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POLICING IN THE TIME OF PANDEMICS: Annual work report of Kosovo Police January - December 2020

2020





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POLICING IN THE TIME OF PANDEMICS:

ANNUAL WORK REPORT OF KOSOVO POLICE

JANUARY - DECEMBER 2020



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LIST OF ABBREVIATIONS

| | |
|-------|--|
| BIMS | Border Integrated Management System |
| DIIBV | Directorate for Internal Investigation and Background Verification |
| DPD | General Police Directorate |
| RPD | Regional Police Directorate |
| DHS | Directorate of Health Services |
| GIS | Geographical Information System |
| IGIM | Inter-Institutional Group of Incident Management |
| CA | Committee for Appeals |
| IDC | Internal Disciplinary Committee |
| LCPS | Local Committee for Public Safety |
| MCPS | Municipal Council for Public Safety |
| IBM | Integrated Border Management |
| KP | Kosovo Police |
| PRIMS | Police Resource Information Management System |
| SOP | Standard Operation Procedure |
| NCBT | National Center of Blood Transfusion |
| SC | Student Center |
| KPIS | Kosovo Police Information System |
| AWKP | Association of Women in Kosovo Police |
| AP | Acting Position |
| OO | Operational Order |



MR. Samedin MEHMETI
DIRECTOR OF THE POLICE OF THE REPUBLIC OF KOSOVO

The message of the General Director

Kosovo Police continues performing its function of service and protection of citizens with all of its capacities. We are constantly committed to professional service to the citizens of the country, whose safety is our interest and this is achievable by working in partnership with all members of the community, to provide security and solve problems affecting public safety.

Each year, Kosovo Police drafts an annual report to summarize the accomplishment of tasks and objectives set out in the annual work plan. This report reviews the achievements, highlights the activities and assesses how our institution is progressing in meeting its goals and objectives.

The year 2020 was an unusual year for Kosovo Police, given the fact that the COVID 19 pandemic has also affected in terms of planning and engagement, given the challenge of the risk of infection of police officers, where unfortunately we had a significant number of infected police officers, unfortunately some of them with fatal consequences.

However, we have managed to face these challenges with an uninterrupted activism and professional commitment to prevent the pandemic from affecting areas that fall within our competence, such as the fight against organized crime, economic crime, corruption, drug trafficking and others.

To achieve the objectives and goals, our work has

been mainly based on the Strategic Development Plan of the Kosovo Police 2016-2020 and in accordance with laws and other bylaws.

During this year we continued the path in building and developing police capacities as a long-term effort to reach all levels of a professional, reliable and transparent institution. This achievement has been made through material support, training, monitoring, counseling and strengthening accountability and oversight.

Given the major importance we have for a life and safe place of every citizen, we have continued and established cooperation with local and international institutions, preceded by inter-institutional agreements.

During this reporting period, there has been no lack of continuous support from our international partners, who have provided various donations, especially in different equipment.

The Kosovo Police will continue to change and evolve in order to adapt to any novelty, needs and new tasks that would arise. Therefore, we will be principled, to support our employees in their work, appreciating the results shown, in order to be willing and full of motivation, for a service as worthy as possible to the citizen.

Therefore, I cordially thank each employee of Kosovo Police for the achieved results.

EXECUTIVE OVERVIEW

Kosovo Police has 9,169 employees, of whom 8,176 are police officers, while 993 civilian staff. 84.91% of the police personnel are male, while 15.09% are female, where 84.60% are of Albanian ethnicity and 15.40% other ethnic communities.

The number of reported criminal offences has decreased for 9.43%. The number of arrested persons has been decreased for 0.87%. Road traffic accidents have decreased for 14.51%. Persons died on road traffic accidents have decreased for 28.31%. The number of cases of domestic violence has increased for 8.04%.

In order to prevent the spread of coronavirus within the Police, the Directorate for Health Services (DHS) has: (a) organized lectures with the topic "how to protect from coronavirus"; (b) 800 posters "no fear, more caution from Covid-19" have been placed and (c) 10,887 brochures "Coronavirus and mental health were distributed.

In implementing the UO for preparedness and reaction against COVID-19, in total 6500 police officers or 79.06% of uniformed police personnel have been engaged in:

- a) preventive patrol 24/7, initially in 2 shifts, in 12 working hours;
- b) providing safety in the Students centre as mandatory quarantine and the Infectious Diseases Clinic, 24/7;
- c) 166 check points on entrances/exits of 63 municipal areas in quarantine;
- d) 71,745 other check points;
- e) inspection of 12,880 citizens in self-isolation in houses;
- f) 2,326 police escorts;
- g) 5,994 assists to municipal inspectors, and
- h) 485 assists of health services.

For not complying the health provisions during the pandemic, Kosovo Police:

- a) has opened 1,760 cases by the article 249-250 of the Penal Code of the Republic of Kosovo, against 2,980 persons, of whom 1,235 persons have been arrested and 253 detained;
- b) has imposed 108,082 tickets based on the law no.07/L-006 for preventing and combating Covid-19 in the entire territory of the Republic of Kosovo;
- c) has imposed 65,009 remarks to citizens, and
- d) has completed 73,226 forms against offenders, which have been sent to Sanitary inspectorate.

