritage. While for all other facilities of special importance, the Kosovo Police takes care through regular patrols, which based on assessments undertakes other activities necessary for the security of these facilities.



ROAD TRAFFIC SAFETY

Safety in the road traffic continues to be a challenge not only for Kosovo, but also for many countries in Europe and worldwide. To address this challenge, Kosovo Police is continuously making great efforts to increase road traffic safety using a safety delivery approach which at its core has: (i) prevention (with proactive and reactive methods) and the detection of all activities that may adversely affect the overall safety of road traffic, (ii) coordination and coordination of police actions, with particular emphasis on KP organizational units, then inter-institutional, international, civil society as and various experts in the field of road traffic safety in its broadest sense, which at its core also has (iii) the strategic orientation of addressing road traffic challenges.

To address the challenges in road traffic, the Kosovo Police has drafted and implemented an operational plan regarding the provision of road traffic safety, and as a result of these efforts, has issued 170,418 tickets for road traffic offenses and at the same time has managed to reduce the number of road traffic accidents and the number of persons who lost their lives and got injured in traffic accidents.



During this period there is a decrease of the number of:

- Road traffic accidents, from 6,495 to 5,602 accidents, a decrease of 13.75%;
- Accidents with fatality, from 38 to 27 accidents, or decrease of 28.94%;
- Accidents with fatalities, from 2,452 to 2,118 accidents, decrease for 13.62%;
- Accidents with material damages, from 4,005 to 3,457 accidents, or an decrease of 13.68%;

Unfortunately, despite great efforts of the Police, during this period:

- 29 persons lost their lives, in comparison with the same period of 2019 marks a decrease of 34.1%.
- 3,931 persons are injured, that in comparison with the same period of the year 2019 marks a decrease of 15.59%.

Within the commitments in increasing road traffic safety, during this period, 247 escorts of dangerous substances and 94 escorts of important personalities were realized. Also, in accordance with the OP for Preparedness and Response against coronavirus COVID-19, the police conducted 1406 different police escorts.



PREVENTION AND COMBATING THE ORGANIZED CRIME, SERIOUS CRIMES, ECONOMIC CRIME & CORRUPTION, TERRORISM, VIOLENT EXTREMISM AND RADICALISM

During this reporting period, within the police activities focused on preventing and combating the organized crime, serious crimes, economic crime & corruption, terrorism, violent extremism and radicalism, 277 operations, 394 raids and controlled premises were carried out. Within this period, a total of 922 cases were processed, of which 474 new cases, 240 cases received from other units within the Kosovo Police, 205 cases were transferred from previous years, while 3 cases were transferred to other units. 499 criminal reports were filed, 30 of which with unknown perpetrators, 469 criminal reports with known perpetrators against 706 persons, while 47 cases were sent to the prosecutor’s office with a special report. Within this reporting period, 724 persons suspected of serious criminal offenses were arrested, 196 persons were detained and 8 criminal groups were destroyed.

In the field of combating trafficking in human beings, during this period, 44 cases were processed, of which

27 have been new cases. 05 operational plans were carried out, 14 operations, 40 suspects were arrested, 14 criminal charges were filed, 06 cases were submitted to the prosecutor’s office with a special report, 9 cases were submitted to the court-division for minor offenses, while 15 cases are being investigated. Within this period, 3 victims of trafficking were identified, of which 2 were taken to respective shelters for reintegration and rehabilitation, 2 other victims returned to their country of origin in Montenegro in an assisted manner according to cooperation protocols, while others have returned to the family. Also, 10 potential victims were treated (08- are victims of other criminal offenses, while 02 did not resulted in any case)

In the field of prevention, investigation and detection of trafficking with narcotics, 649 cases were processed, of which 276 have been new cases. There have been carried out 18 operational plans and 274 operations. 3 criminal groups were neutralized, 612 persons



were arrested, 381 criminal charges were filed against 490 persons. There have been seized 2kg119g heroin; 285.88gr cocaine; 12.6gr ecstasy; 109kg739gr. Marijuana, 1753 cannabis plants.

In the field of combating economic crimes, corruption and property, 126 cases have been investigated, 68 charges were filed, 48 suspects were arrested, 14 operations and 9 operational plans were carried out, as well as 6 organized criminal groups were neutralized.

As a result of the engagement and law enforcement on expanded competencies for confiscation of property gained through criminal offenses: 1 house, 1 apartment, 40 plots of land, and 7 cars have been seized / temporarily confiscated

In the field of serious crime investigation, during this period 46 cases were treated, of which 34 new cases, 13 cases were received by other units, 12 were treated from previous years. 3 operations and 3 raids on locations were carried out, 5 persons were arrested and 15 criminal charges were filed. During this period, 13 war crimes authorizations were received, 8 locations were searched for bone finds.

