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## Policia e Kosovës / Policija Kosova / Kosovo Police

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# KOSOVO POLICE ANNUAL WORK REPORT

January - December 2021

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- Aplikacioni lajmëro Policinë
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Report title: **Kosovo Police Annual Work Report**  
January - December 2021

Drafted by: **Lieutenant Fahrije LUTFIU**  
Sector of Strategic Planning  
Directorate for Strategic Planning and Legal Affairs

Supervisor: **Major Sadik SHEFQETI**  
Deputy Chief of Sector for Strategic Planning Directorate of Strategic Planning and Legal Affairs

Approved by: **Colonel Riza SHILLOVA**  
Director of the Directorate of Strategic Planning and Legal Affairs

**mr. Dejan JANKOVIĆ**  
Deputy General Director of Police for Resources

Authorized by: **mr. Samedin MEHMETI**  
General Director of the Police of Republic of Kosovo

Lecturer: **Merita CANOLLI-GASHI**  
The office of Information and Public Relation General Police Directorate

Translation in English and Serbian: **Translation Sector**  
General Police Director

Graphical Design: **Çajup KAJTAZI**  
Webdizajner  
Office of Information and Public Relation General Police Directorate

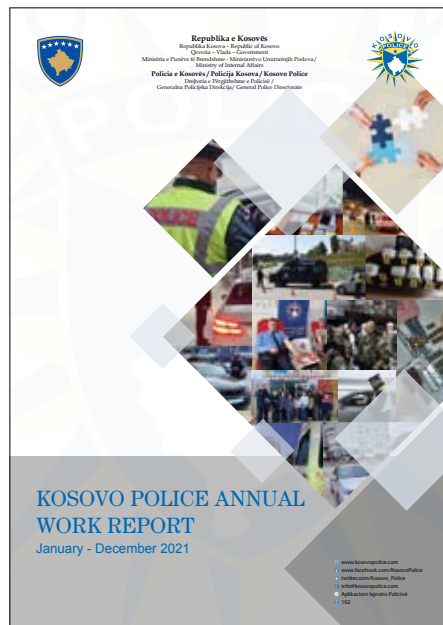
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# KOSOVO POLICE ANNUAL WORK REPORT

## January - December 2021



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## LIST OF ABBREVIATIONS

BIMS	Border Integrated Management System
DIIBV	Directorate of Internal Investigation and Background Verification
GDP	General Directorate of Police
RPD	Regional Police Directorate
DHS	Directorate of Health Services
GIS	Geographic Information System
CA	Committee of Appeals
IDC	Internal Disciplinary Committee
LCPS	Local Committee for Public Safety
MCSC	Municipal Council for Security in Community
IBM	Integrated Border Management
KP	Kosovo Police
PRIMS	Personnel Resources Information Management System
SOP	Standard Operational Procedure
NBTC	National Blood Transfusion Center
SC	Student Center
KPIS	Kosovo Police Information System
AWKP	Association of Women in Kosovo Police
AP	Acting Position
OO	Operational Order

## The message of the General Director of Police



### MR. Samedin MEHMETI

General Director of the Police of Republic of Kosovo

I have the honor to present you the Kosovo Police annual work report for 2021 that presents all the results and achievements of our work, challenges, analysis as well as the identified field requiring our increased engagement.

The data shown in this report helps us conduct the necessary analysis to better understand challenges and needs to increase human and technical capacities as well as the necessary planning in order to decrease level of criminality as much as we can and provide safe and secure environment for all citizens of the country regardless.

Unfortunately, this year as well, we have worked in pandemic conditions because of the virus COVID-19 facing difficulties brought by this situation for the entire society as well as for the institutions of the country including our organization. Except being engaged in additional tasks our personnel was attacked by this virus as well. This situation made us face with the lack of personnel although thanks to our commitment, organization and readiness for the service we successfully performed our duties received from central authorities as a part of interinstitutional chain of fighting and preventing COVID-19.

Since we have been challenged this year as well from the pandemic caused by virus 'corona', despite the challenges we faced we tried that with our entire possible capacities engage in all other primary tasks based on the legal mandate to provide safety to the citizens of our country.

In this annual report we can find our achievements, results, challenges, needs and plantings needed to be done in order to advance and make additional activities in certain sources to achieve our goals and objectives in increasing Kosovo Police performance.