During this reporting period, there have been disinfected all police facilities and were distributed:

- a) 37,696 protective masks against virus;
- b) 28,170 protective gloves against the virus;
- c) 170 protective clothes against the virus;
- d) 137 litres of alcohol 70% and 3,771 disinfectant 100ml

Despite the commitment in preventing the spread of coronavirus in the police, within this reporting period 790 police officers were infected with the virus COVID-19, of whom 13 police officers died, 3,037 police officers were in self-isolation, while the staff of the Directorate of Health Services within the Police has made 2,273 epidemiological surveys.

In order to provide security on borders, there have been undertaken: 154 operations, 151 joint patrols, 43 cases of international cooperation, 3,082 refusals of entries and 479 refusals to leave the Republic of Kosovo, 611 fines were imposed in the field of illegal stay and non-renewal of the residence permit.

Kosovo Police is constantly committed to establishing and strengthening cooperation with the public, electronic and print media. During this period there have been issued: 118 press releases, 170 police activities published, 365 24-hour reports; Police magazine "Protector", as well as the Police application "Report the Police"

Kosovo Police has identified 420 employees who have diseases of high risk to coronavirus and who have been allowed and recommended to stay home. Kosovo Police through the DHS has continuously supported these officers.



| Cases | |
|-----------|-----------|
| Year 2019 | Year 2020 |
| 43,668 | 40,759 |



| Criminal offences | |
|-------------------|-----------|
| Year 2019 | Year 2020 |
| 30,259 | 27,404 |



| Arrested persons | |
|------------------|-----------|
| Year 2019 | Year 2020 |
| 13,782 | 13,661 |



| Detained persons | |
|------------------|-----------|
| Year 2019 | Year 2020 |
| 4,732 | 4,780 |



| Destroyed criminal groups | |
|---------------------------|-----------|
| Year 2019 | Year 2020 |
| 37 | 28 |



| Seized fire weapons | |
|---------------------|-----------|
| Year 2019 | Year 2020 |
| 1,439 | 1,135 |



| Seized ammunitions | |
|--------------------|-----------|
| Year 2019 | Year 2020 |
| 30,438 | 32,747 |



| Persons died in road traffic accidents | |
|--|-----------|
| Year 2019 | Year 2020 |
| 113 | 81 |



| Tickets imposed on road traffic | |
|---------------------------------|-----------|
| Year 2019 | Year 2020 |
| 445,776 | 256,510 |



| Fines for minor offences in the field of migration | |
|--|-----------|
| Year 2019 | Year 2020 |
| 1,005 | 611 |



| Road traffic accidents | |
|------------------------|-----------|
| Year 2019 | Year 2020 |
| 16,222 | 13,868 |



| Entrances/exits of persons in borders | |
|---------------------------------------|------------|
| Year 2019 | Year 2020 |
| 18,145,881 | 11,348,216 |



| Persons and rallies of citizens | |
|---------------------------------|-----------|
| Year 2019 | Year 2020 |
| 335 | 222 |



| Refusal of entries in the Republic of Kosovo | |
|--|-----------|
| Year 2019 | Year 2020 |
| 3,029 | 3,082 |



| Refusal of exits from the Republic of Kosovo | |
|--|-----------|
| Year 2019 | Year 2020 |
| 940 | 479 |

PREVENTING THE SPREAD OF CORONAVIRUS COVID-19

In order to prevent the spread of virus COVID-19, in accordance with the plan of the Ministry of Health (MH) for preparedness and reaction against COVID-19, on 12 March 2020 the Kosovo Police drafted an OO on Preparedness and reaction against virus COVID-19, which aimed:

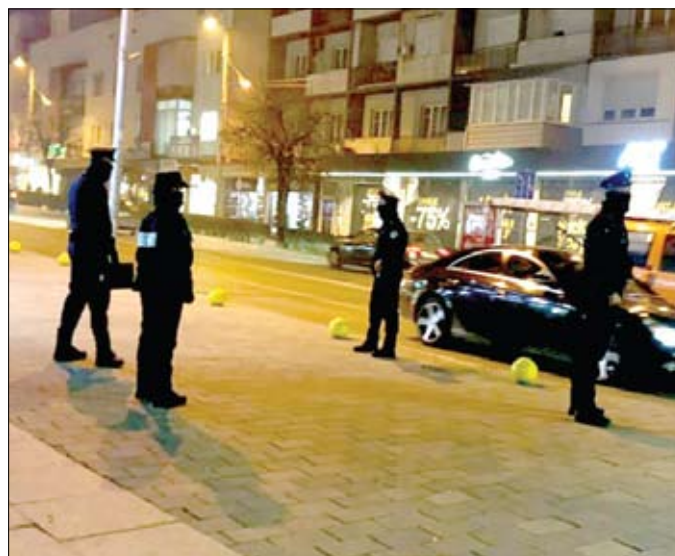
- a) The cooperation and coordination of activities with local and central institutions, responsible for prevention and combating the risks from coronavirus;
- b) preliminary preparation of operational police plans for dealing with epidemiological environments;
- c) establishing and creation of contacts, cooperating and harmonizing joint actions with health institutions, agencies and other response institutions in preventing and combating coronavirus;
- d) providing support in terms of security of agencies and other health and emergency institutions;
- e) Increase police vigilance for a safe and effective response, taking initially the measures for personal safety and others.