Preventing and combating terrorism, violent extremism and radicalism - The fight against this phenomenon, Kosovo Police has approached strategically, starting from cooperation at the local level through the Municipal Community Safety Councils (MCSC),



Local Councils for Public Safety (LCPS), to the drafting and implementation of the National Strategy of the Republic of Kosovo against Terrorism, as well as the Strategy for Prevention of Violent Extremism and Radicalism leading to terrorism, the National Strategy of the Republic of Kosovo for Preventing and Combating the Informal Economy , Money Laundering, Terrorism Financing and Financial Crimes.

During the first half of 2020, the specialized authorities for the prevention and fight against terrorism within the Kosovo Police have treated in total 30 cases, carried over from previous years. The data of persons who are suspected to have been, are or plan to join terrorist organizations are constantly updated. Police continue with patrols on the internet to identify persons on interest of police, press releases issued by persons supporting various terrorist organizations, threats of various persons being invoked in terms of incitement to terrorism.



INTEGRATED BORDER CONTROL, SURVEILLANCE AND MANAGEMENT

Kosovo Police has shown a special commitment in the field of border control and surveillance, control of stay and movement of foreigners, combating cross-border crime, as well as advancing cooperation between the authorities responsible for Integrated Border Management (IBM). As a result of cooperation and coordination of activities with IBM authorities, the borders of the Republic of Kosovo has been crossed by: 3,875,991 persons, which compared to last year shows a decrease of 48.84%; 1,533,674 motor vehicles, which shows a decrease of 42.22% compared to the same period of last year, as well as 305 trains, which compared to last year also shows a decrease of 57.10%.

Within the control of entry-exit of persons at the border points, 778 important persons were evidenced and processed.



Regarding the control of the second line, the members of Kosovo Police, in accordance with the principles of IBM, have managed to control:

Table no.1: Second line control.

| Categories | January- June 2019 | January- June 2020 | % |
|------------|--------------------|--------------------|-----|
| Persons | 33,321 | 16,637 | -50 |
| Vehicles | 15,057 | 7,582 | -49 |
| Documents | 8,517 | 3,216 | -62 |

During providing security of the borders of the Republic of Kosovo, as a result of various legal violations, the members of Kosovo Police have opened 258 criminal cases, 161 minor offenses, there have been imposed 212 fines for minor offenses in the field of migration and foreigners. Border police have arrested: (a) 344 persons for various criminal offenses; (b) 266 persons with local orders; (c) 2 persons with different orders (international, etc.) and has detained 50 persons.



In order to meet the objectives set for the reporting period, the officers of Border Police have conducted 326 inspections in the field of foreign migration, 854 entry refusals, 216 exit refusals, as well as have conducted 238 verifications of visa applications to the Republic of Kosovo. In addition, Border Police officers have executed 21 deportations, 37 forced deportation orders and have treated 781 asylum applications.

During this period, the Border Police conducted 94 joint operations and 69 joint patrols with neighbouring countries (Albania, Macedonia and Montenegro). Regarding the integrated border management, 36 working meetings were held within the police, 79 meetings with IBM authorities, while 33 activities were of international character.



HUMAN AND MATERIAL CAPACITY BUILDING

Kosovo Police was established on September 6, 1999, at that time it consisted of 176 members, and now has 9221 employees, of whom 8221 are police officers, while 1000 civilian staff. Of this number 84.95% of KP staff belong to males, while 15.05% to females, of which 84.58% belong to Albanian ethnicity, while 15.42% belong to other ethnic groups

Taking into account the importance of its continuity, Kosovo Police continuously invests in its staff, starting with the recruitment of new generations of police officers, providing modern knowledge in the field of law enforcement, setting up systems based on data necessary for the most effective and efficient performance of police work, supply of all necessary equipment for the performance of police duties, renovation / repairing and regulation of the infrastructure of KP facilities, as well as increasing the health and well-being of officials.

In order to fulfil all these obligations successfully, Kosovo Police, in 2020, has available the budget of € 96,701,309.00. Within this period it has initiated 38 procurement projects and 283 purchase orders. Of 38 procurement projects initiated, 29 were for supply, 7 for service, and 2 for work. While out of a total

of 283 purchase orders, 169 were for supply, 110 for service, and 4 for work. Due to the increase of police engagement in the operational plan for preparedness and response against coronavirus COVID-19, within this period has been observed an increase in fuel consumption for vehicles by 14.44%, compared to the same period of 2019.