Since the last year with the year of work and activity

accompanied by the COVID-19 measures, the given statistics in this report are compared with the annual report of 2019, as an ordinary year of work, where in this year's report statistics we find an increase of general cases but decrease in criminal offenses, including the decrease of number of thefts and robberies, while the number of reporting of domestic violence has increased.

A challenge that still remains is the traffic safety where Kosovo Police was continuously engaged with proactive and reactive actions, awareness raising campaigns, cooperation with other relevant institutions and other actors. Aware that road traffic safety, as well as the organization and maintenance of a regular and functional road traffic system requires a multi-disciplinary approach, we will engage and take all actions within the competencies and authorizations and at the same time we will encourage other institutions by offering full cooperation, because only by a joint commitment, undoubtedly we will achieve the desired results.

For this year it is worth mentioning the continuation of police activities in prevention and combating of organized crime, serious crimes, economic crime and corruption, terrorism, radical extremism and radicalism, where during this period are conducted investigative activities, operations and arrests where 49 criminal groups were destroyed.

As for the Border Police, it displayed a special commitment in border control and oversight, combating smuggling, control of stay and movement of foreigners, combating border crime as well as the advancement of cooperation between responsible authorities for Integrated Border Management.

During 2021 we were also committed in increasing human capacities, personnel training and continuous development through adequate professional programs.

During this year, Kosovo Police was enriched with 56th generation and we are in the process of recruitment for new police candidates and it is the first time that the application process went online, a process that made it easier for the applicants themselves as well as for the police personnel engaged in this process. It is worth mentioning that the process of testing is being prepared to be held online as well.

Along all the achievements, results and challenges in front of us, I want to express my recognition and appreciation as well as the unreserved support to the hard work of Police members, who are giving their continuous contribution in our common journey.



## EXECUTIVE SUMMARY

In Kosovo Police there are employed 9,079 employees, out of which 8,113 are police officers and 966 civilian staff. 85.04% of Police Personnel are male while 14.96% are female, 84.82% are Albanians, 15.18% belong to other communities.

Number of reported criminal offenses increased for 9.86%.  
 Number of arrested persons increased for 12.93%.  
 Accidents in road traffic were increased for 53.41%  
 Number of persons who lost their life in traffic accidents has been increased for 37.03%  
 Number of domestic violence cases has been increased for 17.54%.

In order to prevent the spread of virus COVID-19 within the Police, through the Directorate of Health Services (DHS), there are conducted a number of awareness raising activities related to the prevention of spread of virus in the Police where Posters and delivered and placed: *“When your times comes, get vaccinated”*, *“Entering without a mask is not allowed”* and *“Say stop to breast cancer”*.

**In the implementation of OO for Readiness and reaction against Virus COVID-19 there are engaged a total of 6500 police officers or 80.11% of uniformed Police personnel in the following activities:**

- a) Preventive patrolling 24/7, initially with 2 shifts, in the 12 hour schedule;
- b) 167,821 check points
- c) In the inspection of 20,634 citizens that are in self isolation at home;
- d) 3,993 police escorts;
- e) 5,046 assisting municipal inspectors, as well as
- f) 1,136 assists for health services.

As a result of not acting pursuant legal provisions during the management with pandemics, Kosovo Police:

- a) Imposed 199,198 tickets for minor offenses based on the Law nr.07/L-006 on prevention and combating the pandemics Covid-19 in the territory of the Republic of Kosovo;
- b) There were 50,058 Remarks from Kosovo Police.

During this reporting period there are delivered:

- a) 37,396 protective masks against the virus;
- b) 27,698 disinfectants.

Despite the tremendous engagement in prevention of the spread of virus in Police, during this reporting period there have been infected 917 police officers with virus COVID-19, from this number 12 Police employees lost their lives while 1,589 police employees have been in self isolation.

In order to provide security at borders there have been undertaken: 108 operations, 269 joint patrols, 55 cases on international cooperation are conducted, 7,436 refusals of entering and 635 refusals of exit from the Republic of Kosovo, 1,213 fines are imposed for the illegal stay and not extending permit of stay.