As a measure of preventing the spread of coronavirus in Kosovo, on 15th of March 2020, with the decision of the Government of Kosovo,



No.01/11, a public health emergency was declared and with the same decision, the institutions of the Government of the Republic of Kosovo are obliged to act in accordance with the national response plan and to activate the emergency support function 8 (FME8 public health and medical services)

After announcing the emergency of public health, on March 18, 2020, with the decision of the Government of Kosovo No.01/13, the Student Centre in Prishtina was directly taken into the management of the Ministry of Health. With this decision, each person who is proved or suspected to have been in contact directly with the diseased



person or suspected to be infected with COVID-19 shall be placed in quarantine. In order to provide sustainability of functioning the mandatory quarantine, the Ministry of Health was supported by: volunteers, the personnel of Students Centre (SC) and Police, which has been the responsible authority for providing 24 hours safety in the SC as mandatory quarantine with 112 police officers, with 14 static points, as the SC consists of 8 dormitories. In addition to providing safety to SC as quarantine, Kosovo Police has also increased its presence in the Hospital Service and Kosovo Clinical University, with special emphasis in providing safety the infectious clinic with 24/7 presence.

As a result of the situation in the field, on 19th of March 2020, the Acting Minister of Internal Affairs has taken the decision for activating the National reaction plan, where there was established the Inter-Institutional Group on Incident Management (IGIM) which consists of various authorities of safety system in Kosovo including the representative of Kosovo Police.

By activating the national reaction plan, Police has been mobilized in preventing the spread of COVID-19 and at the same time in fulfilling all police tasks provided in the Law on Police, the strategic development plan 2016-2020 of Police and the work plan of Police 2020, but now in new circumstances, acting in epidemiologic environments.

To ensure the coordination of inter-institutional activities in preventing the spread of coronavirus in Kosovo and to prevent the spread of the virus within the Police, Kosovo Police has activated the Command Centre for Operations Management in the General Police Directorate (GPD) and Regional Police Directorates (RPD) levels and has sent the representative in the:

- Committee for coordination and assessment of emergency situation with COVID-19, established



by the Ministry of health, and in the;
-Operational Centre of the Ministry of Internal Affairs

A total of 6,500 police officers or 79.06% of the uniformed Police personnel have been engaged in the implementation of the OO Preparedness and Reaction against Coronavirus COVID-19, who have been engaged in: (a) 24/7 preventive patrol initially with 2 shifts, in the 12-hour schedule; (b) providing SC security such as mandatory quarantine and Infectious Diseases Clinic; (c) 166 entry / exit checkpoints of 63 quarantined municipal areas; (d) 71,745 other checkpoints; (e) inspecting 12,880 citizens who find themselves in self-isolation at home; (f) 2,326 police escorts; (g) 5,994 assistance to sanitary / municipal inspectors, and (h) 485 assistance to health services.

During this reporting period, within the police activities oriented in implementing the OO for non-acting according to health provisions during the pandemic, are: (a) 1,760 opened cases by the article 249-250 of the Kosovo Penal Code, against 2,980 persons, of whom 1,235 arrested and 253 detained; (b) imposed 108,082 fines (tickets)



based on the Law.no.07/L-006 for Prevention and Fight of pandemic Covid-19 in the territory of the Republic of Kosovo and (c) imposed 65,009 remarks to citizens.

After the decision of Government No.01/10 dated 05.07.2020, there has been established the cooperation between the sanitary inspectors and other municipal inspectors with Police, where due to the small number of inspectors and not being able to cover all points, the support of Police was required in completing the forms of minor offences and their delivery to the sanitary inspectors, which then shall continue with imposing the punitive measures. In accordance with this decision, Police has completed 73,226 forms of minor offences which then have been taken to the Sanitary Inspectorate.

In order to prevent the spread of coronavirus within the Police, Police through the Directorate of Health Services (DHS) has identified 420 police employees who have diseases of high risk to coronavirus, who have been allowed and recommended to stay at home. During this reporting period, there have been

disinfected all police facilities, 37,696 protective masks were distributed (21,064 surgery masks and 13,045 masks for more uses, 3,487 craft masks and 100 FFPD masks), 170 protective clothes against virus, 28,170 protective gloves against virus; 137 litres of alcohol and 3,771 disinfectant 100ml. the DHS personnel have also carried out a large number of awareness activities regarding the prevention of coronavirus spread in the Police, starting with:

- lectures with the topic how to protect from coronavirus;
- placed 800 posters for prevention of coronavirus spread;
- Distribution of 10,877 brochures/guidelines for prevention of coronavirus spread.

Despite the great commitment in preventing the spread of coronavirus in the police, within this reporting period, 790 police officers were infected with the COVID-19 virus, of whom 13 police officers died, 3,037 police officers were in self-isolation, while the staff of the Directorate of Health Services within the Police has done 2,273 epidemiological investigations.

SECURITY, PUBLIC ORDER AND PEACE

Through a close cooperation with the citizens as well as with all relevant local and international institutions in the field of security, Kosovo Police has achieved significant results in combating the disturbing phenomena of society, despite many challenges that have been presented during the fulfilment of police objectives, as a result of the declaration of a state of emergency for public health in Kosovo.