One of the important directions for increasing professional skills and capacities of KP has been and remains the training and education of police officers, but unfortunately due to the pandemic situation in Kosovo, these trainings since March 2020 are limited. As a result, during this reporting period, Kosovo Police has organized 136 trainings, where compared to the same period of 2019 there is a decrease of 72.69%. These trainings were attended by 1890 participants, where compared to the same period of 2019 there was a decrease of 73.54%

Kosovo Police, through the activities of the Association of Women in Kosovo Police continuously promotes the values of Kosovo Police in various events organized locally and internationally, in order to increase cooperation and coordination of activities in addressing police challenges. During this period, Ko-



sovo Police, through the Association of Women in Kosovo Police, hosted a few days international conference (March 7-10, 2020) held in Kosovo, where it hosted the board of directors of the International Association of Women Police (IAWP).

The meeting of this level was held for the first time in the Balkan region in 105 years of history of this prestigious police association that is spread all over the world. In this agenda has been foreseen the development of works in different panels, where, as panelists were: (a) the former President of the Republic of Kosovo; (b) The Minister of Internal Affairs; (c) The General Director of the KP; (d) US Deputy Ambassador; (e) Head of the EU Office; (f) ICITAP Program Manager; (g) the Ombudsperson; (h) representatives from the OSCE Mission in Kosovo, (i) presidents of the KP and IAWP, (j) RKS lawmakers; (k) representatives from the Prime Minister's Office for Gender Equality, and (l) various representatives of local and international institutions.

In this conference, among others, the experts of various local and international fields discussed various topics in the field of the role of women in providing security), the challenges in recruiting women in security institutions and barriers to their advancement, the meaning of policing based on gender as an opportunity to develop gender accountability in policing, police approach focused to victims during processes and case management, domestic violence cases, trafficking in human beings, violence and abuse related to technology and violent radicalization and various topics.

As a result of an analysis of the need to complete the command structure with new staff, within this period a written test for the rank of Lieutenant was organized, which was conducted through the promotion module in the PRIMS database system. Also, a list of police officers who complete twenty (20) years of service in the Kosovo Police has been compiled, to begin with the procedures for awarding the "Medal of Loyalty Service". Within this period, 38 internal and 1 external competitions were announced.

To ensure a professional approach to law enforcement, Kosovo Police monitors, controls and inves-



tigates the actions of its officers. As a result of this internal control during this period, the Directorate for Internal Investigations and Verification of the Past (DIIVP) has treated 300 cases for internal investigations: 175 cases were initiated by citizens, while 125 by KP itself. During this period, 113 cases have been grounded cases, 118 ungrounded and unargued cases, 4 cases were recommended at the local level of addressing, 3 cases were returned to the KPI, 30 cases are in process, while for 32 cases the investigations have ceased.

The Internal Disciplinary Commission (IDC) has received 98 cases from the Directorate for Internal Investigation and Verification of the Past, 78 cases have been reviewed, and 77 cases are in process.

Out of a total 130 cases received and 37 cases transferred, the Appeals Commission (AC) has reviewed 141 cases, of which: in 82 cases it was found that the complaint was ungrounded and the decision remains in force; in 07 cases the complaint has been grounded and approved; in 18 cases the appeal was partially grounded and the decision was partially amended; in 31 cases the decision was returned to complete the investigation, while in 03 cases the appeal was rejected because they were filed out of time, withdrawn by the appellant, ungrounded or the appeal did not contain sufficient reasons.

The internal control of Police has also been strengthened with internal audits and inspections. As a result of this control, during the reporting period, the Audit Office within the KP has conducted 2 regular audits for which 11 recommendations have been given. These audits were conducted in various areas of implementation of laws and bylaws related to the field of

procurement, finance and asset management, as well as in the field of implementation of administrative procedures for KP staff.

Also, within the internal inspections, KP has conducted 41 regular inspections and 12 extraordinary inspections in all areas of inspection of police work. 75 recommendations are given for the findings of these inspections.