Kosovo Police is continuously committed in increasing and strengthening the cooperation with public, electronic media. During this period there are issued 1,633 press releases, there are published 1,619 police activities, 365 24-hourly reports; Police magazine “Protector”, as well as the Police application “Report the Police”

As for the vaccination against the virus COVID-19, in this period there are vaccinated 8,909 members of Police, who applied for the vaccination appointment through eKosova. The police supported the campaign of voluntarily blood donation for the needs of National Center for Blood Transfusion with 1,075 blood donors.



Cases	
Year 2020	Year 2021
40,759	50,148



Criminal offenses	
Year 2020	Year 2021
27,404	30,108



Arrested persons	
Year 2020	Year 2021
13,661	15,428



Detained persons	
Year 2020	Year 2021
4,780	5,540



Destroyed criminal groups	
Year 2020	Year 2021
28	49



Confiscated fire weapons	
Year 2020	Year 2021
1,135	1,280



Confiscated ammunition	
Year 2020	Year 2021
32,747	42,031



Persons lost their lives in traffic accidents	
Year 2020	Year 2021
81	111



Imposed fines in road traffic	
Year 2020	Year 2021
256,510	484,138



Fines for minor offenses in field of migration	
Year 2020	Year 2021
611	1,213



Road traffic accidents	
Year 2020	Year 2021
13,868	21,275



Entering/exit of persons at the border	
Year 2020	Year 2021
11,348,216	20,079,046



Protests and gatherings of citizens	
Year 2020	Year 2021
222	271



Refusals of entering Republic of Kosovo	
Year 2020	Year 2021
3,082	7,436



Refusal of exiting the Republic of Kosovo	
Year 2020	Year 2021
479	635

## PREVENTION OF THE SPREAD OF VIRUS COVID-19

In order to prevent the spread of virus COVID-19, in compliance with the plan of the Ministry of Health (MH) for the readiness and reaction against the virus COVID-19, during this year, Kosovo Police drafted 115 Annexes based on the OO for the readiness and reaction against virus COVID-19, aiming the:

- a) Cooperation and coordination of activities with central and local institutions, responsible in prevention and fight of threats from coronavirus;
- b) Preliminary preparation of the police operational plans in facing epidemiologic environments;
- c) Establishing and developing the contacts, cooperation and harmonizing joint actions with health institutions, other reaction agencies and institutions in prevention and fight against coronavirus;
- d) Providing support in the aspect of security to other health and emergency agencies & institutions;
- e) Increasing the police vigilance for secure and efficient reaction, always undertaking the measures primarily for the personal security and for the others.

To ensure the coordination of inter-institutional activities in preventing the spread of the virus in Kosovo and at the same time to prevent the spread of the virus within the Police, the Kosovo Police kept the Operations Management Command Center



active at the level of the General Directorate of Police (DPP) and at the level of the Regional Police Directorates (DRP) and at the same time sent the representative to:

- The committee for coordination and assessment of the emergent situation with virus COVID-19, established by the Ministry of Health, as well as at
- Operational Center of the Ministry of Internal Affairs.

In the implementation of the OO for readiness and reaction against virus COVID-19 there are engaged a total of 6500 police officers or 80.11% of the uniformed personnel of Police, that were engaged in: (a) preventive patrolling 24/7 initially in 2





shifts, (b) 167,821 check points; (e) in inspections of 20,634 citizens that were in isolation at home; (f) 3,993 police escorts; (g) 5,046 assist to sanitary/municipal inspectorate, as well as (h) 1,136 assists in health assists.

During this reporting period in the police activities oriented towards the implementation of OO on the failure to act in accordance with health provisions are: (a) imposed 199,198 fines (tickets) based on the Law no. 07/L-006 for the prevention and fight against the pandemics Covid-19 in the territory of the Republic of Kosovo and there are imposed (c) 50,058 remarks for the citizens.

During this reporting period there are delivered: 37,396 protective masks against the virus (15,571 chirurgical masks and 21,825 multiple use masks), 27,698 disinfectants. Also, DHS have developed a number of awareness raising activities related to the spread of the virus within the Police, in which case the posters have been placed: “When your time comes get vaccinated”, “Entrance without mask is not allowed” and “Say stop to the breast cancer”.



Despite the great engagement of Police in prevention of the spread of virus, the Police itself was affected by it. In the year 2021 1,589 Police employees were in self isolation and 917 police officers infected with virus COVID-19, where 12 of them lost their life.