During the reporting period, Kosovo Police has recorded in total 40,759 cases, from which 27,404 have been classified as criminal offences, while 13,355 cases have been classified as minor offences and cases of other natures. Compared with the same period of 2019, the number of cases has decreased for 6.61%, the number of criminal offences has decreased for 9.43% and the number of minor offences and cases of other nature have also decreased for 0.40%. Distinct increases/decreases have been noticed as following:

- Number of murders, has been increase, from 23 to 29 or increased for 26.08%;
- Number of serious bodily injuries has decreased from 265 to 250, or decreased for 5.66%;
- Number of thefts has been decreased from 4,519 to 3,863, or decreased for 14.51%;
- Number of serious thefts has decreased from 3,803 to 3,455, or decreased for 9.15%;
- Number of robberies has also decreased from 171 to 148, or decreased for 13.45%;



- Number of cases of domestic violence has increased 1,915 to 2,069, or increase for 8.04%.

Kosovo Police has detained 4,780 persons suspected to be involved in criminal acts, where compared with the same period of 2019, we have increase of 1.01%. Kosovo Police has also arrested 13,661 persons, who in cooperation with the respective authorities have been taken in further proceedings. Compared with the same period of the previous year, there can be noticed a decrease of 0.87%.

In various operations, Kosovo Police has confiscated 1,135 fire weapons of various types and compared with the same period of 2019 we have a decrease of 21.12%, as well as have been confiscated 32,747 amounts of ammunition of various calibres and compared with the same period of 2019, we have an increase of 7.58%. During this period, Police has registered in total 222 protests and rallies, on which Kosovo Police performed a series of police duties. Compared with the same period of 2019, there can be noticed a decrease of protests and rallies for 33.73%.

In addition to the police engagement in fulfilling





the strategic objectives of the Police foreseen for 2020, during this period, the Police has provided its ongoing support to other relevant authorities in fulfilling their duties defined by law, where 7,870 assists have been provided. Compared with the same period. Compared with the same period of the previous year, there can be noticed an increase of providing assistance for 20.50%.

In addition to the engagement in preventing the spread of corona virus in the Republic of Kosovo and in fulfilling all police duties provided by the Law on Police and the work plan of the Police

for 2020, Kosovo Police has provided 24-hours security in 123 static points of the facilities of special importance, such as: diplomatic, governmental, police, ministerial of which 24 static points of facilities of orthodox cultural and religious heritage.

Whilst for all other facilities of special importance, Kosovo Police takes care with regular patrols, where based on the evaluations, it undertakes other necessary activities for the safety of such facilities.



ROAD TRAFFIC SAFETY

Road traffic safety continues to be a challenge not only for Kosovo, but also for many countries in the Europe and the world. To address this challenge, Kosovo Police is continuously making great efforts to increase road traffic safety by using an approach to providing safety, which at its core has: (i) prevention (with proactive and reactive methods) and the detection of all activities that may adversely affect the overall safety of road traffic, (ii) coordination of police actions, with particular emphasis on police organizational units, then inter-institutional, international, civil society as well as various experts in the field of road traffic safety in its broadest sense, which at its core also has (iii) the strategic orientation of addressing the challenges in road traffic.

To address the challenges in the road traffic, Kosovo Police has drafted and implemented 6 operational plans regarding the provision of road traffic safety and there have been drafted 64 analytic reports and 13 inspections of road infrastructure, which have been oriented in identifying and addressing the negative phenomena in the road traffic, including the phenomenology and etiology of accidents. Police has drafted 241 reports/letters regarding the condition of road infrastructure, which have been addressed to the respective institutions. Kosovo



Police has held 108 meetings and participated in 25 shows on TV/radio and 7 awareness campaigns/activities/lectures on schools, which have been focused on increasing the road traffic safety.

Within the engagement of Police in increasing the road traffic safety, Police has imposed 256,510 tickets for minor offences in road traffic and at the same time has managed to decrease the number of accidents in the road traffic and the number of died and injured persons in road accidents.





Within this period, there can be noticed a decrease of the number of:

- Road traffic accidents, from 16,222 to 13,868 accidents, or decrease for 14.51%;
- Accidents with fatality, from 100 to 76 accidents, or decrease for 24%;
- Accidents with injuries, from 6,148 to 5,406 accidents, or decrease for 12.06%;
- Accidents with material damage, from 9,974 to 8,386 accidents, or decrease for 15.92%.

Unfortunately, despite the great efforts of Police, during this period:

- 81 persons have died, which compared with the same period of 2019 there is a decrease of 28.31%;
- 10,243 persons have been injured, which

compared with the same period of 2019, there is a decrease of 13.63%.

Regarding the activities of the Decision-Making Commission about the submitted objections for imposed offences by the Police, during this period of time, in total have been submitted 3,547 objections (complaints), 341 sessions for the review of objections have been held and 3,547 decisions have been compiled.

As a part of commitments in increasing the road traffic safety, during this period 603 escorts of dangerous substances and 125 escorts of important personalities were realized, in accordance with the OO for readiness and reaction against COVID-19.



¹ Compared with the same period of 2019, the number of tickets imposed for minor offences in the road traffic has decreased for 42,30%. It is worth mentioning that besides the engagement in providing road traffic safety, the traffic units have also been engaged in combating and preventing the spread of COVID-19 in Kosovo, where together with other police unit have imposed 108,082 tickets based on the Law COVID-19, 73,226 forms of tickets have been sent to the Sanitary Inspectorate and 65,009 from Kosovo Police to citizens.

