

Kosovo Police

Luan Haradinaj Str. No. 10000, Pristina, Kosovo

Email : info@kosovopolice.com

Web : www.kosovopolice.com

PRIVACY POLICY

The Kosovo Police (KP) is committed to the protection of your personal data and privacy, in accordance with the Constitution of the Republic of Kosovo, Law No. 04/L-076 on the Police, Law No. 06/L-082 on the Protection of Personal Data (harmonized with the EU General Data Protection Regulation - GDPR), and other applicable legislation – which are implemented by the Kosovo Police.

This policy explains in detail how we collect, use, store, share and delete your data, based on European practices and standards. We ensure that your data is treated with the highest confidentiality and only for legitimate police purposes, avoiding any use for irrelevant purposes.

1. Data Controller

The Kosovo Police is the controller of personal data (pursuant to Article 3, paragraph 1.11 of Law No. 06/L-082 on the Protection of Personal Data). We collect and process data only to achieve legitimate police objectives, such as the protection of public order, the prevention and investigation of crimes, the control and surveillance of borders, and assistance in emergencies.

Processors: Only authorized police officers, in accordance with Articles 3 and 16 of the Law on Police.

Every employee is obliged to comply with the obligation of confidentiality (Article 13 of the Law on Police and Articles 423–425 of the Criminal Code on violation of official secrecy).

The contact information for the Personal Data Protection Officer (PDPO) at the Kosovo Police is: mdh@kosovopolice.com The PDPO is responsible for monitoring compliance with the law, handling complaints and cooperating with the Information and Privacy Agency (IPA).

We ensure that every police officer processes (uses) citizens' personal data in accordance with the law.

2. Category of Data We Collect

-Personal Data such as: Name, surname, residential address, telephone number, email, date of birth, ID number, passport number, biometric data (such as fingerprints or photos from investigations), and data from crime reports or traffic control. These are collected to identify individuals in police contexts, as provided for in Article 16 of the Law on Police (identification of persons), which are stored only for strict police purposes and are not stored longer than necessary.

- Other data such as: IP-addresses from visits to our website, data from CCTV (public security cameras), body cameras (body-cams), and digital data. This is collected to prevent crimes and support investigations.

Collection sources: Public crime reports, criminal investigations, patrols, cooperation with other institutions (such as the Prosecutor's Office or the Court), fines, border controls or data from international partners.

We do not collect data without a legal basis and ensure that the collection is proportionate.

3. Purposes of Data Processing

We process data only for legitimate police purposes, such as:

- Prevention, detection and investigation of crimes.
- Protecting public safety, including traffic, border control and surveillance (including patrols and CCTV).
- Administrative services, such as checking traffic fines or anonymous reporting of crimes (with confidentiality guarantees).
- Implementation of decisions of the Judiciary and the Prosecutor's Office
- Statistical and research analysis (anonymized only, without personal data).
- International cooperation (according to interstate agreements).
- Emergency assistance (such as natural or man-made disasters).

We do not use data for commercial purposes and any use is limited to the shortest possible time to minimize the impact on your privacy.

4. Legal Basis for Processing

- Legal Obligation: Based on the Law on Police (e.g., Article 31 on the storage of criminal data), the Criminal and Criminal Procedure Code, the Law on Control and Surveillance of State Borders, the Law on Public Order and Peace, etc.

- Exercise of official authority and public interest : For police duties such as the protection of order.
- Consent: For non-essential cookies on our site or voluntary reporting.
- Vital Interests: In emergencies to protect life (e.g., during disasters).

5. Rights of Data Subjects

You have full rights under the Personal Data Protection Law:

- Right to access your data (but with restrictions if disclosure jeopardizes investigations).
- Correction and Deletion: Correct inaccurate data or request deletion when it is no longer needed.
- Restriction and Objection: Restrict processing or object for personal reasons (e.g., if you believe that your data is being stored without reason).

Exercise your rights by contacting the PDPO, but as provided for in the Law on Personal Data Protection, your rights may be restricted when this is necessary for state security, defense, public safety, prevention, investigation, detection or prosecution of criminal offenses or the execution of criminal sentences, as well as important objectives of general public interest of the Republic of Kosovo.

If you claim that your rights have been violated, you have the right to file a complaint with the Information and Privacy Agency, by visiting its official website at: <https://aip.rks-gov.net> or via email info.aip@rks-gov.net

6. Exchange - Sharing Data with Third Parties

The KP may share your data with the Prosecutor's Office, the Court, and other government institutions based on their legal authorizations. It may also share data with international organizations based on international cooperation agreements and international cooperation practices for legitimate purposes.

7. Data Storage and Security

- Data is stored only as long as necessary and as provided for by relevant laws. After the purpose or legal deadline has been reached, it is deleted or made anonymous.

The KP implements appropriate technical and organizational measures to protect personal data such as: encryption, limited access (authorized officials only), periodic auditing of systems and logs (according to ISO 27001 standards) , system testing, etc.

8. Children's Data

We do not collect data from children under 16 without parental consent. In police interviews with minors, we require the presence of a parent or legal guardian or attorney.

9. Cookies and Similar Technologies

- Essential cookies are allowed without consent (login, security).
- Non-essential cookies (analytical, preferences) require expressed consent.
- Monitoring with CCTV and body-cams is carried out in accordance with the Law on Police (Article 25) and standard operating procedures.

10. Monitoring Public Spaces through CCTV

In accordance with Article 25 of the Law on Police, the Kosovo Police, through the video surveillance system (CCTV), monitors public spaces for the purpose of security and prevention of criminal offenses. Recordings are stored for up to 30 days, except in investigative cases.

Also for police purposes but also for the purpose of transparency of the work of police officers, some KP units are equipped with body cameras through which they process personal data. These cameras are used according to the standard operating procedure for the use of these cameras and in full compliance with the legislation.

10. Changes to Policy and Contact

This policy is updated periodically to reflect legal or technological changes. Changes are published on our website through which we promote transparency to build public trust.