## SECURITY, ORDER AND PUBLIC SAFETY

Through a close cooperation with citizens as well as all local and international institutions that are related to the field of security, the Kosovo Police has achieved considerable results in combating phenomenon of concern for the society, despite the many challenges that appeared during fulfilling police objectives, as a result of declaring a state of emergency to the public health in Kosovo.

During the reporting period, Kosovo Police evidenced a total of 50,148 cases, out of which 30,108 are classified as criminal offenses, while 20,040 cases were classified minor offenses and other nature cases. Compared with the same period of 2020, the number of cases increased for 23.03%, number of criminal offenses increased for 9.86% the number of minor offenses and cases of other nature, they also have been increased for 50.05%.

Most distinctive Decrease/increase are noticed in the following cases:

- Number of case of homicide marked a decrease, from 29 in 27 or a decrease of 6.89%;
- Number of serious bodily injuries increased, from 250 to 296, or an increase of 18.4%;
- Number of thefts increased, from 3,863, at 4,333, or and increase for 12.16%;
- Number of serious thefts marked a decrease, from 3,455 in 3,223, or a decrease of 6.71%;
- Number of robberies also marked an increase, from 148 to 158, or an Increase of 6.75%;
- Number of cases of domestic violence increased from 2,069 to 2,432, or an increase for 17.54%.



Kosovo Police detained 5,540 persons due to suspicions of involvement in criminal offenses, where compared to the same period of 2020 there has been an increase of 15.89%. Also, the Police arrested 15,428 persons, and in cooperation with the relevant authorities have been sent to further proceedings. Compared to the same period of the previous year, there is an increase of arrested persons by 12.93%.

In various operations the Police have confiscated 1,280 firearms of various types and compared to the same period of 2020 there has been an increase of 12.77%, as well as 42,031 amount of ammunition of various calibers and in comparison to the same period of 2020 there is an increase of 28.35%.

During this period, the Police recorded a total of 271 protests and gatherings, in which Kosovo Police performed a range of police duties related to these protests and gatherings. In relation to the same period of 2020, there is an increase of protests and gatherings by 22.07%.

In addition to the police commitment in fulfilling the strategic objectives of the Police foreseen for 2021, during this period, the Police has provided







its continuous support to other relevant authorities in fulfilling their duties defined by law, in which case 9,114 assisting have been provided. Compared to the same period of the previous year, there is an increase in the provision of assistance by 15.80%.

In addition to the commitment to prevent the spread of coronavirus in the Republic of Kosovo and the continuation of the fulfillment of all police duties provided by the Law on Police and the Police work

plan for 2021, the Police has continued to provide 24-hour security at 123 static points of objects of special importance: diplomatic, governmental, police, ministerial facilities, out of which 24 static points of orthodox cultural and religious heritage objects. While for all other facilities of special importance, the Kosovo Police takes care through regular patrols, where based on assessments it undertakes other activities necessary for the security of these facilities.



## ROAD TRAFFIC SAFETY

Road traffic safety continues to be a challenge not only for Kosovo, but also for other countries. To address this challenge, the Kosovo Police is continuously making great efforts to increase road traffic safety by using a safety approach which at its core has: (i) prevention (with proactive and reactive methods) and the detection of all activities that may adversely affect the overall safety of road traffic; (ii) coordination of police actions, with special emphasis within organizational units of Police, then the inter-institutional, international ones, civil society as well as various experts of the security field in the road traffic and (iii) the strategic orientation of addressing road traffic challenges.

To address the challenges in road traffic, Kosovo Police drafted and implemented 15 operational plans related to the provision of road traffic safety, 150 analytical reports have been drafted and road infrastructure inspections have been conducted, which have been oriented towards identification and addressing negative road traffic phenomena, including the phenomenology and etiology of accidents. 238 reports / documents were drafted regarding the condition of road infrastructure, which have been addressed to the relevant institutions. 89 meetings and participations in 30 radio / television



shows and 49 awareness campaigns, focused on increasing road traffic safety.

Within the police engagement in increasing road traffic safety during 2021, Police imposed 484,138 tickets for offenses in the road traffic, that compared to 2020 there is an increase of 88.74%.