PREVENTION AND COMBATING OF THE ORGANIZED CRIME, SERIOUS CRIMES, ECONOMIC CRIMES AND CORRUPTION, TERRORISM, VIOLENT EXTREMISM AND RADICALIZATION.

During this reporting period, as a part of police activities oriented in prevention and combating the organized crime, serious crimes, economic crime and corruption, terrorism, violent extremism and radicalization, there have been carried out 572 operations, 945 raids and controlled premises. Within this period, 1,613 cases have been processed, 908 of them are new cases, 495 cases are received from other units within the Kosovo Police, 205 cases were transferred from previous years, while 5 cases are transferred in other units. 1,050 criminal charges have been filed, 67 of them with unknown perpetrators, 983 criminal charges with known perpetrators against 1876 persons. Within this reporting period, 1,476 suspects have been arrested for serious criminal offences and 481 persons are detained as well as 28 criminal groups have been destroyed.

In combating the trafficking in human beings, during this period have been registered 64 cases, 104 suspects have been arrested and 37 criminal

charges have been forwarded to the Prosecution and Court against 88 suspects and 17 fines for minor offences against 38 suspects, from them, for: (a) trafficking with human beings have been registered 20 cases, 12 suspects arrested and 8 criminal charges have been filed against 13 persons; (b) for enabling prostitution have been initiated 11 cases where 32 suspects have been arrested and 12 criminal charges filed against 39 persons; (c) dealing with prostitution have been registered 17 cases, 36 persons have been arrested and 17 fines for minor offences have been forwarded against 38 persons; (d) 16 cases of sexual services of the victim of trafficking and other criminal offences of this nature registered, 24 suspects have been arrested and 17 criminal charged filed against 26 persons. 17 victims have been identified and 8 victims of trafficking were sheltered. Within the awareness campaign with the motto “Don’t be silent, stop trafficking with human beings” Police has realized the operational plan “autumn 2020” in the entire territory of the



Republic of Kosovo. During the operations, 17 premises and 133 persons have been controlled. The municipal inspectors have closed 3 premises and imposed fines and remarks for the lack of proper business documents.

In the field of prevention, investigations and detection of trafficking with narcotics, there have been initiated 1,005 new cases, 1,144 persons arrested and 714 criminal charges against 938 suspects have been forwarded. From them, for: (a) trafficking 170 cases, 276 persons arrested and 185 criminal charges have been filed against 284 suspects; (b) drug possession have been registered 802 cases, 847 suspects arrested and 508 criminal charges have been filed against 633 suspects; (c) for cultivation have been registered 33 cases, 21 suspects arrested and 21 criminal charges have been filed against 21 suspects and 1 case has been initiated for other drugs. From the overall number of cases, for heroine have been initiated 37 cases and 48 suspects arrested, for cocaine 38 cases and 70 suspects arrested, for marijuana 898 cases and 1,005 suspects arrested while 33 cases

have been initiated and 21 suspects arrested for cultivation of cannabis. 9 kg 803.65 g of heroine, 2 kg 676.85 gr cocaine; 225.42 gr ecstasy; 256 kg 717.9 gr marihuana, 5622 cannabis plants, have been confiscated.

In the field of combating economic crime, corruption and wealth there have been registered 183 cases, 128 suspects arrested and 127 criminal charges filed against 289 suspects. For the criminal offence: (a) against the official duty/corruption 87 cases, 29 persons arrested and 60 criminal charges filed against 144 suspects; (b) against the economy, have been registered 55 cases, 96 suspects arrested and 42 criminal charges filed against 112 suspects; (c) against the wealth, 22 cases registered, 11 suspects arrested and 29 criminal charges filed against 46 persons; (d) 12 cases of usury, 10 suspects arrested and 7 criminal charges filed against 19 suspects; (e) 7 other criminal offences related to economy have been registered, 7 suspects arrested and 9 criminal charges filed against 10 suspects.

In the field of serious crime investigation, during this period 67 cases were handled, of which 60



new cases and 7 cases carried over from the previous year. 12 suspects were arrested, a total of 42 criminal charges were filed (for serious crimes 38 charges and 4 criminal charges for war crimes) against 446 suspects (290 for war crimes). Police, in cooperation with the Institute of Forensic, have searched the locations for the remains of missing persons. In 9 locations have been found bones and procedures for exhumation, exhumation, autopsy and bone identification were continued. Regarding war crimes, 67 persons were interviewed as complainants and witnesses and 1 person as a suspect.

Preventing and combating terrorism, violent extremism and radicalism - the fight against this phenomenon, Kosovo Police continues to address strategically, starting with cooperation at the local level through the Municipal Community Safety Councils (MCSC), Local Committee for Public Safety (LCPS), until the implementation of the state strategy against terrorism and action plan 2018-2023, then the national strategy of the Republic of Kosovo for preventing and combating the informal economy, money laundering, financing of terrorism and financial crimes 2019-2023, as well as in accordance with Kosovo Police manual "Proactive Police Approach - The role of Community Policing in identifying and



preventing violent radicalism and extremism leading to terrorism".