In the wake of KP strategic development activities during this period:

- (a) there has started the process of evaluation of the realization of objectives foreseen by the strategic development plan of KP 2016-2020.
- (b) The working group for drafting the strategic development plan of KP 2021-2025 has been established;
- (c) Draft amendment to the law no.03 / L-118 on Public Gatherings is in the process of finalization, where a letter has been prepared for sending this draft for comments to the Venice Commission
- (d) The preliminary consultation phase of the draft law on retirement of police officers has been completed (pending the drafting of the budget cost);
- (e) draft amendment of AI no. 02/2018 on Work Relationships in Kosovo Police is in the drafting phase
- (f) The first draft of the project AI on the Use of Surveillance Cameras in public places has been drafted;
- (g) the integrated policing strategy led by intelligence

and community policing has been drafted

- (h) A working group has been established to draft a regulation on the integrity of the Kosovo Police
- (i) a draft SOP has been drafted for the processing of cases and the subject competencies of investigations
- (j) The SOP-s for Discipline, Internal Disciplinary Commission and the Commission of Complaints have been updated;
- (k) 12 memorandum of understanding have been signed;
- (l) 2316 legal comments were provided for the verification of the criminal past, as well as
- (m) 58 legal interpretations have been done.

The health of police personnel has been a constant focus of the organization. In order to identify, address and prevent diseases and other psycho-emotional phenomena in the Kosovo Police, during this period:

- (a) provided health support to high-risk police officers against COVID-19;
- (b) provided psychological support in managing anxiety and panic to police personnel caused by COVID-19, where 104 psychological sessions and 35 psychological assessments were held;
- (c) an action plan for disinfection of all police facilities throughout Kosovo has been drafted and implemented
- (d) necessary actions have been taken to ensure the





supply of police officers with protective equipment such as: protective masks, gloves and disinfectants; (e) DHS has done 365 epidemiological inquiries; (f) Voluntary blood donation campaign for the needs of the National Blood Transfusion Centre (NCTC) where 104 KP employees have participated (g) There have been conducted 22 visits to KP members in hospitals and 28 visits to their homes.

During this period, the DHS staff have also been engaged in supporting police operations with ambulance in 8 operational plans and 6 assistances.

Kosovo Police has paid special attention to the development and modernization of information technology as well as the maintenance of communication and information management systems in accordance with the Strategic Development Plan for 2016-2020. Within the Information and Communication Technology (ICT), activities aimed at providing sustainability have been continued: (a) KP Integrated Information System (KPIS); (b) Police Resource Management

Information System (PRIMS); (c) Integrated Border Management System (IBMS); (d) Surveillance system through cameras in police facilities; (e) 3D-GIS Project; (f) Implementation of the New Emergency Line System 192; (g) Upgrading the VoIP Telephone System;

Kosovo Police has constantly been committed to establishing and strengthening cooperation with the public, electronic and print media, in order to increase transparency in police actions. It has also supported and promoted several awareness campaigns in the general social interest, with special emphasis on the field of road safety, against use of drug, etc. During the reporting period at the central level of KP there have been: (a) written 54 press releases; (b) published 182 24-hour reports; (c) published 66 different police activities on KP social networks; (d) 13 police projects have been designed and publishes; (e) published a video of the awareness-raising brochures 'Inform the Police' (published on the official KP channel on YouTube, on the KP website and on social networks).

LIST OF ABBREVIATIONS

| | |
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| BIMS | Border Integrated Management System |
| DIIBC | The Directorate of Internal Investigation and Background Clearance |
| GPD | General Police Directorate |
| RPD | Regional Police Directorate |
| DHS | The Directorate of Health Service |
| GIS | Geographic Information System |
| IIGIM | Inter-Institutional Group of Incident Management |
| CA | Committee of Appeals |
| IDC | Internal Disciplinary Committee |
| LCPS | Local Councils of Public Safety |
| MCCS | Municipal Councils of Community Security |
| IBM | Integrated Border Management |
| KP | Kosovo Police |
| PRIMS | Police Resources Information Management System |
| SOP | Standard Operation Procedure |
| NCBT | National Center of Blood Transfusion |
| SC | Student Center |
| KPIS | Kosovo Police Information System |
| AP | Acting position |
| OO | Operational Order |



POLICIA E KOSOVËS
POLICIJA KOSOVA
KOSOVO POLICE

THE DIGITAL REPORTING PROGRAM “INFORM THE POLICE”

ELECTRONIC
PLATFORM THAT
ENABLES
CITIZENS TO RE-
PORT ALL CASES
TO THE KOSOVO
POLICE

GUARANTEED
ANONYMITY
AND SWIFT
RESPONSE

THE “INFORM THE
POLICE” App IS AN
ELECTRONIC
PLATFORM

ENABLES
CITIZENS
TO SUBMIT
TEXTS PHOTOS
AND VIDEOS

REPORT
24/7



COOPERATION,
PARTNERSHIP,
TRANSPARENCY