Unfortunately, despite great efforts of Police and the increase of the number of tickets for 88.74%, during this period it is noticed an increase of:







- Road traffic accidents, from 13,868 in 2020 to 21,275 accidents, or an increase of 53.41%;
- Accidents with fatality, from 76 to 99 accidents, or an increase of 30.26%;
- Accidents with injuries, from 5,406 to 7,651 accidents, or an increase of 41.52%;
- Accidents with material damages, from 8,386 to 13,525 accidents, or an increase of 61.28%.
- 111 persons lost their lives, compared to the same period of 2020 there is an increase of 37.03%,
- 14,622 persons were injured, compared to the same period of 2020 there is an increase of 42.75%.

Regarding the activities of the Committee on Decisions, regarding the objections filed for the minor offenses imposed by the Police, during this year there were received in total 5,894 objections (complaints), in total 439 sessions for reviews of complaints were held and 5,271 decisions have been drafted.

Within the commitments in the increase of road traffic safety, during this period there were conducted 525 escorts of hazardous materials, 395 escorts of important personalities, based on the OO for readiness and reaction against the virus COVID-19.



<sup>1</sup> Compared to the same period of 2020, the number of tickets issued for minor traffic offenses there is an increase of 88.74%. But it is worth noting that in addition to engaging in providing road traffic safety, road traffic units have also been engaged in combating and preventing the spread of COVID-19 in Kosovo, in which case together with other police units, there have been issued 199,198 tickets under the COVID-19 Law and 50,058 remarks by the Police to citizens.



## PREVENTING AND COMBATING ORGANIZED CRIMES, SERIOUS CRIMES, ECONOMIC CRIMES AND CORRUPTION, TERRORISM, VIOLENT EXTREMISM AND RADICALISM

During this reporting period, within police activities oriented in prevention and combating organized crimes, serious crimes, economic crimes and corruption, terrorism, violent extremism and radicalism, work has been done in a total of 1,613 cases, out of them 975 new cases, 422 cases received from other units within Kosovo Police, 216 cases have been transferred from previous years. Regarding the comparison of the number of cases at work in 2020 no difference was noticed.

571 operations were conducted, compared to 2020 there is a decrease 0.2% and 1,072 facilities were raided and controlled, compared to 2020 there is an increase of 13.4%;

During 2021, there were arrested 1,356 suspects for serious criminal offences, compared to 2020 there is a decrease of 8.13%, while 732 persons were detained, compared to 2020 there is an increase 52.2%.

1,091 criminal charges were filed, 66 of which with unknown perpetrators, 1,025 criminal charges with

known perpetrators against 2,014 persons, compared to 2020 there is an increase of criminal offences for 3.9%. 49 criminal groups were attacked, compared to 2020 there is an increase of 75%.

In the field of combating of trafficking in human beings, during 2021 there are registered 131 cases, 182 suspects were arrested and 78 criminal charges were filed against 147 suspects and 34 tickets for minor offences against 75 persons. Out of them, for: (a) trafficking in human beings 28 cases were registered; (b) enabling prostitution 40 cases were initiated; (c) dealing with prostitution 33 cases were registered and (d) for other offences of this nature 30 cases were registered. 43 victims were identified and 39 trafficking victims were assisted. Within the awareness campaign against trafficking in human beings, Police held several meetings with Educational Institutions as well as Health Institutions. The operational plan has also been implemented "Identifying children in streets as potential victims of trafficking". During the implementation of this plan 18 child beggars and 23 adult beggars were identified.





In the field of prevention, investigation and detection of trafficking in narcotics in total 726 new cases were initiated, 792 persons were arrested and 541 criminal charges were filed against 738 suspects. Out of them, for: (a) trafficking 218 cases were registered, (b) possession of drugs 478 cases, (c) cultivation 29 cases, and 1 case was initiated for other drugs. Out of the total number of cases, for heroine there were initiated 15 cases, for cocaine 64 cases, marihuana 577 cases, for cultivation of cannabis plants there were initiated 29 cases while for other drugs 29 cases were initiated.

During 2021: 3 kg 642.31 gr heroine was seized; 414 kg 958.18 gr cocaine; 499 kg 549 gr marihuana, 2,380 cannabis plants.

In the field of combating economic crimes, corruption and property 339 cases were registered, 260 suspects were arrested and 300 criminal charges have been presented against 736 suspects. For the criminal offence: (a) against official duty/corruption 178 cases were registered; (b) against economy 82 cases; (c) against property 23 cases; (d) usury, 1 case; (e) money laundry 3 cases and 2 other cases; (e) other offences regarding the falsification and

fraud, there were registered 49 cases and (f) for corruption regarding votes 1 case was registered.