During the period of time, the specialized authorities for the prevention and fight against terrorism within the Kosovo Police have handled a total of 40 cases, of which 7 new cases and 33 transferred cases. 3 persons were arrested, as well as 7 criminal charges were filed against 22 persons. 2 operations have been undertaken, where 3 operational plans have been realized. The data of persons who are suspected of being, are or plan to join terrorist organizations is constantly updated. Police continuously search on the Internet to identify persons on the police interest, press releases issued by persons supporting various terrorist organizations, threats of various persons being invoked in terms of inciting terrorism.



BORDER INTEGRATED MANAGEMENT, SURVEILLANCE AND CONTROL

Kosovo Police has shown a special commitment in the field of border control and surveillance, control of stay and movement of foreigners, combating cross-border crime, and advancing cooperation between the authorities responsible for Integrated Border Management (IBM). As a result of cooperation and coordination of activities, IBM authorities, the borders of the Republic of Kosovo have been crossed by: 11,348,216 persons, which compared to last year shows a decrease of 37.46%; 4,440,860 motor vehicles, which shows a decrease of 27.41% compared to the same period of the last year, as well as 305 trains, which compared to last year also shows a decrease of 78.92%.

As part of the control of entries and exits of persons at the border crossings, 1,697 important persons were identified and processed.

Regarding the control of the second line, the members of Kosovo Police, in accordance with the principles of IBM, have managed to control:

Table no.1: Second line of control

| Categories | Year 2019 | Year 2020 | % |
|------------|-----------|-----------|--------|
| Persons | 63,764 | 35,197 | -44.80 |
| Vehicles | 29,551 | 21,282 | -27.98 |
| Documents | 17,838 | 7,625 | -57.25 |



During providing security on the borders of the Republic of Kosovo, as a result of various legal violations, the members of Kosovo Police have opened 658 criminal cases of criminal offences, 184 minor offenses, have imposed 611 fines for minor offenses in the field of migration and foreigners. The Border Police have arrested: (a) 687 persons for various criminal offenses; (b) 760 persons with domestic orders; (c) 9 persons with different orders (international, etc.) and detained 122 persons.

In order to meet the objectives set for the reporting period, the officers of Border Police have conducted 544 inspections in the field of foreign migration, 3,082 entry refusals, 479 exit refusals as well as have conducted 494 verifications of visa applications of the Republic of Kosovo. The officers of Border Police have also executed 34 deportations, 95 forced deportation orders, 150 voluntary deportation orders and handled 1,409 requests for asylum seekers.

During this period, the Border Police conducted 154 joint operations and 151 patrols with neighbouring countries (Albania, Macedonia and Montenegro). Regarding integrated border management, there have been conducted: 62 working meetings within the Police, 139 meetings with IBM authorities, while 43 activities were of the international character.



HUMAN AND MATERIAL CAPACITY BUILDING

Kosovo Police was established on September 6, 1999, at that time consisted of 176 members, now it has 9,169 employees, of which 8,176 are police officers, while 993 civilian staff. Of this number, 84.91% of police personnel belong to males, while 15.09% to females, of which 84.60% belong to ethnic Albanians, while 15.40% belong to other ethnic groups.

Taking into account the importance of its continuous development, Kosovo Police continuously invests in its staff, starting with the recruitment of new generations of police officers, providing modern knowledge in the field of law enforcement, setting up basic systems data, necessary for the most effective and efficient performance of police work, supply of all necessary equipment for the performance of police duties, renovation / repair and fix the infrastructure of police facilities, as well as increasing the health and well-being of its officials.

During this period, the 55th generation with 427 police cadets completed the basic training for the general police and continued with practical-field training, while, as a result of an analysis of the need to complete the organizational structure with new staff, during this period, there have been promoted: 1 lieutenant colonel, 1 major, 2 captain and 127 lieutenants. For the distinguished commitment of the members of Police there were awarded: 230 medals for Loyalty Service, 4 medals of Police



Shield, 18 medals for Praise, 26 Praises and 21 Appreciation letters from the General Director.

The (21) twenty first anniversary of the establishment of Police finds Kosovo Police with twenty one (21) heroes, fallen on the line of duty. For this, the President of the Republic of Kosovo, decorated with the order "Hero of Kosovo" 19 police officers fallen in the line of duty.

For the ongoing support provided to the Police, the General Director has awarded: three (3) letters of thanks to the staff of the Hospital Service and the Clinical and University Clinical Centre of Kosovo; one (1) letter of thanks to the Kosovo Security Force; two (2) letters of thank and two (2) KFOR Police plaque; and one (1) Police plaque to the



former Head of the OSCE Mission, Ambassador William WALKER

During this period, the Training Division has organized 31 trainings for its 1,003 members and 47 recertification for 499 police officers. In cooperation with other organizations, 202 trainings were organized for 1,631 members. Whereas, 35 activities were organized abroad (trainings, meetings, conferences) for 75 police officers. 93 police officers are studying at the Kosovo Academy for Public Safety. Whereas, 3 police officers are undertaking studies abroad.



Kosovo Police and the Association of Women in Kosovo Police continuously promotes the values of Kosovo Police in various events, organized at local and international level, in

order to increase cooperation and coordination of activities in addressing police challenges, where it has organized the Annual Meeting of the Board of the International Association of Women in Police (IAWP), which was held from 07 - 08 March 2020 at the Emerald Hotel in Pristina, as well as has organized the international conference “The role of police officers in responding to transnational threats” which was held from 09 - 10 March 2020, in Prishtina.