In the field of investigation of serious crimes, during this period 128 cases were registered. 15 suspects were arrested and 44 criminal charges have been submitted against 197 suspects. Police in cooperation with the Institute of Forensics, handled 3 cases of bone findings and in 2 locations the exhumation procedures have been continued, then the autopsy and bone identification. 2 information





have been handled regarding the identification of war crimes.

Prevention and Combating Terrorism, violent extremism and radicalism – Kosovo Police continues addressing strategically, beginning from the cooperation in local level through Municipal Councils of Community Safety (MCCS), Local Committees of Public Safety (LCPS), up to the implementation of the state strategy against terrorism and action plan 2018-2023 and the national strategy of the Republic of Kosovo for prevention and combating informal economy, money laundry, financing terrorism and financial crimes 2019-2023, as well as based on the handbook of Kosovo Police “Proactive Police Approach – role of community policing in identifying and prevention radicalism and violent extremism leading to terrorism”.

During 2021 in total 35 cases have been handled, out of them 13 new cases and 22 transferred cases. 14 persons have been arrested, as well as 14 criminal charges have been filed against 17 persons.

Also, during this year 2 operational plans have been conducted:

- “Kthimi II”, this plan has been conducted coming back from the conflict area duke 11 Kosovar persons, out of them 6 men, 1 woman and 4 children and
- “Refugjati“, conducted in cooperation with officers from MIA and other institutions, who received and



handled about 1,300 persons from Afghanistan. Those persons entered the Republic of Kosovo, then in an organized way most of them traveled in other countries while 500 of them, are staying in Kosovo.

In the field of investigation of organized crime, during this period 57 cases gave been initiated, which compared to the same period of 2020 there is a decrease of 13.63%. 31 operations have been conducted, which compared to the same period of 2020 there is a decrease of 24.39%. 43 criminal charges have been filed against 172 persons, which compared to the same period of 2020 there is a decrease of 6.52% of criminal charges, and an increase of 7.50% compared to the same period of 2019.



## INTEGRATED BORDER CONTROL, SURVEILLANCE AND MANAGEMENT

Kosovo Police was especially committed in the field of control and surveillance of border, control of staying and movement of foreigners, combating inter-border crimes, as well as advancing cooperation between respective authorities of Integrated Border Management (IBM). As a result of coordination of activities, authorities of IBM, borders of the Republic of Kosovo have been passed by: 20,079,046 persons, which compared to the previous year there is an increase of 76.93%; 7,104,175 vehicles, which shows an increase of 59.97% compared to the same period of the previous year, and a decrease of 100% for trains.

Within the control of entry-exits of persons at the border points there were evidenced and processed 3,875 important persons.

Regarding the second line control, members of Kosovo Police, in accordance to the principles of IBM, managed to control:

Table no. 1: Second Line Control.

Categories	Year 2020	Year 2021	%
Persons	35,197	53,541	52.11
Vehicles	21,282	39,718	86.62
Documents	7,625	14,716	92.99



While providing security at the borders of the Republic of Kosovo, as a result of various legal offences, members of Kosovo Police initiated 873 cases of criminal offences, 382 minor offences, imposed 1,213 fines for minor offences in the field of migration and foreigners. Border Police arrested: (a) 970 persons for various criminal offences; (b) 1,407 persons with national orders; (c) 2 persons with various orders (international etc.) and detained 185 persons.

With the aim to fulfil the determined objectives for the reporting period, the Border Police officers made 720 inspections in the field of migration and foreigners, 7,436 entry refusals, 635 exit refusals, as well as conducted 810 verifications for visa request of the Republic of Kosovo. Also, Border police officers conducted 37 deportations, 52 deportation orders by force, 109 voluntarily deportation orders and handled 578 requests for asylum seekers.

Border police during this period conducted 118 operations and 269 joint patrols with neighbor countries (Albania, Macedonia and Montenegro). Regarding the integrated border management there were conducted: 84 work meetings within Police, 152 meetings with authorities of IBM, while 55 activities have been of international character.



## HUMAN AND MATERIAL CAPACITY BUILDING

Kosovo Police has 9,079 employees, out of them 8,113 are police officers, and 966 civilian staff. Out of this number 85.04% of police personnel are male, and 14.96% female, out of them 84.82% are Albanian, and 15.18% belong to other communities.



Considering the importance of its continuous development, the Kosovo Police continuously invests in its staff, starting with the recruitment of new generations of police officers, the provision of modern knowledge in the field of law enforcement, the establishment of database systems, necessary for the most effective and efficient performance of police work, supply of all necessary equipment for the performance of police duties, renovation / repair and regulation of the infrastructure of police facilities, as well as increasing the health and well-being of its officials

During this year, the 56th generation with 197 cadets attended the basic training for general police and continued the field-practical training.

During this year also for the first time the recruitment model for police officers has been implemented where the online application has been realized for the competition for police officers, where 11,843 candidates applied.

For the extinguished commitment of police members there were awarded: 1,737 medals for Loyalty Service, 3 medals for Lifesaving, 25 medals on Pro Meritum and 23 Praises and 17 Letters of Recognitions from the General Director.

COVID-19 Pandemics affected every aspect of fulfilling police duties, including the commitments to recruit, employ and train police officers. Respecting the preventive measures for prevention pandemics which limited the number of participants in training based on the instructions of public health, during this period, Training Division

managed to organize in total 1,500 online training as well as in physical presence, which compared to 2020 shows an increase of 370.21%. In general there were conducted: 600 trainings for 14,914 its participants and 278 recertification for 3,006 police officers. In cooperation with other organizations there were organized 505 trainings for 4,116 its members. While, 103 activities were organized abroad (trainings, meetings conferences) for 303 police officers.

During this period the Training Division organized 14 trainings for other organizations, participated by 112 participants.

In order to successfully fulfill all those obligations, Kosovo Police in 2021 has the available budget in the amount of 109,351,927.45€. For salaries of Police personnel there is the amount of 84,306,652.64€, while the total amount of revenue for this time period has been 16,712,402.08€. Within this period there were initiated 157 procurement projects, out of which 124 were for supply, 17 for services, while 16 for work.

To ensure a professional approach to law enforcement, the Kosovo Police monitors, controls and investigates the actions of its officers. As a result of this internal control during this period the Directorate for Internal Investigations and Background Check administered 1,455 disciplinary cases, out of which 694 initiated cases during 2021 and 761 cases transferred from previous years. From the total of 761 cases transferred 503 cases were finished or 66% of them.

During this period 1,023 cases were completed, out of them 503 have been from previous years, while 520 cases from 2021. From the total 1,023 cases finished, 422 cases have been of a grounded status, 483 of ungrounded status, for 26 cases there is no action, for 53 cases investigations were ceased, 2 cases were returned to Kosovo Police Inspectorate, while 4 cases were recommended to local level.

In the internal disciplinary committee there were





received 413 cases and there were reviewed 473 cases. 539 disciplinary decisions were issued, out of which: 45 cases of termination of work relation; 1 case demotion; 1 case remove from the commanding position or deploy to another position of lower managing responsibility but without losing the rank or functional category; 313 cases salary deduction of 20% up to 30% of gross monthly salary for two up to six months; 15 transfers; 23 cases salary deduction 5% up to 20% of gross monthly salary for two months; 105 written remarks; 32 oral remarks; 4 cases is responsible for disciplinary offence and is release from imposing disciplinary measure.

From the total of 1,197 cases received during 2021 and 32 cases transferred from the previous year, the Committee of Appeals reviewed 1,191 cases, out of which: in 754 cases it was concluded that the appeal was grounded and the decision remains into force; in 221 cases the appeal has been grounded and approved; in 88 cases the appeal has been partly grounded and the decision has been partly modified; in 89 cases the decision was returned for further investigations, while in 39 cases the appeal was rejected because it was submitted out of the deadline, it was withdrawn from the complainant, ungrounded or the appeal was not enough justified.

The internal control of police has been strengthened with internal audits and inspections. As a result of this control, during the patrolling period, the Audit Unit within Police realized 11 regular audits, for which there were given 60 recommendations. Those audits were done in various fields of implementation of laws and sublegal acts related to the field of procurement, finances and management of property, as well as

in the field of implementation of administrative procedures for the Police personnel.

Within internal inspections, Police realized 53 regular inspections as well as 70 extraordinary inspections in all fields of inspection of Police work. For the findings of these inspections 184 recommendations were given.