The Annual Meeting of the Board of International Association of Women Police (IAWP), was held for the first time in the Balkans in 105 years of history of this prestigious police association that is spread almost all over the world. The aim of this association is to strengthen, unite and increase the capacity of women in policing internationally (the IAWP now counts 73 different countries of the world, including a total of 26 regions). In the annual board meeting held from 07 - 08 March 2020 have participated 27 members from around the world such as: America, South Africa, England, Canada, New Zealand, Trinidad and Tobago, Bangladesh, Indonesia, etc...The meeting was

chaired by the IAWP President and other members of the Governing Board. IAWP Board Meeting and International Conferences have been supported by the OSCE Mission in Kosovo, US Embassy in Kosovo-INL Program and ICITAP.

From 9 to 10 of March, an international conference “The role of police officers in responding to transnational threats” was held, where there participated over 200 attendants from various law enforcement institutions in Kosovo, members of the board of the Women Police Association, representatives of Police from the countries of Albania, Montenegro, Northern Macedonia, Slovenia, etc. The two-day agenda of the conference envisaged the development of works in different panels, where panellists were personalities of different levels: (a) the former President of the Republic of Kosovo; (b) the Minister of Internal Affairs; (c) the Director General of Police; (d) US Deputy Ambassador; (e) Head of the EU Office; (f) ICITAP Program Manager; (g) the Ombudsperson; (h) representatives from the OSCE Mission in Kosovo, (i) presidents of the Police Association and the IAWP, (j) members of the Assembly of the Republic of Kosovo; (k) representatives from the Office of the Prime Minister for Gender Equality, and (l) various representatives of local and international institutions.

In this conference, among others, experts from different fields discussed important topics for the security and role of women in the police, the challenges in recruiting women in security institutions and barriers to their advancement, the understanding of gender-based policing as an opportunity for the development of gender accountability in the Police, police-centered approach to victims during trials and case management, cases of domestic violence, trafficking in human beings, violence and abuse related to technology and violent radicalization, as well as other topics.

To fulfil all these obligations successfully, Kosovo Police, for 2020, has available the budget of € 114,338,928.49. The amount of € 91,988,941.63 were used for the salaries of police officers, while € 16,646,163.57 were spent on the modernization



and maintenance of police infrastructure and equipment. Due to the increased commitment of the Police in the operational plan for preparedness and response against the COVID-19 virus, within this period there has been observed an increase in fuel consumption for police vehicles by 4.44%, compared to the same period of 2019. Within During this period, 113 procurement projects were initiated in the amount of € 13,186,841.54. Out of 113 procurement projects initiated, 83 were for supply, 18 for service and 12 for work.

To ensure a professional approach to law enforcement, the Kosovo Police monitors, controls and investigates the actions of its officers. As a result of this internal control during this period, the Directorate for Internal Investigations and Verification of Background, has administered 1,348 disciplinary cases, of which 719 cases transferred from previous years, while 629 cases opened during 2020. During this period 588 cases were completed, of which 231 were from previous years, while 357 cases from 2020. Out of a total of 588 completed cases, 248 cases were with grounded status, 78 with ungrounded status, for 8 cases there is no action, for 251 cases have ceased investigations, while 3 cases have been returned to the Kosovo Police Inspectorate.

The Internal Disciplinary Commission have received 258 cases with 402 alleged violators, 231 cases were reviewed and 380 disciplinary decisions have been issued, while for 2021 have remained 115 disciplinary cases with 167 alleged violators. Out of a total 417 cases received during 2020, 37 cases were transferred from the previous year, the

Commission of Appeals has reviewed 400 cases, of which: in 288 cases it was found that the complaint was ungrounded and the decision remains in force. ; in 18 cases the complaint was grounded and approved; in 35 cases the appeal was partially grounded and the decision was partially amended; in 50 cases the decision was returned to complete the investigation, while in 9 cases the appeal was rejected because it was filed out of time, withdrawn by the complainant, ungrounded or the appeal did not contain sufficient reasons.

The internal Police control has been strengthened with internal audits and inspections. As a result of this control, during the reporting period, the Audit Office within the Police has conducted 7 regular audits, for which 39 recommendations have been given. These audits have been conducted in various areas of implementation of laws and bylaws related to the field of procurement, finances and assets management, as well as in the field of implementation of administrative procedures for police personnel.

In the framework of internal inspections, Police has conducted 62 regular inspections as well as 75 extraordinary inspections in all areas of inspection of the work of the Police. 197 recommendations were given for the findings of these inspections.

Following are the strategic development activities of the Police during this period:

a) The preliminary consultation stage of the draft law on the retirement of police officers has been completed and it has been proceed to the Minister

of Finance to sign the cost;

b) The draft amendment to the Law no.03 / L-118 on public gatherings has been finalized, where the letter for sending this draft for comments to the Venice Commission has been prepared;

c) Draft amendment of the AI no. 02/2018 on Work Relations in Kosovo Police is in the process of finalization;

d) the process of drafting the AI for the use of surveillance cameras in public places has been completed, the purpose of which is: (i) To supplement local legislation and creation of a stronger legal basis for the use of police surveillance equipment in public places; (ii) Establishing rules and procedures for the use of surveillance cameras in public places by the Police; (iii) Controlling and monitoring police work and actions;

e) The process of evaluation of the realization of objectives foreseen by the strategic development plan of Police 2016-2020 has been completed;

f) the working group for drafting the strategic development plan of the Police 2021-2025 has been established, where within the process of drafting the strategic development plan 2021-2025, the draft proposals have been drafted for strategic objectives, specific objectives and activities;

g) The integrated strategy of Intelligence Led Policing and Community Policing has been drafted and approved;

h) A working group has been established to draft a regulation on the integrity of Kosovo Police and within this period the first draft of the regulation has been drafted;

i) The standard operating procedure (SOP) for the processing of cases and the subject competencies of investigations has been drafted and approved;

j) SOPs for Discipline, Internal Disciplinary Commission and Complaints Commission have been updated;

k) 5,213 legal comments were provided to verify the criminal background, 126 legal interpretations, professional

opinions and legal advice were provided, and 42 cooperation agreements were signed.

Due to the lack of legal infrastructure and legal clarifications in the field of policy of punishment and imposing sentences of natural and legal persons, who violate the rules, decisions and instructions issued by the competent authorities, the Police has faced difficulties in implementing Governmental decisions, in preventing and combating the pandemic. By identifying legal gaps in the policy of punishment and sentencing, the Police has managed to contribute to the initiation of the procedure for drafting Law no. 07 / L-006 on prevention and control of the COVID-19 pandemic in the territory of the Republic of Kosovo, which authorizes the Police in imposing penalties on persons who violate the rules, decisions and instructions issued by the competent authorities.

Taking into account the importance of international cooperation in the field of law enforcement, on July 27, 2020 was signed a cooperation agreement between the Ministry of Internal Affairs of the Republic of Kosovo (MIA) and EUROPOL, which aims to strengthening the capacity of the Police in preventing and combating international organized crime, terrorism and other forms of serious crime. Through this agreement, it has been achieved that the Kosovo Police be treated equally as the police services of countries in the region, which have signed agreements similar to EUROPOL. At the same time, a Kosovo police liaison officer is expected to be sent to EUROPOL headquarters in The Hague soon.



The health of police personnel has been a constant focus of the organization. In order to identify, address and prevent diseases and other psycho-emotional phenomena in the Kosovo Police, where during this period, in addition to engaging in preventing and combating the spread of COVID-19 within the Police, the staff of the Directorate of Health Services (DSH) within the Police has also been engaged in:

- a) providing health support for the police officers with high risk against COVID-19;
 - b) provision of psychological support in the management of anxiety and panic to police personnel, caused by COVID-19, where 197 psychological sessions and 77 psychological assessments were held;
 - c) provision of medical support for 4,987 Police officers;
 - d) support of police operations with ambulance in 21 operational plans and 6 assistances;
 - e) Voluntary blood donation campaign for the needs of the National Center for Blood Transfusion (NCTC) where 516 police officers participated.
- Kosovo Police has paid special attention to the development of information technology modernization and the expansion and maintenance of communication and information management systems in accordance with the Strategic Development Plan for 2016-2020. In the framework of Information and Communication Technology (ICT), the activities aimed at providing sustainability: (a) Integrated Police Information System (IIPS); (b) Police Resource Management Information System (PRIMS); (c) Integrated Border Management System (BIMS); (d) Camera surveillance system at police facilities; (e) 3D-GIS Project; (f) Implementation of the new system for emergency lines 192; (g) Upgrading the VoIP Telephone System, have been continued.;

Kosovo Police has been continuously committed to establishing and strengthening cooperation with the public, electronic and print media, in order to increase transparency in police actions. It has

also supported and promoted several awareness campaigns in the general social interest, with special emphasis in the field of road safety, against drug use, etc.

During the reporting period, the Police has:

- a) released 815 press in writing;
- b) published 365 24-hour reports;
- c) published 170 various police activities in various social Police networks;
- d) designed and published 45 police projects;
- e) drafted and published Kosovo Police magazine "PROTECTOR" and
- f) published Video clips, awareness brochures related to the Kosovo Police application "Report the Police".

Considering the fact that Kosovo Police is led by the principle of democratic policing, the transparency to society and the public in general is essential for the functioning of the Police, during this period, the Police website was redesigned and launched, the new website (www.kosovopolice.com), which had 1,076,033 visits during the year has been launched. Whereas, the official website of Kosovo Police in the social network 'Facebook' <https://facebook.com/Kosovopolice/> has a total of 63,945 active followers in the social network.

Among the most viewed on the official website of the Police - on Facebook, are the posts related to service to citizens. As a result, the article which was posted on April 11, 2020, for a missing person, a search plan for the citizen B. O was conducted in which 96 police officers from different police units, including the K-9 (dog unit) unit, were engaged. This article has reached a viewership of up to 104,666 people. Also, 4,833 people reacted, commented and shared this information.

Citizens have shown greater interest in the news for the police officer Sami THAQI who lost his life on January 28, 2020, while performing his official duty in the village Zhur. This news deeply touched the feelings and has been watched by over 199,863 people and has had over 2.8 thousand comments.



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