The health of police personnel has been in a constant focus of the organization. In order to identify, address and prevent diseases and other psycho-emotional phenomena in the Kosovo Police, the Directorate of Health Services has prepared the Project “Systematic Medical and Psychological Control of Kosovo Police personnel”, which began in June of 2021.

During this period the medical team and the Team for Advices and Support of DHS within Police organized the systematic psychological testing for the police personnel, where there participated 659 members of Police, and there were conducted 329 systematic controls for police officers of the age 60-64 years-old. Kosovo Police supported the campaign voluntarily blood donation for the needs of the National Center for Blood Transfusion with 1,075 voluntarily blood donors. Regarding the vaccination against the virus Covid-19, within this period, there were vaccinated 8,909 members of Police, who applied for an appointment for vaccination, through the platform eKosova.

Besides the engagement in prevention and combating the spread of COVID-19 within Police, the personnel of the Directorate of Health Services (DHS) within Police has also been engage in:

a) Providing health support to police officers of high risk of COVID-19;

- b) Providing psychological support in management of anxiety and panic to police personnel, in which case during 2021 there were held 245 psychological sessions and 122 psychological assessments;
- c) Providing health support for 6,254 police members;
- d) The campaign of voluntarily blood donation for the needs of National Center for Blood Transfusion (NCBT), with the participation of 1,075 Police employees.

Kosovo Police has paid special attention to the development of information technology modernization as well as the expansion and maintenance of communication and information management systems in accordance with the Strategic Development Plan for 2016-2021. Within the Information and Communication Technology (ICT), activities aimed at providing sustainability have been continued: (a) Integrated Police Information System (IIPS); (b) Police Resource Management Information System (PRIMS); (c) Integrated Border Management System (BIMS); (d) Surveillance system through cameras in police facilities; (e) 3D-GIS Project; (f) Implementation of the new system for emergency lines 192; (g) Upgrading the VoIP Telephone System;

Kosovo Police has been continuously committed to establishing and strengthening cooperation with the public, electronic and print media, in order to increase transparency in police actions. It has also supported and promoted several awareness campaigns in the general social interest, with special emphasis on the field of road safety, illegal possession of weapons, use of violence, etc. During the reporting period at the central and local level of the Police:

- a) There were published 1,633 press releases;
- b) There were published 365 24-hours reports;
- c) There were published 1,619 various police activities I social networks of police;
- d) 86 police projects were designed and published;
- e) There has been drafted and published Kosovo Police Magazine "PROTECTOR" and
- f) There were published TV videos, awareness

brochures regarding the prevention of criminal offences as well as traffic accidents as important issues in creation of a quiet and safe environment. Considering the fact that Kosovo Police is led by the principle of democratic policing and as a consequence the transparency in front of the society and public in general is essential for functioning of Police, during this year the official page of Kosovo Police in the social network 'Facebook' <https://facebook.com/Kosovopolice/> had in total 130,5 thousand active followers.

Among the most watched at the official page of Kosovo Police in Facebook and Twitter have been the posts related to the service to citizens, related to road safety, various publications of various nature for 2021. Based on the number of views, it turns out that the news of December 14, 2021 'The person who used rotated lights in his vehicle identified and punished' marked the number of 639,2 thousand views, the notification about the Competition for new police officers marked 311 thousand views, then the request for cooperation in identification of a suspect for 'aggravated murder' marked 267,3 thousand views. The official page of Police in Facebook was in the first place for the views, and the number of likes was over 65.1K this year, compared to the previous year which was about 64 K.

The finalization of this report would not have been possible without the assistance, cooperation and support of the relevant Departments-Directorates. Therefore, on this occasion we express our highest gratitude and thanks for the continued cooperation of:

*Department of Operations -Lieutenant Lulzim Borovci*

*Department of Investigations- Captain Bajram Nuhiu*

*Department of Border- Lieutenant Faik Behrami and the police officer Arbias Bunjaku*

*Department of Human Resources- SC Kysmete Shtanaj and SC Florie Berisha*

*Department of Supporting Services- SC Adile Ramadani.*



**POLICIA E KOSOVËS**  
**POLICIJA KOSOVA**  
**KOSOVO POLICE**

# THE DIGITAL REPORTING PROGRAM “INFORM THE POLICE”

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CITIZENS TO RE-  
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THE “INFORM THE  
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